

# VES GENERAL MEDICAL PROVIDER GUIDE

### TABLE OF CONTENTS

NELCOME TO VES!	5
VES'S ROLE IN THE VA CLAIMS PROCESS	6
SCHEDULING AND RESCHEDULING	7
TIMELINESS GOALS	8
TREATMENT VS. EVALUATION	9
CLINICAL GUIDELINES	10
SENSITIVITY TOWARD VETERANS	11
CRITICALLY ABNORMAL FINDING POLICY AND PROCEDURE	12
PROTECTING VULNERABLE VETERANS	13
SUICIDAL/HOMICIDAL IDEATION PROTOCOL	15
DETERMINING LEVEL OF RISK FOR SUICIDE AND APPROPRIATE ACTION IN VBA C&P EXAMS	16
LEVELS OF RISK FOR SUICIDE AND APPROPRIATE ACTIONS CHART	19
VETERANS WITH PTSD	20
/ES EXAMS	22
NEW CLAIMS	23
SERVICE CONNECTED CLAIMS	25
ENTITLEMENT TO SERVICE CONNECTION BASED ON SUBJECTIVE REPORTS OF PAIN	27
ESTABLISHED CONDITION QUESTION	28
EVALUATING CLAIMED AND UNCLAIMED EXTREMITIES	29
CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 1	31
CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 2	44
CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 3	58
DIABETES EXAMS	72
DIAGNOSING DIABETES	73
COMPLICATIONS OF DIABETES	74
PRE-EXISTING CONDITIONS PERMANENTLY AGGRAVATED BY DIABETES	76
LOCATIONS ASSOCIATED WITH AGENT ORANGE EXPOSURE	78
DESCRIPTION OF DISEASES ASSOCIATED WITH AGENT ORANGE	79
IMPORTANT REMINDERS FOR DIABETES EXAMS	81
HEART EXAMS	82
INTERVIEW-RASED METS SECTION	83

	COMPLETING THE METS SECTION	84
	IMPORTANT REMINDERS FOR HEART EXAMS	88
V	USCULOSKELETAL EXAMS	90
	RANGE OF MOTION TESTING	91
	ROM FOR HINGE JOINTS (KNEE, ELBOW, FINGER, ETC.)	92
	ROM FOR BALL-AND-SOCKET JOINTS (SHOULDER, HIP, ETC.)	93
	ROM FOR GLIDING JOINTS (ANKLE, WRIST, ETC.)	96
	BACK RANGE OF MOTION CHART	97
	NECK RANGE OF MOTION CHART	98
	HIP RANGE OF MOTION CHART	99
	SHOULDER RANGE OF MOTION CHART	. 101
	KNEE AND ELBOW/FOREARM RANGE OF MOTION CHART	. 102
	ANKLE AND WRIST RANGE OF MOTION CHART	. 103
	THUMB AND FINGER RANGE OF MOTION CHART	. 104
	TIPS FOR OBTAINING MUSCLE STRENGTHS	. 105
	VA VERSIONS OF ARTHRITIS	. 106
	VA CRITERIA FOR IVDS	. 107
SI	(IN EXAMS	. 109
	SKIN – PHYSICAL EXAM	. 110
	SUBMITTING SCAR PHOTOS	. 111
	SKIN PERCENTAGE CHARTS	. 113
V	A DIAGNOSTICS	. 116
	GUIDANCE ON ORDERING X-RAYS	. 118
V	IEDICAL RECORDS	. 119
	REVIEWING VETERANS' MEDICAL RECORDS	. 120
	SEARCHING FOR SPECIFIC RECORDS	. 121
	LIST OF HELPFUL KEYWORDS AND PHRASES	. 122
	DD214 GUIDE	. 123
	DD2807 GUIDE	. 123
	DD214 FORM	. 124
	DD2807 FORM	. 125
	LIST OF ACCEPTED BADGES/MEDALS/RIBBONS	. 126
	PRESUMPTIVE SERVICE CONNECTION	. 128

QA ADDENDUMS	130
HOW TO PROCESS AN ADDENDUM	131
INSUFFICIENT DIAGNOSIS LIST	135
COMMON ERRORS ON GENERAL MEDICAL DBQS	136
1 – NOT ADDRESSING ALL OF THE VETERAN'S CLAIMED CONDITIONS	137
2 – NOT MATCHING UP FINDINGS ACROSS DBQS THAT HAVE REOCCURRING SECTIONS	138
3 – NOT ADDRESSING NEW DIAGNOSES IN THE ADDITIONAL QUESTIONS	139
4 – NOT RENDERING A DIAGNOSIS WHEN DIAGNOSTICS ARE ABNORMAL	140
5 – NOT PROVIDING A DIAGNOSIS WHEN THERE ARE ABNORMAL FINDINGS IN AN EXAM	141
6 – DIAGNOSING SYMPTOMS RATHER THAN CONDITIONS	142
7 – NOT ADDRESSING ALL DIAGNOSES IN THE APPROPRIATE SECTIONS OF THE DBQ	143
8 – REPORTING A FUNCTIONAL IMPACT WHEN NO DIAGNOSIS IS RENDERED	144
DOCUMENTS READY TO SIGN	145
FREQUENTLY ASKED QUESTIONS	149
TO CONTACT VES	157

### WELCOME TO VES!

Hello, and welcome to VES!

We hope you find this guide to be a helpful introduction to both VES and C & P exams. We recommend reviewing this information prior to your first exams and using it as a reference guide for your future exams.

Inside you will find information on a range of topics, from scheduling, and guidelines, to completing and submitting your reports. We have also included guidance for specific exams to help ensure your evaluations are a success!

For more information, please contact us at <a href="mailto:vesphysicianshelp@vesservices.com">vesphysicianshelp@vesservices.com</a>

### VES'S ROLE IN THE VA CLAIMS PROCESS

- VES evaluations are part of the evidence gathering phase of the VA's process.
- We have nothing to do with how soon or how much Veterans are rated for their benefits. It's common for Veterans to assume that VES is an extension of the VA, so you'll likely receive questions from them such as, "Do I qualify for benefits based on my exam? How much do you think my claim is worth? How soon do you think I'll receive my benefits?" Please don't attempt to speculate on these questions and instead refer the Veteran to VBA's toll-free benefits hotline: 1-800-827-1000.
- The reports you will be submitting are called Disability Benefits Questionnaires, (or DBQs), and these are the worksheets that the VA has created to capture all of their rating criteria. They are streamlined and include specific questions that are intended to collect all the information which the VA considers necessary for evaluation of each condition.
- When you submit your report to VES, it is then reviewed by one of our Quality
  Analysts (QAs) prior to being submitted to the VA on your behalf. QAs are trained
  in the VA's rating criteria and help ensure your report will not be returned by the
  VA for clarification or correction. Once your report has been reviewed and any
  questions from the QA have been resolved, your report will be sent to the VA.
- Once we submit your report to the VA, that's as far as we go for that particular case; we will never know the ultimate ratings decision for that Veteran.

### SCHEDULING AND RESCHEDULING

- When we receive the exam request from the VA, one of our schedulers will
  contact you to schedule the exam. You can schedule on a case by case basis, or if
  there is a high volume of cases in your area you can give us "blocked out times"
  (For example: "I'm available on M/W/F from 8am-2pm") and we will schedule
  accordingly.
- You also have the option of scheduling exams on the weekends if that is something you are interested in doing.
- Once the exam is scheduled, we will call the Veteran to inform them of who we are and why we are involved with their claim. We will also verify their contact information and ask them various screening questions.
- We will send the Veteran an appointment packet with the date, time, and address of their appointment, as well as a map with turn-by-turn directions from their house to your office.
- We also make reminder calls and get verbal confirmation the Veteran plans to attend their exam, and once we do that we will send you a confirmation email as well.
- We handle all scheduling and rescheduling requests, so if you need to reschedule, or the Veteran needs to reschedule, please contact us at vesphysicianshelp@vesservices.com.
- You will not be able to contact the Veteran regarding scheduling issues.
- All scheduling issues must go through VES.

### **TIMELINESS GOALS**

- Please submit your report within 48 hours (2 business days) following the examination. This does not include weekends or holidays.
  - For example: If you see a Veteran on a Monday morning, you would have until Wednesday morning to submit your report. If you see a Veteran on a Friday morning, you would have until the following Tuesday morning to submit your report.
- If you are awaiting diagnostic results, please complete your report as much as possible and submit. Once the results are available, the QA will contact you and unlock the report so that it can be updated. Your report will not be sent to the VA without your final approval.
- Please review diagnostic results (*if applicable*) within 48 hours (*2 business days*) from the time they are made available.
- Please respond to any Quality Analyst addendum requests within 48 hours (2 business days).
- If you will not be able to submit your report within the 48 hour time period,
  please contact us at <u>vesphysicianshelp@vesservices.com</u> so we may notify the
  appropriate departments. We ask that you let us know sooner rather than later if
  you are having any trouble completing the report, answering any questions, or
  rendering a diagnosis so we can assist you if needed.

### TREATMENT VS. EVALUATION

- We do not provide treatment or future treatment options for Veterans, and we do make the Veterans aware of this prior to their examination.
- No prescriptions or assistive devices should be administered or marketing efforts made to solicit sales of any kind.
- You are performing an evaluation only, used to help gather evidence in support
  of the Veteran's disability claim, and your examination will produce a report
  which the VA will use in conjunction with other information to make a ratings
  decision.
- The typical audience for a disability exam report is primarily the VA's Rating Specialists; however, the audience could also include attorneys and judges in a court of law, or other compensation and pension examiners.

### **CLINICAL GUIDELINES**

- Begin by discussing the focus of your evaluation with the Veteran and inform him or her of the claims that you will be evaluating.
- Sit at the same level as the Veteran, preferably without a desk in between you.
- Make good eye contact.
- Be transparent and explain your reasoning for the questions you need to ask as necessary.
- Ask permission before making physical contact, and let the Veteran know you will stop if he or she asks.
- Keep a running commentary of exactly what you are doing and what you are about to do.
- Respect the Veteran's subjective experience, even if records do not necessarily support his or her version of events.
- Please don't speculate on a Veteran's intentions (e.g. symptom magnification, malingering), either to colleagues or to the Veteran themselves. If you feel like the Veteran may be exaggerating symptoms or may not be giving their full effort during any testing, this can be reported on the DBQ.
- Maintain and assure privacy protection under federal and state law, including, but not limited to the Privacy Act.
- Please keep any Protected Health Information (PHI) in a secure, locked location when not in use, and follow all HIPAA guidelines.

### SENSITIVITY TOWARD VETERANS

- Please treat all Veterans with respect and thank them for their service.
- Practice courtesy and professionalism at all times.
- Please be sensitive to our Veterans' unique circumstances.
- Stay as apolitical as possible.
- Refrain from discussing the VA, benefits, politics, religion, etc. with the Veteran
  and in your report. If the Veteran has complaints about the VA, and they are
  pertinent to the report, they are acceptable as long as they are quoted from the
  Veteran. Please include these in the <u>Remarks</u> section of the DBQ.
- Please do not turn away a Veteran or service member that you suspect may be homeless. If during your evaluation the Veteran makes mention of being homeless, please document this in the <u>Remarks</u> section of your report.
   Additionally, please offer the Veteran the VA's hotline for homeless Veterans: 1-877-4AID VET (877-424-3838).
- If a Veteran arrives at an evaluation under the influence of alcohol or drugs, please advise him or her you will be unable to complete the evaluation and to contact VES with any questions or concerns. Attempting to complete the evaluation could potentially result in injury to the Veteran (such as falling off the exam table or tripping during range of motion testing).
- If possible, make an effort to address safe transportation if the Veteran arrived driving his or her own vehicle. The crisis line (1-800-273-TALK) may be able to assist with such needs in severe cases, or the examiner may simply offer the Veteran a place to sit and suggest that he or she call a friend for a ride.

### CRITICALLY ABNORMAL FINDING POLICY AND PROCEDURE

Please follow these instructions when Veterans have critically abnormal exam or diagnostic findings:

- Call VES at **1-800-994-2054** to inform our staff of the Veteran's critical findings and to request the Veteran's contact information.
- Contact the Veteran by phone immediately and relay all pertinent details regarding the critical findings. Provide any appropriate instructions the Veteran should follow until he or she is able to seek medical attention. Do not speculate on whether the findings will result in a change of benefits for the Veteran.
- If you do not feel comfortable relaying/discussing the Veteran's critical finding with him or her, please advise VES staff that we should have our Medical Director, Dr. Middeldorf, contact the Veteran.
- If the Veteran has questions on what the critical finding means for his or her claim, advise the Veteran that the critical results will be forwarded to the Regional Office and offer VBA's toll free number: 1-800-827-1000.
- You may also advise the Veteran that he or she will receive an overnighted letter with the diagnostic results, and ask if the Veteran would like us to fax the results to his or her PCP (if so, please promptly provide VES with the fax number or name so that this can be done).
- Document that the above steps have been taken in the Remarks section of your report.

### PROTECTING VULNERABLE VETERANS

Per our contract with VA, VES must ensure our providers are aware of state or local policies related to mandatory reporting responsibilities. Many states and localities employ mandatory duty to protect/duty to warn policies, which require by law, that certain health care providers report to local authorities any individual who is deemed to be a significant danger to themselves or others or suffering a crisis. VA states "The experienced clinician must make any assessment of risk or reporting, in good faith and erring on the side of caution and safety for the Veteran or Service Member."

- For situations of Domestic or Intimate Partner Violence (IPV) please contact the National Domestic Violence hotline: 1-800-799-7233. For Child Abuse please contact Child Protective Services.
- 2. For Vulnerable Adult Abuse please contact Adult Protective Services.
- 3. For any Veteran or Service Member experiencing any type of personal crisis he/she should be provided with VA Crisis Line information:
  - Availability to chat online at <a href="https://www.VeteransCrisisLine.net">www.VeteransCrisisLine.net</a>
  - Toll-free phone number **1-800-273-8255**, or send a text message to **838255** to receive free, confidential support 24 hours a day, 7 days a week, 365 days a year, even if they are not registered with VA or enrolled in VA health care.
  - VA also provides support for Service Members through the Military Crisis Line.
     Service Members and their families and friends can call and text the Veterans
     Crisis Line numbers and can chat online at <a href="https://www.MilitaryCrisisLine.net/Chat.">www.MilitaryCrisisLine.net/Chat.</a>

## The provider must notify VES immediately of the above situations using one of these options:

- 1. Our **Physician Help** Hotline: **1-800-994-2054** (monitored around the clock, including nights and weekends).
- 2. Our Provider Portal **Critical Finding** link (*monitored around the clock, including nights and weekends*).
- 3. Our Provider Portal **Physician Help** link and e-mail address: vesphysicianshelp@vesservices.com.
- 4. The Mental Health, Initial PTSD, or Review PTSD DBQs.
  - These forms include a notification button to immediately notify VES when a Veteran/Service Member is considered an imminent suicide risk.
  - The notification message goes to our Provider Liaison and Clinic teams.
  - The appropriate team member can then notify our MyVES team.

• For more information specifically on suicidal and homicidal ideation protocol, please see the next section.

If a Veteran or Service Member is not in any particular crisis, but could use further VA assistance in accessing mental health resources, you may also provide them with information on the VA's inTransition program: **1-800-424-7877** inside the United States and **1-800-424-4685** (DSN) outside the United States, toll-free. This program is primarily for active Service Members; however, it is also available for any Veteran, of any period, who needs a new mental health provider, or needs a provider for the first time.

<u>Lastly, if an emergency arises, please always follow your state-specific laws and protocols.</u>

### SUICIDAL/HOMICIDAL IDEATION PROTOCOL

- You may at times examine a Veteran who expresses suicidal or homicidal ideation. If a Veteran expresses suicidal or homicidal ideation or obvious mental distress during an examination, please inform the Veteran that such feelings are taken very seriously by the agency, and ask the Veteran to confirm or deny ideation.
- If the Veteran confirms ideation, ask the Veteran if he or she would be willing to speak with a professional regarding their mental health symptoms. If the Veteran agrees, you the examination provider will need to contact the Veteran Crisis Line at **1-800-273-8255**. Please introduce the Veteran to the Crisis Counselor, and allow the Crisis Counselor to speak with the Veteran.
  - Alternately, the Veteran may contact the VA Crisis Line via online chat at www.VeteransCrisisLine.net, or send a text message to 838255 to receive free, confidential support, 24 hours a day, 7 days a week, 365 days a year, even if they are not registered with VA or enrolled in VA health care. Please provide all of this information to the Veteran, and make every effort to put the Veteran in touch with the Crisis Line as soon as possible.
- In cases of current suicidal and/or homicidal ideation in which the threat of harm is **IMMINENT**, please do the following:
  - Follow state law protocol.
  - Alert local authorities immediately.
  - Contact VES immediately after so that we may alert the VA of the issue.
  - In the <u>Additional Comments</u> or <u>Remarks</u> section of the DBQ, please note that all appropriate actions were taken.
- If the Veteran mentions suicidal or homicidal ideation that was in the past, please try to determine whether or not the Veteran is an imminent threat. If it is determined that the Veteran is not in danger of harming anyone, please state this clearly in the report.
- Please see Page 19 of this guide for further information.

# DETERMINING LEVEL OF RISK FOR SUICIDE AND APPROPRIATE ACTION IN VBA C&P EXAMS

**SUICIDE RISK**: The credentialed health care provider shall follow the "LEVELS OF RISK FOR SUICIDE AND APPROPRIATE ACTIONS CHART" on page 19 of this guide to identify the Risk Level (High Acute Risk, Intermediate Acute Risk, Low Acute Risk, or Not at Elevated Acute Risk) based on the Essential Features and clinician's assessment of the individual. No examination or report should ever indicate a Veteran or Service Member is of "High Acute Risk," without documentation of appropriate contact and a warm hand-off to local authorities/emergency services.

HIGH ACUTE RISK for SUICIDE If the individual is at the High Acute Risk level for Suicide, to ensure safety, it is important to maintain direct observation of the individual, limit access to lethal means, and to call 911 to get immediate transfer with escort to Urgent/Emergency Care setting for Hospitalization. Provide the individual with the Veterans Crisis Line (VCL) information for their personal use. Inform the individual that levels of High Acute Risk will be reported to the VCL for potential VA follow-up, given that the C&P exam is not treatment. Following a warm hand-off to the authorities, the provider must report the incident to the Veterans Crisis Line (VCL), 1-800-273-8255 within 24 hours. Documentation of this Risk Level and all subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

**INTERMEDIATE ACUTE RISK** for **SUICIDE**: To ensure safety, provide the individual with the Veterans Crisis Line (VCL) information for their personal use. Inform the individual that levels of Intermediate Acute Risk will be reported to the VCL for potential VA follow-up, given that the C&P exam is not treatment. The provider must report the incident of Intermediate Acute Risk in the C&P exam to the Veterans Crisis Line (VCL), **1-800-273-8255** within 24 hours. Documentation of this Risk Level and all subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

**LOW ACUTE RISK** for **SUICIDE**: To ensure safety, encourage the individual to address these concerns with their treatment provider, if applicable. Provide the individual with the Veterans Crisis Line (VCL) information for their personal use.

Documentation of this risk Level and all subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

**NOT AT ELEVATED ACUTE RISK for SUICIDE:** No Action is warranted; however, the provider can encourage continued participation in routine care and follow-up with treatment providers as needed. Documentation of this Risk Level and all subsequent action (if applicable) must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

**HOMICIDE RISK:** Many states employ mandatory duty to protect/duty to warn policies, which require by law, that certain health care providers report to state or local authorities any individual who is deemed to be a significant danger to others. The experienced clinician must make any assessment of risk or reporting, in good faith, and erring on the side of caution and safety for the Veteran, Service Member, Individual(s) involved, and Public Safety. If a report is warranted by law, the credentialed health care provider will follow the respective state or local reporting guidelines (which may include contacting the local authorities/911 and/or contacting the specific individual(s) involved or at risk of being harmed). In any examination where homicidal risk is suspected or reported the Veteran or Service Member will be provided information on the Veterans Crisis Line (VCL) for their personal use. Documentation of Homicidal Risk and any subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy and VES must be notified immediately. No examination or report should ever indicate a Veteran or Service Member is "Homicidal" with an active intent or plan to harm or endanger an individual(s) without documentation of appropriate contact and a warm hand-off to local authorities/emergency services.

providers must be aware of their state or local policies related to mandatory reporting responsibilities. Some states and localities employ a mandatory duty to report Domestic or Intimate Partner Violence (IPV), which require by law that certain health care providers report to local authorities or protective services, situations of Domestic or Intimate Partner Violence (IPV). The experienced clinician must make any assessment of risk or reporting, in good faith, and erring on the side of caution and safety for the individual. If a report is warranted by law, the credentialed health care provider will follow the respective state or local reporting guidelines, and notify VES immediately. In any examination where, Domestic Violence/IPV is suspected or reported, the individual will be provided information on the VA's Intimate Partner Violence (IPV) Assistance

Program. Documentation of any Domestic Violence/Intimate Partner Violence (IPV) and any subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

CHILD or VULNERABLE ADULT ABUSE: All VES credentialed providers must be aware of their state or local policies related to mandatory reporting responsibilities. Many states and localities employ a mandatory duty to report suspected Child or Vulnerable Adult Abuse, which require by law that certain health care providers report to local authorities or protective services, situations of suspected Child or Vulnerable Adult Abuse. The experienced clinician must make any assessment of risk or reporting, in good faith, and erring on the side of caution and safety for the Veteran, Service Member, or individual(s) involved. If a report is warranted by law, the credentialed health care provider will follow the respective state or local reporting guidelines, and notify VES immediately. Documentation of any suspected Child or Vulnerable Adult Abuse and any subsequent action must be provided in the Remarks section of the worksheet or DBQ to confirm adherence to policy.

If Veteran is evacuated for emergency treatment, include evacuation location and any other related action in the Remarks section of the worksheet or DBQ.

If a Service Member or Veteran ever demonstrates violent or threatening behavior, follow local clinic procedures, contact local law enforcement, and notify VES immediately.

### LEVELS OF RISK FOR SUICIDE AND APPROPRIATE ACTIONS CHART

LEVEL OF RISK	ESSENTIAL FEATURES	ACTION
HIGH ACUTE RISK	<ul> <li>Suicidal ideation with intent to die by suicide</li> <li>Inability to maintain safety, independent of external support/help</li> <li>Common warning signs:         <ul> <li>A plan for suicide</li> <li>Recent attempt and/or ongoing preparatory behaviors</li> <li>Acute major mental illness (e.g., major depressive episode, acute mania, acute psychosis, recent/current drug relapse)</li> <li>Exacerbation of personality disorder (e.g., increased borderline symptomatology)</li> </ul> </li> </ul>	<ul> <li>Maintain direct observational control</li> <li>Limit access to lethal means</li> <li>Call 911 to get immediate transfer with escort to Urgent/Emergency Care setting for Hospitalization</li> <li>Provide Veterans Crisis Line (VCL) info</li> <li>Report incident to Veterans Crisis Line (VCL),</li> <li>1-800-273-8255 within 24 hours</li> </ul>
INTERMEDIATE ACUTE RISK	<ul> <li>Suicidal ideation to die by suicide</li> <li>Ability to maintain safety, independent of external support/help</li> <li>These individuals may present similarly to those at high acute risk, sharing many of the features.</li> <li>The only difference may be lack of intent, based upon an identified reason for living (e.g., children), and ability to abide by a safety plan and maintain their own safety. Preparatory behaviors are likely to be absent.</li> </ul>	<ul> <li>Provide Veterans Crisis Line (VCL) info.</li> <li>Report Incident to Veterans Crisis Line (VCL),</li> <li>1-800-273-8255 within 24 hours</li> </ul>
LOW ACUTE RISK	<ul> <li>No current suicidal intent AND</li> <li>No specific and current suicidal plan AND</li> <li>No recent preparatory behaviors AND</li> <li>Collective high confidence (e.g., individual, care provider, family member) in the ability of the individual to independently maintain safety Individuals may have suicidal ideation, but it will be with little or no intent or specific current plan. If a plan is present, the plan is general and/or vague, and without any associated preparatory behaviors (e.g., "I'd shoot myself if things got bad enough, but I don't have a gun"). These individuals will be capable of engaging appropriate coping strategies, and willing and able to utilize a safety plan in a crisis situation.</li> </ul>	<ul> <li>Encourage Veteran or Service Member to address these concerns with their treatment provider, if applicable</li> <li>Provide Veterans Crisis Line (VCL) info, 1-800-273-8255</li> </ul>
NOT AT ELEVATED ACUTE RISK	<ul> <li>Persons who do not report suicidal ideation, or who do not fall within one of the acute risk levels above.</li> </ul>	<ul> <li>No action is warranted but can encourage continued participation in routine care and follow up with treatment providers as needed.</li> </ul>

### **VETERANS WITH PTSD**

While not common, you also may at times examine a Veteran who suffers an extreme PTSD situation during your exam. With this in mind, VES Medical Advisory Board psychologist, Dr. Maria Baker, would like to offer the following information on PTSD and how to best prepare for and assist a Veteran who may experience PTSD-related symptoms during a VES evaluation.

<u>Post-Traumatic Stress Disorder</u> is a mental health disorder resulting from exposure to trauma. In our Veteran population, the traumatic experience is usually related to combat or military sexual trauma (MST).

PTSD Symptom Highlights: Some Veterans with PTSD constantly re-experience flashbacks or memories of the traumatic experience. Veterans may attempt to cope by trying to avoid triggers and reminders, thereby minimizing the opportunity to re-experience the trauma. Additionally, the constant re-experiencing (and/or fear of re-experiencing) contributes to hyperarousal of the nervous system which can lead to irritability, anger, anxiety, panic, insomnia, vigilance, and exaggerated startle response. Lastly, exposure to trauma can lead to changes to a Veteran's belief structure, which may result in the Veteran having difficulties with trust, being suspicious, having the pervasive belief that one is not safe. All of these things can impact the Veteran's mood and anxiety.

### **How this could affect your VES General Medical exam:**

### Veterans with PTSD may...

- 1. Want to avoid triggers; these could include very small rooms, approaching them from the rear where they may be startled, loud or sudden noises (e.g., dropping a tool, slamming a door, etc.)
- 2. Panic if exposed to a trigger such as a loud noise.
- 3. Be suspicious and distrusting of your motives.
- 4. Appear depressed and may have difficulty engaging in pleasant interactions.
- 5. Startle easily, jump, or appear instinctively combative when surprised.
- 6. Monitor their surroundings and scan the room for an escape route.
- 7. Experience trouble concentrating and may make attentional errors during the exam.

8. Experience an anger outburst which could result in the Veteran yelling or exhibiting threatening behaviors.

### How to manage these symptoms:

- 1. Be open and forthcoming about what Veterans can expect during the exam.
- 2. Always ask permission before touching or approaching the Veteran.
- 3. Be sensitive to a Veteran's anxiety about being in an enclosed space, having headphones on, or exposure to loud noises. Be aware that the Veteran may want to sit away from the door with their back against a wall. You may also ask the Veteran if they would like the door to be left open during the exam.
- 4. If a Veteran experiences a severe mental health symptom such as a panic attack, an anger outburst, or offers some other indication that they require immediate mental health support, please consider contacting, or encourage the Veteran to contact, the Veteran's Crisis Line at **1-800-273-TALK**. (You'll also need to notify VES immediately via the Physicians Help link.)
- 5. Always contact the crisis line if a Veteran is experiencing an immediate safety emergency.
- 6. Please note it is extremely rare to have aggressive behavior during an exam. I am happy to disclose that, in my 15 years of working with Veterans suffering from PTSD, I have never experienced physical aggression aimed toward me.
- 7. If a Veteran expresses suspiciousness regarding your or VA's motives, try not to be defensive and aim to be understanding of the difficulties with trust that have developed as a result of trauma, and perhaps throughout the stressful process of filing a claim. Consider allowing the Veteran to discuss the concerns and offer reassurance that you aim to provide an accurate and impartial exam.

Please note this is not intended to be an exhaustive explanation of PTSD, but rather to provide you with a basic understanding of how these symptoms can be managed during the exam.

If you have any further questions, you are welcome to reach out to me at <a href="MariaKBaker@gmail.com"><u>MariaKBaker@gmail.com</u></a> or **(409) 651-2406.** 

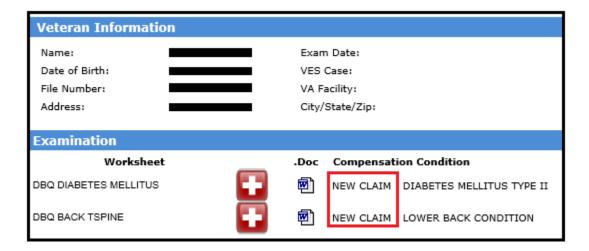
### VES EXAMS



### **NEW CLAIMS**

- A **new claim** is a condition that has not been previously determined by the VA to be due to service and for which the Veteran is seeking service connection.
- There can be situations where the Veteran has been evaluated for this condition in the past, was denied, and the VA has ordered a new examination. These would also qualify as new claims.
- We sometimes receive ambiguous claim requests from the VA, such as "back condition," or "weakness in the knees." If this happens, the VA will anticipate a specific diagnosis for the claimed back condition, or what condition causes the weakness, such as "Osteoarthritis of the knees." The VA will not accept a diagnosis of "back condition," as this would not be considered a ratable diagnosis. Additionally, "weakness in the knees" is a symptom, and symptoms are also not considered ratable; therefore "back condition" or "right knee weakness" diagnoses would be returned by the VA for clarification.
- Any abnormal exam findings must be explained with either a diagnosis or with a statement in the <u>Remarks</u> section about how the abnormal finding does or does not relate to the main diagnosis.
  - For example: "Numbness along the right lateral thigh is consistent with meralgia paresthetica, a condition that is not indicative of a radiculopathy and is not due to or caused by the diagnosed lumbar spine condition."
- VA diagnostic criteria must be met to render a diagnosis. Some diagnoses will require x-ray confirmation (*For example: right knee degenerative arthritis*), while others can be diagnosed with objective findings such as reduced range of motion or joint swelling (*For example: right knee strain*).
- Please remember all claimed conditions must be addressed in the report with either a diagnosis or a statement on why no diagnosis is warranted.
  - For example, if the Veteran is claiming Lumbar Spine Strain and Degenerative Joint Disease, but the x-rays were negative for arthritis, please be sure to comment that "There was no objective evidence on the exam to support a diagnosis for Degenerative Joint Disease at this time."

 New claims will be labeled as such in the Veteran's Information section in the provider portal:



### SERVICE CONNECTED CLAIMS

- A claim for which the Veteran has been previously evaluated and which has been established by the VA to be related to the Veteran's military service will be referred to as a service connected or established condition.
- For these exams, you will be confirming whether the service connected diagnosis still persists, addressing any progression to the condition with a new diagnosis, or noting if the service connected condition has resolved.
- As long as the Veteran still reports ongoing symptoms or residuals of his or her service connected diagnosis the VA will expect that the service connected diagnosis is retained, unless there is irrefutable diagnostic or otherwise objective evidence to prove it has resolved.
- If new conditions are found on the exam, in addition to the service connected condition, please address the relationship of the new diagnosis to the established diagnosis.
  - For example: The Veteran has a service connection for a lumbar strain, but x-rays now show degenerative disc disease (DDD) and the Veteran has had treatment aimed at DDD (spinal injections, surgery). You must opine as to whether the DDD is a new and separate diagnosis or a progression of the strain. The Veteran, not being medically trained, will naturally assume a progression and give a history consistent with the same, but you must make the decision.
- If there are unrelated diagnoses, (i.e. service connected for lumbar strain and then an unrelated diagnosis of DDD), you must then identify which symptoms <a href="mailto:and">and</a> exam findings belong to each diagnosis.
  - Another example: If the Veteran is service connected for a lumbar strain and during the examination you diagnose radiculopathy, please address if the radiculopathy is due to the lumbar strain. The Veteran will assume yes, however, medical knowledge says no, and this must be explained.
- Service connected claims will be labeled as such in the Veteran's Information section in the provider portal:

#### **Veteran Information** Exam Date: Name: Date of Birth: VES Case: File Number: VA Facility: Address: City/State/Zip: **Examination** Worksheet .Doc Compensation Condition w DBQ KNEE LOWER LEG SERVICE CONNECTED LEFT KNEE STRAIN DBQ BACK TSPINE SERVICE CONNECTED THORACIC SPINE SCOLIOSIS

## ENTITLEMENT TO SERVICE CONNECTION BASED ON SUBJECTIVE REPORTS OF PAIN

The VA has alerted us to a court case which may have a significant impact on how providers complete Veterans' DBQs moving forward.

### **Summary:**

The relevant federal court case is Saunders v. Wilkie and pertains to the issue of a Veteran's entitlement to service connection based only on subjective reports of pain, but specifically subjective pain which results in a functional impairment of earning capacity. Examples of functional impairment of earning capacity include a Veteran needing to miss days of work due to subjective pain associated with his or her service-related condition, or the inability to perform certain aspects of their current occupational position. The case argued successfully a Veteran's report of subjective pain alone, even in the absence of a diagnosis, can serve as a functional impairment and qualify as a disability regardless of the underlying cause.

### What this means for you:

- You should continue to obtain a brief but detailed medical history for each of the Veteran's claimed conditions, to include any subjective reports of pain.
- When subjective pain is reported, yet the evaluation is 100% normal, you may now use your discretion and expertise to render diagnoses of pain; specifically, "Subjective \_\_\_\_\_\_ pain," or "Subjective pain due to \_\_\_\_\_\_."
- For such situations, you should complete the DBQ in its entirety, as usual, and
  ensure the Functional Impairment question at the end of the DBQ reflects the
  functional impairment of earning capacity you believe is caused by the Veteran's
  subjective report of pain.
- While many Veterans report subjective pain associated with their claimed conditions, the Functional Impairment question only needs to be answered "Yes" if you have diagnosed subjective pain and believe it results in a functional impairment of earning capacity.
- Lastly, please note Saunders v. Wilkie is not limited to musculoskeletal conditions; it applies to all body systems.

### ESTABLISHED CONDITION QUESTION

 Service connected claims will always include this Additional Question at the end of the DBQ:

ADDITIONAL QUESTIONS
THE VETERAN'S ESTABLISHED DIAGNOSIS IS LUMBOSACRAL STRAIN.  IF YOU HAVE PROVIDED ANY ADDITIONAL DIAGNOSES, OR IF THE ESTABLISHED DIAGNOSIS HAS CHANGED IN ANY WAY, PLEASE SELECT AT LEAST ONE FROM THE FOLLOWING:
A. THERE IS NO CHANGE IN THE SERVICE CONNECTED DIAGNOSIS AND NO ADDITIONAL DIAGNOSES HAVE BEEN RENDERED.  B. THE NEW DIAGNOSIS IS A CORRECTION OF THE PREVIOUS DIAGNOSIS. C. THERE IS A WORSENING OF THE VETERAN'S SYMPTOMS HOWEVER NO CHANGE TO THE SERVICE CONNECTED DIAGNOSIS AND NO ADDITIONAL DIAGNOSES HAVE BEEN RENDERED. D. ADDITIONAL CONDITIONS WERE FOUND WHICH ARE DIRECTLY DUE TO OR RELATED TO THE SERVICE CONNECTED DIAGNOSIS (I.E. A PROGRESSION). E. ADDITIONAL CONDITIONS WERE FOUND WHICH ARE UNRELATED TO THE SERVICE CONNECTED DIAGNOSIS (I.E. A NEW AND SEPARATE CONDITION)  ***FOR OPTION E, PLEASE SPECIFY WHICH OF THE VETERAN'S SYMPTOMS AND FINDINGS CORRESPOND WITH EACH DIAGNOSIS, IF FEASIBLE.*** F. THE SERVICE CONNECTED DIAGNOSIS HAS RESOLVED.
FOR OPTIONS OTHER THAN A AND C PLEASE PROVIDE YOUR MEDICAL RATIONALE.

A = You are retaining the service connected **Lumbosacral Strain** and not diagnosing any new conditions.

B = You are correcting the previous diagnosis. For example, the Veteran's service connected condition was **Lumbosacral Strain** and on your exam you determined (and x-rays confirmed) that this condition is now **Degenerative Joint Disease**.

C = Symptoms of the service connected **Lumbosacral Strain** have progressed but there are no newly diagnosed conditions.

D = You are adding new diagnoses, other than the service connected **Lumbosacral Strain**, and you believe these conditions are directly due to or related to the retained service connected **Lumbosacral Strain**.

E = On exam you add any new diagnoses other than the service connected **Lumbosacral Strain** and you determine these new conditions are unrelated to the retained service connected **Lumbosacral Strain**.

F = The Veteran no longer reports symptoms/residuals from his service connected **Lumbosacral Strain** and you believe the condition has resolved.

### EVALUATING CLAIMED AND UNCLAIMED EXTREMITIES

If an exam is focused on the right and left extremity then you should evaluate both sides.

### For example:



If it's unclear whether the exam is focused for one extremity or both, please default to evaluating both sides unless there is concern that testing a side will cause harm to the Veteran.

### For example:



If an exam is focused on one extremity and is not part of a head-to-toe exam (*such as General Medical Compensation, Gulf War, Non-Degenerative Arthritis, etc.*), then range of motion testing for the "unclaimed" side is only required if that unclaimed joint is considered "undamaged" (*i.e. no joint abnormalities/complaints are subjectively reported or noted on exam*). If the unclaimed side is considered "damaged," <u>do not</u> attempt to evaluate the extremity.

#### For example:



In this example, the Veteran's claim is for the left knee only, which would make the right knee the "unclaimed" extremity. Therefore, if the right knee is:

**Damaged** = do not attempt to evaluate the right knee.

**Undamaged** = provide the results of both the active and passive ROM for the right knee. That is the only information the VA will need.

If abnormalities are found on the unclaimed extremity (i.e. it is "damaged"), and the QA determines the exam actually was focused unilaterally, they will seek your approval to remove the findings from the unclaimed side, or the final report will include this statement in the Remarks Section:

"Although abnormal findings were found for the Veteran's non-claimed extremity, they are outside the scope of the current exam request; therefore, no diagnosis or statement regarding a possible relationship between the two joints' conditions was rendered."

For further guidance on evaluating claimed and unclaimed extremities, please see the examples beginning on page 31 of this guide.

TODAY'S

### CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 1

FIRST NAME, LAST NAME, MIDDLE NAME



# Wrist Conditions Disability Benefits Questionnaire

THIS IS A BILATERAL CLAIM, REQUIRING BOTH SIDES TO BE EVALUATED.

SOCIAL SECURITY

(SUFFIX):		NUMBER/FIL	E NUMBER:	DATE:
HOME ADDRESS:	OME ADDRESS: EXAMINING LOCATION AND AI		D ADDRESS:	
HOME TELEPHONE:				
CONTRACTOR:	VES NUMBER:		VA CLAIM NU	MBER:
VES				
he Veteran's claim.  s this questionnaire being completed X] Yes [] No  How was the examination complete [X] In-person examination	•		C&P examination	request?
[X] Records reviewed [] Examination via approved video	telehealth			
[] Other, please specify in comment				
Comments:				
	·	·	·	·

### ACCEPTABLE CLINICAL EVIDENCE (ACE)

Indicate the method used to obtain medical information to complete this document:

[] Review of available records (without in-person or video telehealth examination) using the Acceptable Clinical Evidence (ACE) process because the existing medical evidence provided sufficient information on which to prepare the questionnaire and such an examination will likely provide no additional relevant evidence.

[] Review of available records in conjunction with an interview with the Veteran (without in-person or telehealth examination) using the ACE process because the existing medical evidence supplemented with an interview provided sufficient information on which to prepare the questionnaire and such an examination would likely provide no additional relevant evidence.

### **EVIDENCE REVIEW**

Evidence reviewed (check all that apply):	
[] Not requested	[] No records were reviewed
[] VA claims file (hard copy paper C-file)	
[X] VA e-folder	

[] VA electronic health record
[] Other (please identify other evidence
reviewed):

#### Evidence comments:

Π

replacement)

ALL AVAILABLE RECORDS WERE REVIEWED AND FINDINGS CONSIDERED WHEN COMPLETING THIS DBQ.

STRS REVIEWED, INCLUDING ONGOING COMPLAINTS OF BILATERAL WRIST PAIN DOCUMENTED 2012-2016 THROUGHOUT SERVICE. IMAGING DATED 3/29/18 FROM TWIN PEAKS MEDICAL DOCUMENTS DEGENERATIVE ARTHRITIS IN LEFT WRIST. NO IMAGING LOCATED FOR RIGHT WRIST.

### **DOMINANT HAND**

Dominant hand:
[X] Right [] Left [] Ambidextrous

### **SECTION I - DIAGNOSIS**

**NOTE:** These are condition(s) for which an evaluation has been requested on the exam request form (Internal VA) or for which the Veteran has requested medical evidence be provided for submission to VA.

1A. List the claimed conditions that pertain to this questionnaire:

For the Claimed Compensation Condition of - BILATERAL WRIST PAIN ← THIS IS A CLAIM FOR BILATERAL WRIST PAIN, INDICATING THAT BOTH SIDES NEED TO BE TESTED.

**NOTE:** These are the diagnoses determined during this current evaluation of the claimed condition(s) listed above. If there is no diagnosis, if the diagnosis is different from a previous diagnosis for this condition, or if there is a diagnosis of a complication due to the claimed condition, explain your findings and reasons in the Remarks Section. Date of diagnosis can be the date of the evaluation if the clinician is making the initial diagnosis, or an approximate date determined through record review or reported history.

The Veteran does not have a current diagnosis associated with any claimed conditions listed above. (Explain your

1B. Select diagnoses associated with the claimed condition(s) (check all that apply):

	findings and reasons in the Re	marks Section.)						
		Side affected:		ICD Code:	Date of d	iagnosis:		
[X]	Wrist sprain, chronic	[] Right [] Left	[X] Both	S63	Right:	2012	Left:	2012
[]	Ganglion cyst	[] Right [] Left	[] Both		Right:		Left:	
[]	Carpal metacarpal (CMC) arthritis	[] Right [] Left	[] Both		Right:		Left:	
	Triangular fibrocartilaginous complex (TFCC) injury	[] Right [] Left	[] Both		Right:		Left:	
[]	De Quervain's syndrome	[] Right [] Left	[] Both		Right:		Left:	
	Carpal instability (intercalated segment/midcarpal/scapholu nate dissociation)	[] Right [] Left	[] Both		Right:		Left:	
[]	Avascular necrosis of carpal bones	[] Right [] Left	[] Both		Right:		Left:	
[]	Wrist arthroplasty (total/ulnar head	[] Right [] Left	[] Both		Right:		Left:	

[]	Ankylosis of wrist	[] Right	[] Left [] Bot	h	Right:	Left:	
[X]	Degenerative arthritis, other than post-traumatic	[] Right	[X] Left [] B	oth M19	Right:	Left:	2018
	Arthritis, gonorrheal	[] Right	[] Left [] Bot	h	Right:	Left:	
	Arthritis, pneumococcic	[] Right	[] Left [] Bot	h	Right:	Left:	
	Arthritis, streptococcic	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Arthritis, syphilitic	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Arthritis, rheumatoid (multi-joints)	[] Right	[] Left [] Bot	h	Right:	Left:	
	Post-traumatic arthritis	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Arthritis, typhoid	_	[] Left [] Bo		Right:	Left:	
[]	Other specified forms of Arthropathy (excluding gout)	[] Right	[] Left [] Bot	h	Right:	Left:	
	(specify)						
[]	Osteoporosis, residuals of	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Osteomalacia, residuals of	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Bones, neoplasm, benign	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Osteitis deformans	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Gout	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Bursitis	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Myositis	[] Right	[] Left [] Bot	h	Right:	Left:	
	Heterotopic ossification	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Tendinopathy (select one if	[] Right	[] Left [] Bot	h	Right:	Left:	
	known)						
	[] Tenosynovitis	[] Right	[] Left [] Bot	h	Right:	Left:	
	[] Tendinitis	[] Right	[] Left [] Bot	h	Right:	Left:	
	[] Tendinosis	[] Right	[] Left [] Bot	h	Right:	Left:	
[]	Inflammatory other types (specify)	[] Right	[] Left [] Bot	h	Right:	Left:	
	Other (specify) Other diagnosis #1:						
	Other diagnosis #1.						
				ICD Code:	Date of diagnosis:		
	Side affected: [] Right	[] Left []	Both	-	Right:	Left:	
	Other diagnosis #2:						
				ICD Code:	Date of diagnosis:		
	Side affected: [] Right	[] Left []	Both		Right:	Left:	
	If there are additional diagnose	s that perta	ain to wrist con	ditions, list	using above format:		

### **SECTION II - MEDICAL HISTORY**

2A. Describe the history (including onset and course) of the Veteran's wrist condition (brief summary):

**Date of onset:** 2012

**Details of onset:** Veteran reports falling during training exercises, breaking his fall with his arms and feeling immediate pain in both wrists. He was treated with rest and immobilization but the pain continued, left greater than right, and progressed with repetitive stress during service.

#### **Course of the condition since onset:**

[X] Progressed/Worsened

[] Stayed the same

[] Improved

[] Resolved

[] Other, please describe:

**Current symptoms (or state if the condition has resolved):** Ongoing aching pain, left greater than right, increasing with overuse, limited ROM in left wrist.

**Any treatment, medications or surgery?** Originally treated with rest and immobilization, now treats with NSAIDs as needed. Also uses a brace occasionally for the left wrist.

2B. Does the Veteran report flare-ups of the wrist?

[X] Yes [] No

If yes, document the Veteran's description of the flare-ups he or she experiences, including the frequency, duration, characteristics, precipitating and alleviating factors, severity and/or extent of functional impairment he or she experiences during a flare-up of symptoms.

Frequency: Once a month (left wrist only, no flares reported in right wrist)

Duration: Two days

Characteristics: Significantly increased pain and weakness

Precipitating factors: Overuse Alleviating factors: NSAIDs, rest

Severity: [] Mild [X] Moderate [] Severe

Extent of functional impairment he or she experiences during a flare-up of symptoms: Limited lifting ability

2C. Does the Veteran report having any functional loss or functional impairment of the joint or extremity being evaluated on this questionnaire, including but not limited to after repeated use over time?

[X] Yes [] No

If yes, document the Veteran's description of functional loss or functional impairment in his/her own words:

"They always hurt but when I have to use my wrists a lot the pain gets worse and I can't even lift things."

# SECTION III - RANGE OF MOTION (ROM) AND FUNCTIONAL LIMITATION

There are several separate parameters requested for describing function of a joint. The question "Does this ROM contribute to a functional loss?" asks if there is a functional loss that can be ascribed to any documented loss of range of motion; and, unlike later questions, does not take into account the numerous other factors to be considered. Subsequent questions take into account additional factors such as pain, fatigue, weakness, lack of endurance or incoordination. If there is pain noted on examination, it is important to understand whether or not that pain itself contributes to functional loss. Ideally, a claimant would be seen immediately after repetitive use over time or during a flare-up, however, this is not always feasible.

Information regarding joint function on repetitive use is broken up into two subsets. The first subset is based on observed repetitive use, and the second is based on functional loss associated with repeated use over time. The observed repetitive use section initially asks for objective findings after three or more repetitions of range of motion testing. The second subset provides a more global picture of functional loss associated with repetitive use over time. The latter takes into account medical probability of additional functional loss as a global view. This takes into account not only the objective findings noted on the examination, but also the subjective history provided by the claimant, as well as review of the available medical evidence.

Optimally, a description of any additional loss of function should be provided – such as what the degrees of range of motion would be opined to look like after repetitive use over time. However, when this is not feasible, an "as clear as possible" description of that loss should be provided. This same information (minus the three repetitions) is asked to be provided with regards to flare-ups.

#### 3A. Initial ROM measurements

**RIGHT WRIST** ← BECAUSE THIS IS A BILATERAL CLAIM, THIS SECTION SHOULD BE COMPLETED IN ITS ENTIRETY (EXCEPT WHERE OTHERWISE NOTED)

X] All Normal
Abnormal or outside of normal range
] Unable to test
] Not indicated
If "Unable to test" or "Not indicated" please explain:
If ROM is outside of "normal" range, but is normal for the Veteran (for reasons other than a wrist condition, such as age, body habitus, neurologic disease), please describe:
If abnormal, does the range of motion itself contribute to a functional loss?  [] Yes [] No
(If yes, please explain)

**NOTE:** For any joint condition, examiners should address pain on both passive and active motion, and on both weight-bearing and nonweight-bearing. Examiners should also test the contralateral joint (unless medically contraindicated). If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran severe pain or the risk of further injury), an explanation must be given below. Please note any characteristics of pain observed on examination (such as facial expression or wincing on pressure or manipulation.

Can testing be performed? ← THIS QUESTION IS ONLY ANSWERED FOR THE UNCLAIMED EXTREMITY. BECAUSE BOTH EXTREMITIES ARE BEING EVALUATED, THIS QUESTION SHOULD NOT BE ANSWERED.

[] Yes [] No

If no, provide an explanation:

If this is the unclaimed joint, is it: ← SAME GUIDANCE AS ABOVE. BECAUSE BOTH EXTREMITIES ARE BEING EVALUATED, THIS QUESTION SHOULD NOT BE ANSWERED.

[] Damaged [] Undamaged

If undamaged, range of motion testing must be conducted.

Active Range of Motion (ROM) - Perform active ROM and provide the ROM values: ← PLEASE PERFORM ACTIVE ROM TESTING AND RECORD THE ROM VALUES BELOW.

/I MEASUREMENTS SH	<b>JULD BE REP</b>	ORTED IN MULTIPLES (	OF FIVE AND ROUNDED	UP OR DOWN IF NECESSARY
--------------------	--------------------	----------------------	---------------------	-------------------------

Dorsiflexion endpoint (70 degrees):	70	degree	s
Palmar flexion endpoint (80 degrees):	80	degree	
Ulnar deviation endpoint (45 degrees):	45	degree	
Radial deviation endpoint (20 degrees):	20	degree	
If noted on examination, which ROM exhibactive ROM TESTING, CHECK OFF ALL THA [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation		elect all that a	apply): ← IF THERE WAS ANY PAIN DURING
If any limitation of motion is specifically at please note the degree(s) in which limitation describe.			
Dorsiflexion degree endp	oint (if differe	ent than above	e)
Palmar flexion degree endpoint (if different than above)			
Ulnar deviation degree endpoint (if different than above)			
Radial deviation degree endpoint (if different than above)			
Describe:			
Describe.			
Passive Range of Motion - Perform passive R TESTING AND RECORD THE ROM VALUES BEL NOTE: IF PASSIVE RANGE OF MOTION IS THE "SAME AS ACTIVE ROM" AND NO ROM VALU	OW. SAME AS ACT	TIVE RANGE O	F MOTION, THEN YOU SHOULD SELECT
Dorsiflexion endpoint (70 degrees):		degrees	X Same as active ROM
Palmar flexion endpoint (80 degrees):		degrees	X Same as active ROM
Ulnar deviation endpoint (45 degrees):	-	degrees	X Same as active ROM
Radial deviation endpoint (20 degrees):		degrees	X Same as active ROM
If noted on examination, which passive RO DURING PASSIVE ROM TESTING, CHECK OF [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation			all that apply): ← IF THERE WAS ANY PAIN
If any limitation of motion is specifically at			
please note the degree(s) in which limitation describe.	n of motion is	s specifically a	attributable to the factors identified and
	oint (if differe	nt than above	)
Dorsiflexion degree endpoint (if different than above)  Palmar flexion degree endpoint (if different than above)			
Ulnar deviation degree endpoint (if different than above)			
Radial deviation degree endpoint (if different than above)			
			,

Describe:
Is there evidence of pain? [X] Yes [] No
If yes check all that apply: [X] weight-bearing [] nonweight-bearing
[X] active motion ← IF PAIN WAS NOTED DURING ACTIVE ROM TESTING, THIS OPTION SHOULD BE SELECTED.  [X] passive motion ← IF PAIN WAS NOTED DURING PASSIVE ROM TESTING, THIS OPTION SHOULD BE SELECTED  [] on rest/non-movement
[] causes functional loss (if checked describe in the comments box below) [X] does not result in/cause functional loss
Comments:
Is there objective evidence of crepitus? [] Yes [X] No
Is there objective evidence of localized tenderness or pain on palpation of the joint or associated soft tissue?  [X] Yes [] No  If yes, please explain. Include location, severity, and relationship to condition(s).
Location: Dorsal Aspect
Severity: Mild
Relationship to condition(s): Directly due to chronic wrist sprain
<b>LEFT WRIST</b> ← SAME GUIDANCE AS RIGHT WRIST (WITH A DIFFERENT SCENARIO ILLUSTRATED).  [] All Normal
[X] Abnormal or outside of normal range [] Unable to test [] Not indicated
If "Unable to test" or "Not indicated" please explain:
If ROM is outside of "normal" range, but is normal for the Veteran (for reasons other than a wrist condition, such as age, body habitus, neurologic disease), please describe:
If abnormal, does the range of motion itself contribute to a functional loss?  [] Yes [X] No
(If yes, please explain)

**NOTE:** For any joint condition, examiners should address pain on both passive and active motion, and on both weight-bearing and nonweight-bearing. Examiners should also test the contralateral joint (unless medically contraindicated). If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran severe pain or the risk of further injury), an explanation must be given below. Please note any characteristics of pain observed on examination (such as facial expression or wincing on pressure or manipulation.

Can testing be performed? [] Yes [] No			
If no, provide an explanation:			
If this is the unclaimed joint, is it: [] Damaged [] Undamaged			
If undamaged, range of motion testing must be	e conducted.		
Active Range of Motion (ROM) - Perform active	e ROM and pro	vide the	ROM values:
Dorsiflexion flexion endpoint (70 degrees):	50	degre	es
Palmar flexion endpoint (80 degrees):	55	degre	
Ulnar deviation endpoint (45 degrees):	45	_ degre	
Radial deviation endpoint (20 degrees):	20	_ degre	es
If noted on examination, which ROM exhibite [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation	d pain? (Select	all that a	apply):
Dorsiflexion degree endpoint Palmar flexion degree endpoi Ulnar deviation degree endpo Radial deviation degree endpo	int (if different pint (if different	than abo than abo	ve) ove)
Passive Range of Motion - Perform passive ROM	M and provide to	he ROM	values.
Dorsiflexion endpoint (70 degrees):	d	egrees	[X] Same as active ROM
Palmar flexion endpoint (80 degrees):		egrees	[X] Same as active ROM
Ulnar deviation endpoint (45 degrees): Radial deviation endpoint (20 degrees):		egrees egrees	[X] Same as active ROM [X] Same as active ROM
If noted on examination, which passive ROM [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation			
If any limitation of motion is specifically attril please note the degree(s) in which limitation of describe.			
Dorsiflexion degree endpoint	(if different the	an above	)
Palmar flexion degree endpoi			
Ulnar deviation degree endpo	oint (if different	than abo	ove)
Radial deviation degree endp	oint (if differen	t than ab	oove)

Describe:
Is there evidence of pain? [X] Yes [] No
If yes check all that apply: [X] weight-bearing [] nonweight-bearing
<ul> <li>[X] active motion ← IF THERE IS EVIDENCE OF PAIN, THIS SHOULD MATCH UP WITH THE QUESTION "WHICH ROM EXHIBITIED PAIN?" ABOVE.</li> <li>[X] passive motion ← IF THERE IS EVIDENCE OF PAIN, THIS SHOULD MATCH UP WITH THE QUESTION "WHICH ROM EXHIBITIED PAIN?" ABOVE.</li> <li>[] on rest/non-movement</li> </ul>
IF ANY OF THE TYPES OF PAIN ARE SELECTED ABOVE YOU SHOULD NOTE WHETHER IT CAUSED FUNCTIONAL LOSS OR NOT AND, IF SO, SHOULD DESCRIBE IT IN THE <b>COMMENTS</b> BOX BELOW.
<ul><li>[X] causes functional loss (if checked describe in the comments box below)</li><li>[] does not result in/cause functional loss</li></ul>
Comments:
Pain limits ability to lift/carry
Is there objective evidence of crepitus? [X] Yes [] No
Is there objective evidence of localized tenderness or pain on palpation of the joint or associated soft tissue?  [] Yes [X] No  If yes, please explain. Include location, severity, and relationship to condition(s).
Location:
Severity:  Relationship to condition(s): THIS IS ASKING WHICH DIAGNOSIS THE PAIN ON PALPATION IS RELATED TO.  IF THERE ARE MULTIPLE DIAGNOSES, MAKE SURE IT'S CLEAR WHICH CONDITION IS CAUSING THE TENDERNESS TO PALPATION.
3B. Observed repetitive use ROM
RIGHT WRIST
Is the Veteran able to perform repetitive-use testing with at least three repetitions?  [X] Yes [] No
If no, please explain:
Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No
If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees):  degrees
Palmar flexion endpoint (80 degrees): degrees Ulnar deviation endpoint (45 degrees): degrees
Radial deviation endpoint (20 degrees): degrees degrees

Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other
LEFT WRIST
Is the Veteran able to perform repetitive-use testing with at least three repetitions?  [X] Yes [] No
If no, please explain:
Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees):  Palmar flexion endpoint (80 degrees):  Ulnar deviation endpoint (45 degrees):  Radial deviation endpoint (20 degrees):  degrees  degrees
Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other

**NOTE:** When pain is associated with movement, the examiner must give a statement on whether pain could significantly limit functional ability during flare-ups and/or after repeated use over time in terms of additional loss of range of motion. In the exam report, the examiner is requested to provide an estimate of decreased range of motion (in degrees) that reflect frequency, duration, and during flare-ups – even if not directly observed during a flare-up and/or after repeated use over time.

### **3C.** Repeated use over time

### **RIGHT WRIST**

Is the Veteran being examined immediately after repeated use over time? [] Yes [X] No

Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with repeated use over time? ← IF YES, THE REMAINDER OF THE SECTION SHOULD BE COMPLETED AND QUESTION 2C. SHOULD BE ANSWERED "YES."

IF NO, THE REST OF THE SECTION SHOULD BE LEFT BLANK (IF YOU CHECK OFF N/A IN THE NEXT QUESTION THAT'S OK) [] Yes [X] No
Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other
Estimate range of motion in degrees for this joint immediately after repeated use over time based on information procured from relevant sources including the lay statements of the Veteran.
Dorsiflexion endpoint (70 degrees): degrees Palmar flexion endpoint (80 degrees): degrees Ulnar deviation endpoint (45 degrees): degrees Radial deviation endpoint (20 degrees): degrees
The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.
Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)
<b>LEFT WRIST</b> $\leftarrow$ SAME GUIDANCE AS RIGHT WRIST (WITH A DIFFERENT SCENARIO ILLUSTRATED).
Is the Veteran being examined immediately after repeated use over time?  [] Yes [X] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with repeated use over time?  [X] Yes [] No
Select factors that cause this functional loss. (Check all that apply):  [] N/A  [X] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other

Estimate range of motion in degrees for this joint immediately after repeated use over time based on information procured from relevant sources including the lay statements of the Veteran. ← IF YOU CHECK "YES," THAT THE VETERAN IS BEING SEEN IMMEDIATELY AFTER REPEATED USE OVER TIME (RUOT), THEN THE ROM VALUES BELOW MUST BE LOWER THAN THE INITIAL ROM VALUES. IF THE VALUES ARE THE SAME THAT MEANS THE VETERAN IS

	THEREFORE THE QUESTION ABOVE ("DOES PROCURED AND THE REST OF THIS SECTION SHOULD BE LEFT BLANK.
Dorsiflexion endpoint (70 degrees): 45	degrees
Palmar flexion endpoint (80 degrees): 50	degrees
Ulnar deviation endpoint (45 degrees): 45	degrees
Radial deviation endpoint (20 degrees): 20	degrees
include the Veteran's statement on examination, applicable and lay evidence), and the examiner's assembled data, the examiner determines that it is	e of motion based on a review of all procurable information – to case-specific evidence (to include medical treatment records when a medical expertise. If, after evaluation of the procurable and its not feasible to provide this estimate, the examiner should explain nation should not be based on an examiner's shortcomings or a s not directly observed.
Please cite and discuss evidence. (Must be speci-	fic to the case and based on all procurable evidence.)   PER VA, AN
	MOST SITUATIONS. IF A CHANGE IN ROM IS EXPECTED BUT AN
ESTIMATION OF ROM CANNOT BE GIVEN, YOU I	MUST DOCUMENT ALL PROCURABLE EVIDENCE SPECIFIC TO THE
VETERAN AND EXPLAIN WHY AN ESTIMATE OF F	RANGE OF MOTION IN DEGREES CANNOT BE PROVIDED.
3D. Flare-ups ← SAME GUIDANCE AS 3C.REPEA	ATED USE OVER TIME
RIGHT WRIST	
Is the examination being conducted during a flar [] Yes [X] No	e-up?
Does procured evidence (statements from the Veincoordination which significantly limits function [] Yes [X] No	eteran) suggest pain, fatigability, weakness, lack of endurance, or nal ability with flare-ups?
Select factors that cause this functional loss. (([X] N/A	Check all that apply):

Estimate range of motion in degrees for this joint during flare-ups based on information procured from relevant sources including the lay statements of the Veteran.

Dorsiflexion endpoint (70 degrees): degrees
Palmar flexion endpoint (80 degrees): degrees
Ulnar deviation endpoint (45 degrees): degrees
Radial deviation endpoint (20 degrees): degrees

[] Pain[] Fatigability[] Weakness[] Lack of endurance[] Incoordination

[] Other

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain

why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)
LEFT WRIST
Is the examination being conducted during a flare-up?  [] Yes [X] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with flare-ups?  [X] Yes [] No
Select factors that cause this functional loss. (Check all that apply):  [] N/A
[X] Pain
[] Fatigability
[] Weakness
☐ Lack of endurance

Estimate range of motion in degrees for this joint during flare-ups based on information procured from relevant sources including the lay statements of the Veteran.

Dorsiflexion endpoint (70 degrees): 45 degrees
Palmar flexion endpoint (80 degrees): 50 degrees
Ulnar deviation endpoint (45 degrees): 45 degrees
Radial deviation endpoint (20 degrees): 20 degrees

[] Incoordination

[] Other

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)

TODAY'S

### CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 2

FIRST NAME, LAST NAME, MIDDLE NAME



## **Wrist Conditions Disability Benefits Questionnaire**

THIS IS AN EXAMPLE OF A UNILATERAL CLAIM, NOT ASSOCIATED WITH A HEAD-TO-TOE EXAM, WHERE THE CONTRALATERAL JOINT IS REPORTED AS "UNDAMAGED" AND THEREFORE SHOULD BE TESTED. NOTE THAT ONLY ACTIVE AND PASSIVE ROM ARE PROVIDED FOR THE UNCLAIMED SIDE.

SOCIAL SECURITY

(SUFFIX):		NUMBER/FIL	E NUMBER:	DATE:	
HOME ADDRESS:		EXAMINING LOCATION AND ADDRESS:			
HOME TELEPHONE:					
CONTRACTOR:	VES NUMBER:		VA CLAIM NU	MBER:	
VES					
s this questionnaire being complet X] Yes [] No	,		C&P examination	request?	
How was the examination compl [X] In-person examination [X] Records reviewed	eted? (check all that app	iy)			
[] Examination via approved vide [] Other, please specify in comm					
Comments:					
ACCEPTABLE CLI	NICAL EVID	FNCF (AC	E)		

## ACCEPTABLE CLINICAL EVIDENCE (ACE)

Indicate the method used to obtain medical information to complete this document:

- Review of available records (without in-person or video telehealth examination) using the Acceptable Clinical Evidence (ACE) process because the existing medical evidence provided sufficient information on which to prepare the questionnaire and such an examination will likely provide no additional relevant evidence.
- Review of available records in conjunction with an interview with the Veteran (without in-person or telehealth examination) using the ACE process because the existing medical evidence supplemented with an interview provided sufficient information on which to prepare the questionnaire and such an examination would likely provide no additional relevant evidence.

## **EVIDENCE REVIEW**

[]

[]

] ] ] ]	ridence reviewed (check all that ] Not requested ] VA claims file (hard copy pap X] VA e-folder ] VA electronic health record ] Other (please identify other everiewed):	per C-file)	[] No record	ls were rev	riewed		
Ev	vidence comments:						
	ALL AVAILABLE RECORDS WER	E REVIEW	ED AND FINDINGS C	ONSIDERE	D WHEN COMPLETING	THIS DBO	Q.
	STRS REVIEWED, INCLUDING OF THROUGHOUT SERVICE. IMAGE ARTHRITIS IN LEFT WRIST. NO	ING DATE	D 3/29/18 FROM TV	VIN PEAKS			
D	OMINANT HAN	D					
	ominant hand: [] Right [] Left [] Ambidextro	ous					
S	ECTION I - DIAC	SNOSI	S				
	OTE: These are condition(s) for which the Veteran has requ					orm (Inter	rnal VA)
1.4	A. List the claimed conditions th	nat pertain	to this questionnaire	e:			
	For the Claimed Compensation PAIN, INDICATING THAT THE LUNCLAIMED EXTREMITY.						VRIST
If dia Da	OTE: These are the diagnoses of there is no diagnosis, if the diagnosis of a complication due to the diagnosis can be the date the determined through record re-	gnosis is do the claim of the eva	ifferent from a previ ned condition, explai luation if the clinicia	ous diagno in your fin	osis for this condition, o	or if there e Remark	is a s Section.
1E	3. Select diagnoses associated v The Veteran does not have a c findings and reasons in the Re	current dia	gnosis associated wi		* * *	lbove. (Ex	xplain your
		Side affe		ICD Code:	Date of diagnosis:		
[X]	Wrist sprain, chronic	[] Right	[X] Left [] Both	S63	Right:	Left:	2012
	Ganglion cyst	_	[] Left [] Both		Right:	Left:	
[]	Carpal metacarpal (CMC) arthritis	[] Right	[] Left [] Both		Right:	Left:	
	Triangular fibrocartilaginous complex (TFCC) injury	[] Right	[] Left [] Both		Right:	_ Left:	

[]	De Quervain's syndrome	[] Right	[] Left	[] Both		Right:	Left:	
[]	Carpal instability (intercalated segment/midcarpal/scapholu nate dissociation)	[] Right	[] Left	[] Both		Right:	Left:	
	nate dissociation)							
[]	Avascular necrosis of carpal bones	[] Right	[] Left	[] Both		Right:	Left:	
[]	Wrist arthroplasty (total/ulnar head replacement)	[] Right	[] Left	[] Both		Right:	Left:	
[]	Ankylosis of wrist	[] Right	[] Left	[] Both		Right:	Left:	
[X]	Degenerative arthritis, other than post-traumatic	[] Right	[X] Left	E [] Both	M19	Right:	Left:	2018
[]	Arthritis, gonorrheal	[] Right	[] Left	[] Both		Right:	Left:	
[]	Arthritis, pneumococcic	[] Right	[] Left	[] Both		Right:	Left:	
[]	Arthritis, streptococcic	[] Right	[] Left	[] Both		Right:	Left:	
[]	Arthritis, syphilitic	[] Right	[] Left	[] Both		Right:	Left:	
[]	Arthritis, rheumatoid (multi-joints)	[] Right	[] Left	[] Both		Right:	Left:	
[]	Post-traumatic arthritis	[] Right	[] Left	[] Both		Right:	Left:	
[]	Arthritis, typhoid	[] Right	[] Left	[] Both		Right:	Left:	
	Other specified forms of Arthropathy (excluding gout)		[] Left			Right:	Left:	
	(specify)							
[]	Osteoporosis, residuals of		[] Left			Right:	Left:	
	Osteomalacia, residuals of	_	[] Left			Right:	Left:	
[]	Bones, neoplasm, benign		[] Left			Right:	Left:	
[]	Osteitis deformans	_	[] Left			Right:	Left:	
[]	Gout	_	[] Left			Right:	Left:	
	Bursitis	•	[] Left			Right:	Left:	
[]	Myositis	_	[] Left			Right:	Left:	
	Heterotopic ossification	_	[] Left			Right:	Left:	
	Tendinopathy (select one if known)	[] Right	[] Left	[] Both		Right:	Left:	
	[] Tenosynovitis	[] Right	[] Left	[] Both		Right:	Left:	
	[] Tendinitis	_	[] Left			Right:	Left:	
	[] Tendinosis	_	[] Left			Right:	Left:	
[]	Inflammatory other types (specify)	_	[] Left			Right:	Left:	
	VI - 3/							

	ICD	Date of diagnosi	s:
Side affected: [] Right [] Left [] Both	Code:	Right:	Left:
Other diagnosis #2:			
Other dragnosis #2.			
	ICD	Date of diagnosi	s:
Side affected: [] Right [] Left [] Both	Code:	Right:	Left:
	11.1		
f there are additional diagnoses that pertain to wrist of	conditions, list	using above forma	t:
ECTION II - MEDICAL HIST	ORV		
		viviat condition (he	i of our
Describe the history (including onset and course) of <b>Date of onset:</b> 2012	the Veteran's	wrist condition (br	ief summary):
		1. 1. 6.11	.1.1.1.6. 1.6.1.
<b>Details of onset:</b> Veteran reports falling during train			
mmediate pain in the left wrist. He was treated with progressed with repetitive stress during service.	rest and immo	bilization but the p	ain continued and
Course of the condition since onset:			
[X] Progressed/Worsened			
X] Progressed/Worsened ] Stayed the same			
X] Progressed/Worsened  ] Stayed the same ] Improved			
X] Progressed/Worsened  ] Stayed the same ] Improved ] Resolved			
X] Progressed/Worsened  ] Stayed the same  ] Improved  ] Resolved			
X] Progressed/Worsened  ] Stayed the same  ] Improved  ] Resolved			
X] Progressed/Worsened  ] Stayed the same  ] Improved  ] Resolved  ] Other, please describe:			
X] Progressed/Worsened  [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has reference to the condition of the condition has reference to the condition of the condition has reference to the condition of the condition has reference to the condition has reference to the condition of the condition of the condition has reference to the condition of the condition of the condition has reference to the condition of			
X] Progressed/Worsened  [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has relimited ROM.	esolved): Ongo	oing aching pain in	creasing with overuse,
X] Progressed/Worsened  [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally	esolved): Ongo	oing aching pain in	creasing with overuse,
X] Progressed/Worsened  [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has relimited ROM.	esolved): Ongo	oing aching pain in	creasing with overuse,
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.	esolved): Ongo	oing aching pain in	creasing with overuse,
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?	esolved): Ongo	oing aching pain in	creasing with overuse,
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No	esolved): Ongo	ping aching pain in	creasing with overuse,
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No  f yes, document the Veteran's description of the flare.	esolved): Ongo y treated with r	est and immobilizate	creasing with overuse, ation, now treats with
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has reimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No  f yes, document the Veteran's description of the flare luration, characteristics, precipitating and alleviating	esolved): Ongo y treated with r	est and immobilizate	creasing with overuse, ation, now treats with
[X] Progressed/Worsened [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No If yes, document the Veteran's description of the flare furation, characteristics, precipitating and alleviating or she experiences during a flare-up of symptoms.	esolved): Ongo y treated with r	est and immobilizate	creasing with overuse, ation, now treats with
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has reimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No  f yes, document the Veteran's description of the flare luration, characteristics, precipitating and alleviating	esolved): Ongo y treated with r	est and immobilizate	creasing with overuse, ation, now treats with
[X] Progressed/Worsened [] Stayed the same [] Improved [] Resolved [] Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist?  Yes [] No If yes, document the Veteran's description of the flare furation, characteristics, precipitating and alleviating or she experiences during a flare-up of symptoms.	esolved): Ongo y treated with r	est and immobilizate	creasing with overuse, ation, now treats with
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist? Yes [] No  f yes, document the Veteran's description of the flare turation, characteristics, precipitating and alleviating or she experiences during a flare-up of symptoms.  Frequency: Once a month	esolved): Ongo y treated with r e-ups he or she factors, severit	est and immobilizate	creasing with overuse, ation, now treats with
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist? Yes [] No  f yes, document the Veteran's description of the flare furation, characteristics, precipitating and alleviating or she experiences during a flare-up of symptoms.  Frequency: Once a month Duration: Two days	esolved): Ongo y treated with r e-ups he or she factors, severit	est and immobilizate	creasing with overuse, ation, now treats with
X] Progressed/Worsened  Stayed the same Improved Resolved Other, please describe:  Current symptoms (or state if the condition has relimited ROM.  Any treatment, medications or surgery? Originally NSAIDs as needed. Also uses a brace occasionally.  Does the Veteran report flare-ups of the wrist? Yes [] No  f yes, document the Veteran's description of the flare uration, characteristics, precipitating and alleviating or she experiences during a flare-up of symptoms.  Frequency: Once a month Duration: Two days Characteristics: Significantly increased pain and we	esolved): Ongo y treated with r e-ups he or she factors, severit	est and immobilizate	creasing with overuse, ation, now treats with

2C. Does the Veteran report having any functional loss or functional impairment of the joint or extremity being evaluated on this questionnaire, including but not limited to after repeated use over time?

[X] Yes [] No

If yes, document the Veteran's description of functional loss or functional impairment in his/her own words:

"It always hurts but when I have to use my wrist a lot the pain gets worse and I can't even lift things."

# SECTION III - RANGE OF MOTION (ROM) AND FUNCTIONAL LIMITATION

There are several separate parameters requested for describing function of a joint. The question "Does this ROM contribute to a functional loss?" asks if there is a functional loss that can be ascribed to any documented loss of range of motion; and, unlike later questions, does not take into account the numerous other factors to be considered. Subsequent questions take into account additional factors such as pain, fatigue, weakness, lack of endurance or incoordination. If there is pain noted on examination, it is important to understand whether or not that pain itself contributes to functional loss. Ideally, a claimant would be seen immediately after repetitive use over time or during a flare-up, however, this is not always feasible.

Information regarding joint function on repetitive use is broken up into two subsets. The first subset is based on observed repetitive use, and the second is based on functional loss associated with repeated use over time. The observed repetitive use section initially asks for objective findings after three or more repetitions of range of motion testing. The second subset provides a more global picture of functional loss associated with repetitive use over time. The latter takes into account medical probability of additional functional loss as a global view. This takes into account not only the objective findings noted on the examination, but also the subjective history provided by the claimant, as well as review of the available medical evidence.

Optimally, a description of any additional loss of function should be provided – such as what the degrees of range of motion would be opined to look like after repetitive use over time. However, when this is not feasible, an "as clear as possible" description of that loss should be provided. This same information (minus the three repetitions) is asked to be provided with regards to flare-ups.

### 3A. Initial ROM measurements

**RIGHT WRIST** ← THIS IS THE UNCLAIMED EXTREMITY. BECAUSE THE UNCLAIMED EXTREMITY IS REPORTED AS "UNDAMAGED," ACTIVE AND PASSIVE ROM TESTING ARE REQUIRED FOR THIS EXAM.

[] All Normal A THIS OLIECTION SHOULD BE ANSWEDED FOR THE CLAIMED EVIDENITY SINCE THIS IS THE

[] All Nothial C This Question should be Answered for the <u>Claimed</u> extremity. Since this is the
UNCLAIMED EXTREMITY, THIS WILL BE LEFT BLANK.
[] Abnormal or outside of normal range
[] Unable to test
[] Not indicated
If "Unable to test" or "Not indicated" please explain:
If ROM is outside of "normal" range, but is normal for the Veteran (for reasons other than a wrist condition, such as age, body habitus, neurologic disease), please describe:
If abnormal, does the range of motion itself contribute to a functional loss?
[] Yes [] No
(If yes, please explain)

**NOTE:** For any joint condition, examiners should address pain on both passive and active motion, and on both weight-bearing and nonweight-bearing. Examiners should also test the contralateral joint (unless medically contraindicated). If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran severe pain or the risk of further injury), an explanation must be given below. Please note any characteristics of pain observed on examination (such as facial expression or wincing on pressure or manipulation.

Can testing be performed? ← THIS QUESTION	IS ONLY AN	SWERED FOR THE UNCLAIMED EXTREMITY. BECAUSE THIS
UNCLAIMED EXTREMITY IS UNDAMAGED, TES	TING <u>SHOU</u>	<u>LD</u> BE PERFORMED.
[] Yes [] No		
If no, provide an explanation:		
Teat:		
If this is the unclaimed joint, is it:	ANCWEDER	"YES" ABOVE (CAN TESTING BE PERFORMED?), THIS
SHOULD BE MARKED "UNDAMAGED."	ANSWEREL	ABOVE (CAN TESTING BE PERFORIVIED!), THIS
If undamaged, range of motion testing must	be conducte	ed.
Active Range of Motion (ROM) - Perform act	ive ROM at	nd provide the ROM values: ← PLEASE PERFORM ACTIVE
ROM TESTING AND RECORD THE ROM VALUE		na provide the ROW Varides. X TELASETEM ONWI ACTIVE
NOW FESTIVE FIND RESORD THE NOW TALES	5 5220 ***	
ROM MEASUREMENTS SHOULD BE REPORTED	) IN MULTIP	LES OF FIVE AND ROUNDED UP OR DOWN IF NECESSARY.
Dorsiflexion endpoint (70 degrees):	70	degrees
Palmar flexion endpoint (80 degrees):	80	degrees
Ulnar deviation endpoint (45 degrees):	45	degrees
Radial deviation endpoint (20 degrees):	20	degrees
		<u></u>
If noted on examination, which ROM exhib	ited pain? (S	Select all that apply):
[X] Dorsiflexion		
[X] Palmar flexion		
[] Ulnar deviation		
[] Radial deviation		
If any limitation of motion is specifically at	ributable to	pain, weakness, fatigability, incoordination, or other,
		is specifically attributable to the factors identified and
describe.		
Dorsiflexion degree endpo	oint (if diffe	rent than above)
Palmar flexion degree end	noint (if dif	ferent than above)

Passive Range of Motion - Perform passive ROM and provide the ROM values. ← PLEASE PERFORM PASSIVE ROM TESTING AND RECORD THE ROM VALUES BELOW.

IN THIS EXAMPLE, BECAUSE THE UNCLAIMED SIDE IS UNDAMAGED, YOU SHOULD MEASURE THE ACTIVE AND PASSIVE ROM, AND NO FURTHER INFORMATION WILL BE PROVIDED FOR THE RIGHT WRIST ON THIS DBQ – INCLUDING A DIAGNOSIS OR DIAGNOSES.

Ulnar deviation degree endpoint (if different than above) Radial deviation degree endpoint (if different than above)

Describe:

NOTE: IF PASSIVE RANGE OF MOTION IS THE SAME AS ACTIVE RANGE OF MOTION, YOU SHOULD SELECT "SAME AS ACTIVE ROM" BELOW AND NO VALUES NEED TO BE ENTERED..

Do	rsiflexion endpoint (70 degrees):	degrees	X Same as active ROM
Pal	mar flexion endpoint (80 degrees):	degrees	X Same as active ROM
Ulr	nar deviation endpoint (45 degrees):	degrees	X Same as active ROM
Rac	dial deviation endpoint (20 degrees):	degrees	X Same as active ROM
[X] I [X] I [] Ul	ted on examination, which passive ROM exhil Dorsiflexion Palmar flexion nar deviation idial deviation	bited pain? (select a	ll that apply):
	y limitation of motion is specifically attributable note the degree(s) in which limitation of moribe.		
	Dorsiflexion degree endpoint (if d		
	Palmar flexion degree endpoint (in		
	Ulnar deviation degree endpoint (i		
_	Radial deviation degree endpoint	(II different man abo	ove)
De	scribe:		
_			
	e evidence of pain? s [] No		
[X] v	s check all that apply: weight-bearing nweight-bearing		
[X] p	active motion passive motion rest/non-movement		
	causes functional loss (if checked describe in thes not result in/cause functional loss	he comments box be	elow)
Com	ments:		
	ain limits ability to lift/carry.		
	ere objective evidence of crepitus? Yes [] No		
Is the	ere objective evidence of localized tenderness	or pain on palpation	of the joint or associated soft tissue?
	es [X] No	<del>-</del> -	
<del></del>	yes, please explain. Include location, severity,	and relationship to c	condition(s).
	Location:		
	Severity:		
	Relationship to condition(s):		

THE ACTIVE AND PASSIVE RANGE OF MOTION TESTING IS ALL THAT IS NEEDED FOR THE UNCLAIMED (RIGHT) EXTREMITY. THERE SHOULD BE NO FURTHER INFORMATION PROVIDED FOR THE RIGHT WRIST ON THIS DBQ – INCLUDING A DIAGNOSIS OR DIAGNOSES.

LEFT WRIST — THIS IS THE CLAIMED EXTREMITY, SO THIS SECTION SHOULD BE COMPLETED IN ITS ENTIRELY
(EXCEPT IF OTHERWISE NOTED)
[] All Normal
[X] Abnormal or outside of normal range
[] Unable to test
[] Not indicated
If "Unable to test" or "Not indicated" please explain:
If ROM is outside of "normal" range, but is normal for the Veteran (for reasons other than a wrist condition, such as age, body habitus, neurologic disease), please describe:
If abnormal, does the range of motion itself contribute to a functional loss?

THE IS THE OLD IN FER STORE HELD OF THE SECTION SHOULD BE SOLD STORE IN THE SECTION OF

**NOTE:** For any joint condition, examiners should address pain on both passive and active motion, and on both weight-bearing and nonweight-bearing. Examiners should also test the contralateral joint (unless medically contraindicated). If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran severe pain or the risk of further injury), an explanation must be given below. Please note any characteristics of pain observed on examination (such as facial expression or wincing on pressure or manipulation.

Can testing be performed? ← THIS QUESTION IS ONLY ANSWERED FOR THE UNCLAIMED EXTREMITY. BECAUSE THIS IS THE CLAIMED EXTREMITY, YOU SHOULD LEAVE THIS QUESTION BLANK.

[] Yes [] No

[] Yes [X] No

(If yes, please explain)

If no, provide an explanation:

If this is the unclaimed joint, is it: ← SAME GUIDANCE AS ABOVE. BECAUSE THIS IS THE CLAIMED EXTREMITY, YOU SHOULD LEAVE THIS QUESTION BLANK.,

[] Damaged [] Undamaged

If undamaged, range of motion testing must be conducted.

Active Range of Motion (ROM) - Perform active ROM and provide the ROM values:

Dorsiflexion flexion endpoint (70 degrees):50degreesPalmar flexion endpoint (80 degrees):55degreesUlnar deviation endpoint (45 degrees):45degreesRadial deviation endpoint (20 degrees):20degrees

If noted on examination, which ROM exhibited pain? (Select all that apply):

- [X] Dorsiflexion
- [X] Palmar flexion
- [] Ulnar deviation
- [] Radial deviation

If any limitation of motion is specifically attributable to pain, weakness, fatigability, incoordination, or other, please note the degree(s) in which limitation of motion is specifically attributable to the factors identified and describe.

Dorsiflexion degree endpoint (if d Palmar flexion degree endpoint (if	f different than above	ve)
Ulnar deviation degree endpoint (i Radial deviation degree endpoint (i		
Describe:	(ii diiioini tildii do	
Passive Range of Motion - Perform passive ROM and	d provide the ROM	values.
Dorsiflexion endpoint (70 degrees):  Palmar flexion endpoint (80 degrees):  Ulnar deviation endpoint (45 degrees):  Radial deviation endpoint (20 degrees):	degrees degrees degrees degrees	<ul><li>[X] Same as active ROM</li><li>[X] Same as active ROM</li><li>[X] Same as active ROM</li><li>[X] Same as active ROM</li></ul>
If noted on examination, which passive ROM exhibit [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation		
If any limitation of motion is specifically attributable please note the degree(s) in which limitation of modescribe.  Dorsiflexion degree endpoint (if degree endpoint (if degree endpoint) (if degre	tion is specifically a lifferent than above f different than above if different than above	attributable to the factors identified and  ve)  ve)  ve)
Describe:		
Is there evidence of pain? [X] Yes [] No		
If yes check all that apply: [X] weight-bearing [] nonweight-bearing		
<ul><li>[X] active motion</li><li>[X] passive motion</li><li>[] on rest/non-movement</li></ul>		
[X] causes functional loss (if checked describe in the [] does not result in/cause functional loss	he comments box b	elow)
Comments:  Pain limits ability to lift/carry		
Is there objective evidence of crepitus? [X] Yes [] No		
Is there objective evidence of localized tenderness [] Yes [X] No	or pain on palpation	n of the joint or associated soft tissue?

If yes, please explain. Include location, severity, and re	elationship to condition(s).
Location:	
Severity:	
Relationship to condition(s):	
<b>3B. Observed repetitive use ROM</b> ← YOU WILL NOT COMPACTIVE AND PASSIVE ROM IS NEEDED FOR THE UNCLAIMED	
RIGHT WRIST	
Is the Veteran able to perform repetitive-use testing with at [] Yes [] No	least three repetitions?
If no, please explain:	
Is there additional loss of function or range of motion aft [] Yes [] No If yes, please respond to the following after the comple	•
Dorsiflexion endpoint (70 degrees):	egrees
<u> </u>	egrees
	egrees
Radial deviation endpoint (20 degrees): d	egrees
Select factors that cause this functional loss. (Check all t  N/A  Pain  Select factors that cause this functional loss. (Check all t  Record for the selection of the selection	hat apply):
<b>LEFT WRIST</b> ← THIS IS THE CLAIMED EXTREMITY, SO TI (EXCEPT WHERE OTHERWISE NOTED)	HIS SECTION SHOULD BE COMPLETED IN ITS ENTIRETY.
Is the Veteran able to perform repetitive-use testing with at [X] Yes [] No	least three repetitions?
If no, please explain:	
Is there additional loss of function or range of motion aft  [] Yes [X] No  If yes, please respond to the following after the complet Dorsiflexion endpoint (70 degrees):  Palmar flexion endpoint (80 degrees):  Ulnar deviation endpoint (45 degrees):  Radial deviation endpoint (20 degrees):	-

Select factors that cause this functional loss. (Check all [X] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other	that apply):
	or after repeated use over time in terms of additional loss of nested to provide an estimate of decreased range of motion
3C. Repeated use over time	
RIGHT WRIST ← YOU WILL NOT COMPLETE THIS SEC PASSIVE ROM IS NEEDED FOR THE UNCLAIMED EXTREMI	
Is the Veteran being examined immediately after repeated [] Yes [] No	l use over time?
Does procured evidence (statements from the Veteran) su incoordination which significantly limits functional abilit [] Yes [] No	
Select factors that cause this functional loss. (Check all N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other	that apply):
Estimate range of motion in degrees for this joint immediprocured from relevant sources including the lay statement	
Dorsiflexion endpoint (70 degrees):  Palmar flexion endpoint (80 degrees):  Ulnar deviation endpoint (45 degrees):  Radial deviation endpoint (20 degrees):	degrees degrees degrees degrees
The examiner should provide the estimated range of moti	on based on a review of all procurable information – to

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)
<b>LEFT WRIST</b> ← THIS IS THE CLAIMED EXTREMITY, SO THIS SECTION SHOULD BE COMPLETED IN ITS ENTIRETY. (EXCEPT WHERE OTHERWISE NOTED).
Is the Veteran being examined immediately after repeated use over time? [] Yes [X] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with repeated use over time?  [X] Yes [] No
Select factors that cause this functional loss. (Check all that apply):
[] N/A
[X] Pain
[] Fatigability
[] Weakness
[] Lack of endurance
[] Incoordination
[] Other

Estimate range of motion in degrees for this joint immediately after repeated use over time based on information procured from relevant sources including the lay statements of the Veteran. ← ROM ESTIMATES SHOULD ONLY BE PROVIDED IF THE ANSWER WAS YES ABOVE. IF ROM IS THE SAME AS INITIAL AND THEY ARE NOT BEING SEEN IMMEDIATELY AFTER REPEATED USE OVER TIME, THEN THAT MEANS THE VETERAN IS NOT SIGNIFICANTLY LIMITED WITH RUOT AND THEREFORE THE QUESTION ABOVE SHOULD BE UPDATED TO 'NO' WITH THE REST OF THE SECTION BLANKED OUT.

Dorsiflexion endpoint (70 degrees):	45	degrees
Palmar flexion endpoint (80 degrees):	50	degrees
Ulnar deviation endpoint (45 degrees):	45	degrees
Radial deviation endpoint (20 degrees):	20	degrees

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

PER VA, AN ESTIMATION OF ROM SHOULD BE POSSIBLE IN <u>MOST</u> SITUATIONS.THEREFORE, YOU SHOULD ONLY BE FILLING OUT THE AREA BELOW IN THE *RAREST* OF CIRCUMSTANCES. IF YOU DETERMINE AN ESTIMATION OF ROM IS NOT FEASIBLE YOU WILL NEED TO PROVIDE A VERY DETAILED EXPLANATION DISCUSSING <u>EVERY</u> PIECE OF EVIDENCE FROM THE RECORDS, THE EXAM, THE VETERAN'S HISTORY, ETC. BEFORE STATING YOU CANNOT OPINE.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.) ← THIS SHOULD ONLY BE ANSWERED IF YOU REPORT THAT FUNCTION IS SIGNIFICANTLY LIMITED WITH RUOT BUT YOU CANNOT DESCRIBE IN TERMS OF ROM. IN THAT CASE, YOU SHOULD DESCRIBE HERE, WHILE ABIDING BY THE LEGAL RULING NOTED ABOVE.

REMEMBER, YOUR EXPLANATION NEEDS TO BE SPECIFIC TO THE VETERAN YOU ARE EVALUATING. THE VA WILL NOT ACCEPT ANY "CANNED" STATEMENTS OR GENERIC EXPLANATIONS THAT DO NOT APPLY TO THAT VETERAN IN PARTICULAR.

**3D. Flare-ups**  $\leftarrow$  YOU WILL NOT COMPLETE THIS SECTION FOR THE RIGHT WRIST, AS ONLY ACTIVE AND PASSIVE ROM IS NEEDED FOR THE UNCLAIMED EXTREMITY.

RIGHT WRIST
Is the examination being conducted during a flare-up? [] Yes [] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with flare-ups? [] Yes [] No
Select factors that cause this functional loss. (Check all that apply):  [] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other
Estimate range of motion in degrees for this joint during flare-ups based on information procured from relevant sources including the lay statements of the Veteran.
Dorsiflexion endpoint (70 degrees): degrees Palmar flexion endpoint (80 degrees): degrees Ulnar deviation endpoint (45 degrees): degrees Radial deviation endpoint (20 degrees): degrees
The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.
Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)
LEFT WRIST ← SAME GUIDANCE AS 3C. REPEATED USE OVER TIME.  Is the examination being conducted during a flare-up?  [] Yes [X] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with flare-ups?  [X] Yes [] No
Select factors that cause this functional loss. (Check all that apply):  [] N/A  [X] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other

Estimate range of motion in degrees for this joint during flare-ups based on information procured from relevant sources including the lay statements of the Veteran.

Dorsiflexion endpoint (70 degrees):	45	degrees
Palmar flexion endpoint (80 degrees):	50	degrees
Ulnar deviation endpoint (45 degrees):	45	degrees
Radial deviation endpoint (20 degrees):	20	degrees

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)

TODAY'S

DATE:

### CLAIMED/UNCLAIMED EXTREMITIES EXAMPLE # 3

FIRST NAME, LAST NAME, MIDDLE NAME



(SUFFIX):

**HOME ADDRESS:** 

**HOME TELEPHONE:** 

# Wrist Conditions Disability Benefits Questionnaire

THIS IS AN EXAMPLE OF A UNILATERAL CLAIM, NOT ASSOCIATED WITH A HEAD-TO-TOE EXAM, WHERE THE CONTRALATERAL JOINT IS REPORTED AS "DAMAGED" AND THEREFORE NOT TESTED.

SOCIAL SECURITY

**NUMBER/FILE NUMBER:** 

**EXAMINING LOCATION AND ADDRESS:** 

you provide on this ques	partment of Veterans Affairs (VA) for disability stionnaire as part of their evaluation in processing a 21-2507, C&P examination request?
you provide on this ques	stionnaire as part of their evaluation in processing
	n 21-2507, C&P examination request?
shools all that amples	
check all that apply)	
ealth	
x:	
	ealth «:

[] Review of available records (without in-person or video telehealth examination) using the Acceptable Clinical Evidence (ACE) process because the existing medical evidence provided sufficient information on which to prepare

[] Review of available records in conjunction with an interview with the Veteran (without in-person or telehealth examination) using the ACE process because the existing medical evidence supplemented with an interview

provided sufficient information on which to prepare the questionnaire and such an examination would likely provide

ACCEPTABLE CLINICAL EVIDENCE (ACE)
Indicate the method used to obtain medical information to complete this document:

the questionnaire and such an examination will likely provide no additional relevant evidence.

### **EVIDENCE REVIEW**

no additional relevant evidence.

Evidence reviewed	(check	all	that	apply):
[] Not requested				

[] No records were reviewed

[] VA claims file (hard copy paper C-file)
[X] VA e-folder
[] VA electronic health record
[] Other (please identify other evidence
reviewed):

### Evidence comments:

ALL AVAILABLE RECORDS WERE REVIEWED AND FINDINGS CONSIDERED WHEN COMPLETING THIS DBQ.

STRS REVIEWED, INCLUDING ONGOING COMPLAINTS OF BILATERAL WRIST PAIN DOCUMENTED 2012-2016 THROUGHOUT SERVICE. IMAGING DATED 3/29/18 FROM TWIN PEAKS MEDICAL DOCUMENTS DEGENERATIVE ARTHRITIS IN LEFT WRIST. NO IMAGING LOCATED FOR RIGHT WRIST.

### **DOMINANT HAND**

Dominant hand:

П

[X] Right [] Left [] Ambidextrous

### **SECTION I - DIAGNOSIS**

**NOTE:** These are condition(s) for which an evaluation has been requested on the exam request form (Internal VA) or for which the Veteran has requested medical evidence be provided for submission to VA.

1A. List the claimed conditions that pertain to this questionnaire:

For the Claimed Compensation Condition of - LEFT WRIST PAIN ← THIS IS A CLAIM FOR LEFT WRIST PAIN, INDICATING THAT THE LEFT WRIST IS THE CLAIMED EXTREMITY AND THE RIGHT WRIST IS THE UNCLAIMED EXTREMITY.

**NOTE:** These are the diagnoses determined during this current evaluation of the claimed condition(s) listed above. If there is no diagnosis, if the diagnosis is different from a previous diagnosis for this condition, or if there is a diagnosis of a complication due to the claimed condition, explain your findings and reasons in the Remarks Section. Date of diagnosis can be the date of the evaluation if the clinician is making the initial diagnosis, or an approximate date determined through record review or reported history.

1B. Select diagnoses associated with the claimed condition(s) (check all that apply):

	findings and reasons in	the Remar	ks Section	n.)	·				
		Side affe	ected:		ICD Code:	Date of diagnosis:			
[X]	Wrist sprain, chronic	[] Right	[X] Left	[] Both	S63	Right:	Left:	2012	
[]	Ganglion cyst	[] Right	[] Left	[] Both		Right:	Left:		
[]	Carpal metacarpal (CMC) arthritis	[] Right	[] Left	[] Both		Right:	Left:		_
[]	Triangular fibrocartilaginous complex (TFCC) injury	[] Right	[] Left	[] Both		Right:	_ Left:		
[]	De Quervain's syndrome	[] Right	[] Left	[] Both		Right:	Left:		
[]	Carpal instability (intercalated segment/midcarpal/sc apholunate dissociation)	[] Right	[] Left	[] Both		Right:	Left:		

The Veteran does not have a current diagnosis associated with any claimed conditions listed above. (Explain your

	Avascular necrosis of carpal bones	[] Right	[] Left	[] Both		Right:	Left:
[]	Wrist arthroplasty (total/ulnar head replacement)	[] Right	[] Left	[] Both		Right:	Left:
[]	Ankylosis of wrist	[] Right	[] Left	[] Both		Right:	Left:
[X]	Degenerative arthritis, other than post-traumatic	[] Right	[X] Left	[] Both	M19	Right:	Left: 2018
[]	Arthritis, gonorrheal	[] Right	[] Left	[] Both		Right:	Left:
[]	Arthritis, pneumococcic	[] Right	[] Left	[] Both		Right:	Left:
	Arthritis, streptococcic	[] Right	[] Left	[] Both		Right:	Left:
[]	Arthritis, syphilitic	[] Right	[] Left	[] Both		Right:	Left:
	Arthritis, rheumatoid (multi-joints)	[] Right	[] Left	[] Both		Right:	Left:
	Post-traumatic arthritis	[] Right	[] Left	[] Both		Right:	Left:
[]	Arthritis, typhoid	[] Right	[] Left	[] Both		Right:	Left:
	Other specified forms of Arthropathy (excluding gout) (specify)	[] Right	[] Left	[] Both		Right:	Left:
[]	Osteoporosis, residuals of	[] Right	[] Left	[] Both		Right:	Left:
	Osteomalacia, residuals of	[] Right	[] Left	[] Both		Right:	Left:
[]	Bones, neoplasm, benign	[] Right	[] Left	[] Both		Right:	Left:
[]	Osteitis deformans	0	[] Left			Right:	Left:
[]	Gout		[] Left			Right:	Left:
[]	Bursitis		[] Left			Right:	Left:
[]	Myositis		[] Left			Right:	Left:
[]	Heterotopic ossification	[] Right	[] Left	[] Both		Right:	Left:
[]	Tendinopathy (select one if	[] Right	[] Left	[] Both		Right:	Left:
	known)						
	[] Tenosynovitis	_	[] Left			Right:	Left:
	[] Tendinitis	_	[] Left			Right:	Left:
	[] Tendinosis	[] Right	[] Left	[] Both		Right:	Left:
[]	Inflammatory other types (specify)	[] Right	[] Left	[] Both		Right:	Left:
	(specify)						

[]	Other (specify) Other diagnosis #1:			
	Side affected: [] Right [] Left [] Both	ICD Code:	Date of diagnosis: Right:	Left:
	Other diagnosis #2:			
	Side affected: [] Right [] Left [] Both	ICD Code:	Date of diagnosis: Right:	Left:
If th	nere are additional diagnoses that pertain to w	rist conditions, lis	t using above format:	
CE/	CTION II MEDICAL III	CTODY		
	CTION II - MEDICAL HIS escribe the history (including onset and cours	_	s wrist condition (brief sur	nmary):
	te of onset: 2012	,	`	• /
im	tails of onset: Veteran reports falling during mediate pain in the left wrist. He was treated gressed with repetitive stress during service.			
[X] [] S [] I [] H	urse of the condition since onset:   Progressed/Worsened Stayed the same Improved Resolved Other, please describe:			
	rrent symptoms (or state if the condition h	as resolved): Ong	going aching pain increasing	ng with overuse,
	y treatment, medications or surgery? Origi AIDs as needed. Also uses a brace occasiona	•	rest and immobilization, r	now treats with
	oes the Veteran report flare-ups of the wrist?			
dura or s	es, document the Veteran's description of the ation, characteristics, precipitating and allevia he experiences during a flare-up of symptoms requency: Once a month	ating factors, seven		
I	Ouration: Two days			
	Characteristics: Significantly increased pain a	nd weakness.		
	Precipitating factors: Overuse			
	Alleviating factors: NSAIDs, rest			
	Severity: [] Mild [X] Moderate [] Severe			
I	Extent of functional impairment he or she exp	eriences during a	flare-up of symptoms: Lin	nited lifting ability.

2C. Does the Veteran report having any functional loss or functional impairment of the joint or extremity being evaluated on this questionnaire, including but not limited to after repeated use over time?

[X] Yes [] No

If yes, document the Veteran's description of functional loss or functional impairment in his/her own words:

"It always hurts but when I have to use my wrist a lot the pain gets worse and I can't even lift things."

# SECTION III - RANGE OF MOTION (ROM) AND FUNCTIONAL LIMITATION

There are several separate parameters requested for describing function of a joint. The question "Does this ROM contribute to a functional loss?" asks if there is a functional loss that can be ascribed to any documented loss of range of motion; and, unlike later questions, does not take into account the numerous other factors to be considered. Subsequent questions take into account additional factors such as pain, fatigue, weakness, lack of endurance or incoordination. If there is pain noted on examination, it is important to understand whether or not that pain itself contributes to functional loss. Ideally, a claimant would be seen immediately after repetitive use over time or during a flare-up, however, this is not always feasible.

Information regarding joint function on repetitive use is broken up into two subsets. The first subset is based on observed repetitive use, and the second is based on functional loss associated with repeated use over time. The observed repetitive use section initially asks for objective findings after three or more repetitions of range of motion testing. The second subset provides a more global picture of functional loss associated with repetitive use over time. The latter takes into account medical probability of additional functional loss as a global view. This takes into account not only the objective findings noted on the examination, but also the subjective history provided by the claimant, as well as review of the available medical evidence.

Optimally, a description of any additional loss of function should be provided – such as what the degrees of range of motion would be opined to look like after repetitive use over time. However, when this is not feasible, an "as clear as possible" description of that loss should be provided. This same information (minus the three repetitions) is asked to be provided with regards to flare-ups.

### 3A. Initial ROM measurements

**RIGHT WRIST** ← THIS IS THE UNCLAIMED EXTREMITY. BECAUSE THE UNCLAIMED EXTREMITY IS REPORTED AS DAMAGED, ACTIVE AND PASSIVE ROM TESTING ARE NOT REQUIRED FOR THIS EXAM.

[] All Normal
[] Abnormal or outside of normal range
[] Unable to test
[] Not indicated
If "Unable to test" or "Not indicated" please explain:
If ROM is outside of "normal" range, but is normal for the Veteran (for reasons other than a wrist condition, such as age, body habitus, neurologic disease), please describe:
If abnormal, does the range of motion itself contribute to a functional loss? [] Yes [] No
(If yes, please explain)

**NOTE:** For any joint condition, examiners should address pain on both passive and active motion, and on both weight-bearing and nonweight-bearing. Examiners should also test the contralateral joint (unless medically

contraindicated). If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran severe pain or the risk of further injury), an explanation must be given below. Please note any characteristics of pain observed on examination (such as facial expression or wincing on pressure or manipulation.

(		
Can testing be performed? ← THIS QUESTION IS ONLY A UNCLAIMED EXTREMITY IS DAMAGED, TESTING SHOUL Yes X No		
If no, provide an explanation: ← EXPLANATION CAN	SIMPLY BE "UNC	LAIMED DAMAGED JOINT."
Unclaimed damaged joint		
If this is the unclaimed joint, is it:  [X] Damaged ☐ Undamaged ← BECAUSE YOU ANSWE SHOULD BE MARKED "DAMAGED."		E (CAN TESTING BE PERFORMED?), THIS
If undamaged, range of motion testing must be condu	ctea.	
Active Range of Motion (ROM) - Perform active ROM EXTREMITY IS DAMAGED, ACTIVE ROM TESTING WILL N		
Dorsiflexion endpoint (70 degrees):	Degree	re-
Palmar flexion endpoint (80 degrees):	Degree	
Ulnar deviation endpoint (45 degrees):	Degree	
Radial deviation endpoint (20 degrees):	Degree	
If any limitation of motion is specifically attributable please note the degree(s) in which limitation of motio describe.  Dorsiflexion degree endpoint (if different palmar flexion degree endpoint (if ulnar deviation degree endpoint (if Radial deviation degree endpoint degree endpoint (if Radial deviation degree endpoint (if Radial deviation	n is specifically a ferent than above different than abo different than ab	attributable to the factors identified and e) eve) ove)
Describe:		
Passive Range of Motion - Perform passive ROM and p EXTREMITY IS DAMAGED, PASSIVE ROM TESTING WILL IN THIS EXAMPLE, BECAUSE THE UNCLAIMED SIDE IS DOPASSIVE ROM, AND NO FURTHER INFORMATION WILL INCLUDING A DIAGNOSIS OR DIAGNOSES.	NOT BE PERFORI AMAGED, YOU SI	MED. HOULD NOT MEASURE THE ACTIVE AND
Dorsiflexion endpoint (70 degrees):	degrees	[] Same as active ROM
Palmar flexion endpoint (80 degrees):	degrees	[] Same as active ROM
Ulnar deviation endpoint (45 degrees):	degrees	[] Same as active ROM
Radial deviation endpoint (20 degrees):	degrees	[] Same as active ROM

If noted on examination, which passive ROM exhibited pain? (select all that apply):  [] Dorsiflexion  [] Palmar flexion  [] Ulnar deviation  [] Radial deviation
If any limitation of motion is specifically attributable to pain, weakness, fatigability, incoordination, or other, please note the degree(s) in which limitation of motion is specifically attributable to the factors identified and describe.
Dorsiflexion degree endpoint (if different than above) Palmar flexion degree endpoint (if different than above) Ulnar deviation degree endpoint (if different than above) Radial deviation degree endpoint (if different than above)
Describe:
Is there evidence of pain? [] Yes [] No
If yes check all that apply: [] weight-bearing [] nonweight-bearing
[] active motion [] passive motion [] on rest/non-movement
[] causes functional loss (if checked describe in the comments box below) [] does not result in/cause functional loss
Comments:
Is there objective evidence of crepitus? [] Yes [] No
Is there objective evidence of localized tenderness or pain on palpation of the joint or associated soft tissue?  [] Yes [] No  If yes, please explain. Include location, severity, and relationship to condition(s).  Location:
Severity:
Relationship to condition(s):
<b>LEFT WRIST</b> ← THIS IS THE CLAIMED EXTREMITY, SO THIS SECTION SHOULD BE COMPLETED IN ITS ENTIRETY (EXCEPT IF OTHERWISE NOTED)
[] All Normal [X] Abnormal or outside of normal range [] Unable to test [] Not indicated
If "Unable to test" or "Not indicated" please explain:

<i>5</i> / 11 / 13	bitus, neurologic disease), please describe:
If abnormal, do	bes the range of motion itself contribute to a functional loss?
(If yes, please	explain)
veight-bearing an ontraindicated). evere pain or the	oint condition, examiners should address pain on both passive and active motion, and on both and nonweight-bearing. Examiners should also test the contralateral joint (unless medically If testing cannot be performed or is medically contraindicated (such as it may cause the Veteran risk of further injury), an explanation must be given below. Please note any characteristics of painination (such as facial expression or wincing on pressure or manipulation.
	rformed? $\leftarrow$ THIS QUESTION IS ONLY ANSWERED FOR THE UNCLAIMED EXTREMITY. SINCE THIS IS FREMITY, YOU SHOULD LEAVE THIS QUESTION BLANK.
If no, provide a	n explanation:
	nimed joint, is it: ← SAME GUIDANCE AS ABOVE. SINCE THIS IS THE CLAIMED EXTREMITY, YOU HIS QUESTION BLANK.  Indamaged
If undamaged, 1	range of motion testing must be conducted.
Active Range of M	Motion (ROM) - Perform active ROM and provide the ROM values:
Dorsiflexion f	flexion endpoint (70 degrees): 50 Degrees
	n endpoint (80 degrees): 55 Degrees
	on endpoint (45 degrees):  45  Degrees
Radial deviati	on endpoint (20 degrees): 20 Degrees
If noted on exar  [] Dorsiflexion  [] Palmar flexio  [] Ulnar deviation  [] Radial deviation	on on
	n of motion is specifically attributable to pain, weakness, fatigability, incoordination, or other, degree(s) in which limitation of motion is specifically attributable to the factors identified and
	Dorsiflexion degree endpoint (if different than above)
	Palmar flexion degree endpoint (if different than above)
	Ulnar deviation degree endpoint (if different than above) Radial deviation degree endpoint (if different than above)
Describe:	
Describe:	

Passive Range of Motion - Perform pas	sive ROM and provi	de the ROM	values.
Dorsiflexion endpoint (70 degrees):		degrees	[X] Same as active ROM
Palmar flexion endpoint (80 degrees		degrees	[X] Same as active ROM
Ulnar deviation endpoint (45 degree		degrees	[X] Same as active ROM
Radial deviation endpoint (20 degree	es):	degrees	[X] Same as active ROM
If noted on examination, which passi [X] Dorsiflexion [X] Palmar flexion [] Ulnar deviation [] Radial deviation	ve ROM exhibited p	ain? (select a	ll that apply):
			s, fatigability, incoordination, or other, attributable to the factors identified and
	endpoint (if differen		
	ee endpoint (if differ		
	ree endpoint (if diffe gree endpoint (if diff		
	gree enapoint (ii airi	ereni man ab	ove)
Describe:			
Is there evidence of pain? [X] Yes [] No			
If yes check all that apply: [X] weight-bearing [] nonweight-bearing			
<ul><li>[X] active motion</li><li>[X] passive motion</li><li>[] on rest/non-movement</li></ul>			
[X] causes functional loss (if checked ] does not result in/cause functional		ments box be	elow)
Comments:			
Pain limits ability to lift/carry.			
Is there objective evidence of crepitu [X] Yes [] No	s?		
Is there objective evidence of localize [] Yes [X] No	ed tenderness or pair	on palpation	n of the joint or associated soft tissue?
If yes, please explain. Include locat	ion, severity, and rel	ationship to o	condition(s).
Location:			
Severity:			
Relationship to condition(s):			

**3B.** Observed repetitive use ROM  $\leftarrow$  YOU WILL NOT COMPLETE THIS SECTION FOR THE RIGHT WRIST, AS ONLY ACTIVE AND PASSIVE ROM IS NEEDED FOR THE UNCLAIMED EXTREMITY.

### RIGHT WRIST

If no, please explain:	
Is there additional loss of function or range of motion after three repetitions?	
[] Yes [] No If yes, please respond to the following after the completion of the three repetitions:	
Dorsiflexion endpoint (70 degrees): degrees	
Palmar flexion endpoint (80 degrees): degrees	
Ulnar deviation endpoint (45 degrees): degrees	
Radial deviation endpoint (20 degrees): degrees	
Salest factors that cause this functional loss (Check all that apply)	
Select factors that cause this functional loss. (Check all that apply):  [] N/A	
[] Fatigability	
[] Weakness	
[] Lack of endurance	
[] Incoordination	
[] Other	
<b>LEFT WRIST</b> ← THIS IS THE CLAIMED EXTREMITY, SO THIS SECTION SHOULD BE COMPLETED IN ITS ENTIRE IS the Veteran able to perform repetitive-use testing with at least three repetitions?	IKETT.
[X] Yes [] No	
[X] Yes [] No	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees):  Palmar flexion endpoint (80 degrees):  degrees  degrees	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees  Select factors that cause this functional loss. (Check all that apply):	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees  Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees  Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability [] Weakness	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees):	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees): degrees  Palmar flexion endpoint (80 degrees): degrees  Ulnar deviation endpoint (45 degrees): degrees  Radial deviation endpoint (20 degrees): degrees  Select factors that cause this functional loss. (Check all that apply):  [X] N/A  [] Pain  [] Fatigability [] Weakness [] Lack of endurance [] Incoordination	
[X] Yes [] No  If no, please explain:  Is there additional loss of function or range of motion after three repetitions?  [] Yes [X] No  If yes, please respond to the following after the completion of the three repetitions:  Dorsiflexion endpoint (70 degrees):	

**NOTE:** When pain is associated with movement, the examiner must give a statement on whether pain could significantly limit functional ability during flare-ups and/or after repeated use over time in terms of additional loss of

range of motion. In the exam report, the examiner is requested to provide an estimate of decreased range of motion (in degrees) that reflect frequency, duration, and during flare-ups – even if not directly observed during a flare-up and/or after repeated use over time.

**3C. Repeated use over time** ← YOU WILL NOT COMPLETE THIS SECTION FOR THE RIGHT WRIST, AS ONLY ACTIVE AND PASSIVE ROM IS NEEDED FOR THE UNCLAIMED EXTREMITY.

RIGHT WRIST
Is the Veteran being examined immediately after repeated use over time?  [] Yes [] No
Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with repeated use over time?  [] Yes [] No
Select factors that cause this functional loss. (Check all that apply):  [] N/A  [] Pain  [] Fatigability  [] Weakness  [] Lack of endurance  [] Incoordination  [] Other
Estimate range of motion in degrees for this joint immediately after repeated use over time based on information procured from relevant sources including the lay statements of the Veteran.  Dorsiflexion endpoint (70 degrees): degrees Palmar flexion endpoint (80 degrees): degrees Ulnar deviation endpoint (45 degrees): degrees Radial deviation endpoint (20 degrees): degrees
The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.
Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)

**LEFT WRIST**  $\leftarrow$  This is the claimed extremity, so this section should be completed in its entirety (except where otherwise noted)

Is the Veteran being examined immediately after repeated use over time? [] Yes [X] No

Does procured evidence (statements from the Veteran) suggest pain, fatigability, weakness, lack of endurance, or incoordination which significantly limits functional ability with repeated use over time?

X Yes [] No

BECAUSE YOU SELECTED YES, YOU MUST SELECT ALL FACTORS THAT CAUSE THE FUNCTIONAL LOSS FROM THE LIST BELOW.

IF YOU WERE TO HAVE SELECTED 'NO,' YOU CAN LEAVE THE LIST BLANK OR SELECT "N/A" ONLY. NO OTHER FACTORS SHOULD BE SELECTED.

elect factors that cause this functional loss. (Check all that apply):	
N/A	
<mark>K]</mark> Pain	
Fatigability	
Weakness	
Lack of endurance	
Incoordination	
Other	

Estimate range of motion in degrees for this joint immediately after repeated use over time based on information procured from relevant sources including the lay statements of the Veteran. ← ROM ESTIMATES SHOULD ONLY BE PROVIDED IF THE ANSWER WAS YES' ABOVE. IF ROM IS THE SAME AS INITIAL AND THEY ARE NOT BEING SEEN IMMEDIATELY AFTER REPEATED USE OVER TIME (RUOT), THEN THAT MEANS THE VETERAN IS NOT SIGNIFICANTLY LIMITED WITH RUOT AND THEREFORE THE QUESTION ABOVE SHOULD BE UPDATED TO 'NO' WITH THE REST OF THE SECTION BLANKED OUT.

Dorsiflexion endpoint (70 degrees): 45 degrees
Palmar flexion endpoint (80 degrees): 50 degrees
Ulnar deviation endpoint (45 degrees): 45 degrees
Radial deviation endpoint (20 degrees): 20 degrees

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

PER VA, AN ESTIMATION OF ROM SHOULD BE POSSIBLE IN <u>MOST</u> SITUATIONS.THEREFORE, YOU SHOULD ONLY BE FILLING OUT THE AREA BELOW IN THE *RAREST* OF CIRCUMSTANCES. IF YOU DETERMINE AN ESTIMATION OF ROM IS NOT FEASIBLE YOU WILL NEED TO PROVIDE A VERY DETAILED EXPLANATION DISCUSSING <u>EVERY</u> PIECE OF EVIDENCE FROM THE RECORDS, THE EXAM, THE VETERAN'S HISTORY, ETC. BEFORE STATING YOU CANNOT OPINE.

Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.) ← THIS SHOULD ONLY BE ANSWERED IF YOU REPORT THAT FUNCTION IS SIGNIFICANTLY LIMITED WITH RUOT BUT YOU CANNOT DESCRIBE IN TERMS OF ROM. IN THAT CASE, YOU SHOULD DESCRIBE HERE, WHILE ABIDING BY THE LEGAL RULING NOTED ABOVE.

REMEMBER, YOUR EXPLANATION NEEDS TO BE SPECIFIC TO THE VETERAN YOU ARE EVALUATING. THE VA WILL NOT ACCEPT ANY "CANNED" STATEMENTS OR GENERIC EXPLANATIONS THAT DO NOT APPLY TO THAT VETERAN IN PARTICULAR.

**3D. Flare-ups** ← YOU WILL NOT COMPLETE THIS SECTION FOR THE RIGHT WRIST, AS ONLY ACTIVE AND PASSIVE ROM IS NEEDED FOR THE UNCLAIMED EXTREMITY.

RIGHT WRIST	
Is the examination being conducted during a flare [] Yes [] No	e-up?
Does procured evidence (statements from the Ve incoordination which significantly limits function [] Yes [] No	eteran) suggest pain, fatigability, weakness, lack of endurance, or nal ability with flare-ups?
Palmar flexion endpoint (80 degrees): Ulnar deviation endpoint (45 degrees):	degrees degrees degrees degrees
include the Veteran's statement on examination, applicable and lay evidence), and the examiner's assembled data, the examiner determines that it i	e of motion based on a review of all procurable information – to case-specific evidence (to include medical treatment records when medical expertise. If, after evaluation of the procurable and s not feasible to provide this estimate, the examiner should explain nation should not be based on an examiner's shortcomings or a s not directly observed.
Please cite and discuss evidence. (Must be specif	fic to the case and based on all procurable evidence.)
<b>LEFT WRIST ←</b> SAME GUIDANCE AS 3C. REPE	EATED USE OVER TIME.
Is the examination being conducted during a flare [] Yes [X] No	e-up?
Does procured evidence (statements from the Ve incoordination which significantly limits function [X] Yes [] No	eteran) suggest pain, fatigability, weakness, lack of endurance, or nal ability with flare-ups?
Select factors that cause this functional loss. (C [] N/A [X] Pain [] Fatigability [] Weakness [] Lack of endurance [] Incoordination [] Other	Check all that apply):
Listimata rango of motion in dograps for this joint	t during flore ups based on information produced from relevant

Estimate range of motion in degrees for this joint during flare-ups based on information procured from relevant sources including the lay statements of the Veteran.

Dorsiflexion endpoint (70 degrees): 45 degrees
Palmar flexion endpoint (80 degrees): 50 degrees
Ulnar deviation endpoint (45 degrees): 45 degrees
Radial deviation endpoint (20 degrees): 20 degrees

The examiner should provide the estimated range of motion based on a review of all procurable information – to include the Veteran's statement on examination, case-specific evidence (to include medical treatment records when applicable and lay evidence), and the examiner's medical expertise. If, after evaluation of the procurable and assembled data, the examiner determines that it is not feasible to provide this estimate, the examiner should explain why an estimate cannot be provided. The explanation should not be based on an examiner's shortcomings or a general aversion to offering an estimate on issues not directly observed.

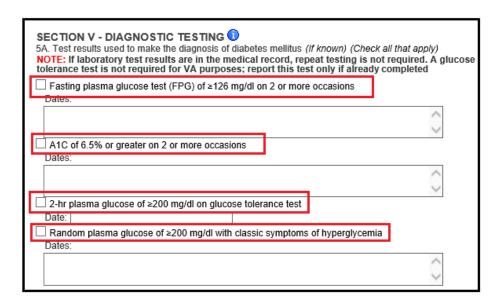
Please cite and discuss evidence. (Must be specific to the case and based on all procurable evidence.)

### DIABETES EXAMS



#### **DIAGNOSING DIABETES**

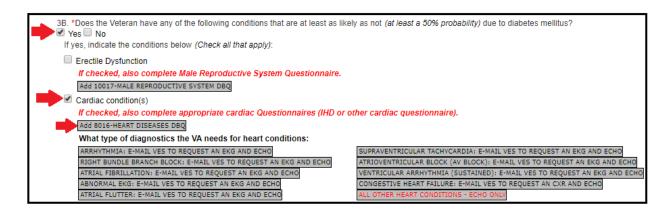
- In order for the VA to accept a diagnosis of diabetes, you will need to provide objective evidence from either current lab work or from the Veteran's medical records. <u>A medical records review is required for all new claims and service</u> connected claims of diabetes.
- This evidence will be reported in Section V Diagnostic Testing on the Diabetes DBQ.
- A diagnosis of diabetes can be rendered (or retained) by citing either:
  - Two fasting blood sugars of 126+ (the CMP that VES orders can count as one of those if it is 126+).
  - Two A1Cs of 6.5+%
  - A two-hour GTT result of 200+
  - Any one blood sugar of 200+ with classic symptoms of hyperglycemia (increased thirst, frequent urination, hunger, weight loss, numbness in their extremities, etc.)



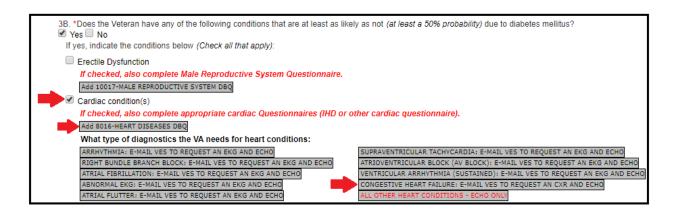
• If you are unable to locate the lab work needed to meet the criteria for Question 5A please contact <a href="mailto:vesphysicianshelp@vesservices.com">vesphysicianshelp@vesservices.com</a> for additional assistance.

#### COMPLICATIONS OF DIABETES

- In addition to evaluating the claimed diabetes, you will also be asked to address any conditions that are "at least as likely as not" directly a result of diabetes.
- Any direct complications of diabetes selected in Sections 3A or 3B should have an
  onset date <u>near or after</u> the onset of the diabetes itself. If any of the Veteran's
  complications of diabetes were formally diagnosed prior to the diagnosis of
  diabetes, please provide your rationale regarding their relationship in the
  Remarks section.
  - For example: "The Veteran's records show years of impaired fasting glucose levels prior to the formal diagnosis of diabetes, which likely led to the development of peripheral vascular disease."
- If necessary, you will need to add and complete the appropriate DBQ to fully evaluate the condition.
  - For example: You diagnose the Veteran with Congestive Heart Failure that
    is directly caused by his or her diabetes. You would check off Cardiac
    condition(s) and then add the Heart DBQ by clicking on the 'Add 8016Heart Diseases DBQ' below.



• Additionally, you will also need to select the appropriate diagnostics for whichever heart condition you diagnose.



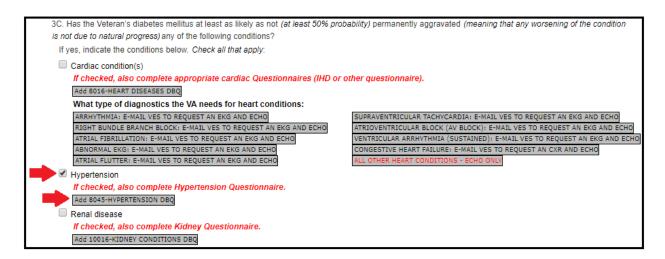
- Because you diagnosed Congestive Heart Failure that is due to the Veteran's diabetes, you will click here to request a chest x-ray and an ECHO. This will send an email to the QA assigned to the case and the QA will double-check with our records department to ensure that we haven't received any previous diagnostics that can be used.
- If we do have recent diagnostic results, the QA will notify you that they
  have been uploaded into your portal for you to review. The results can be
  accessed by clicking the icon below **Diagnostic Results** on the Veteran's
  Information page.



• If there are no recent results, the QA will then alert our Diagnostics department to schedule new testing. Once the results for those new diagnostics are available, the QA will notify you that they have been uploaded into your portal for you to review.

#### PRE-EXISTING CONDITIONS PERMANENTLY AGGRAVATED BY DIABETES

- These are conditions that existed prior to the onset of diabetes however they worsened significantly and permanently after the onset of diabetes.
- For all aggravations, you would need to complete an associated DBQ if it's listed under Question 3C.



• For "aggravation" conditions, the VA will also ask you to address the following:

Please address the following for any condition indicated in question 3C above as aggravated beyond a normal progression by diabetes mellitus:	permanently
<ol> <li>Please describe the baseline manifestations which are due to the effect of th or injury prior to any aggravation by diabetes mellitus.</li> </ol>	e original disease
	^
	~
	^
	4
3.Please describe the medical considerations supporting an opinion (i.e. rational manifestations of the original disease or injury are proximately due to the diabet	*
2	*
2	*

- Please describe the baseline manifestations which are due to the effect of the original disease or injury prior to any aggravation by diabetes mellitus. (i.e., the severity of the pre-existing condition prior to the onset of diabetes).
- Please describe the objective evidence of increased manifestation which, in the examiner's opinion, are proximately due to diabetes mellitus based on medical considerations. (i.e., what current findings/symptoms/etc. were likely caused by the diabetes).
- Please describe the medical considerations supporting an opinion (i.e. rationale)
  that increased manifestations of the original disease or injury are proximately
  due to the diabetes mellitus. (i.e., provide a medical rationale to help support
  your opinion).
- Below is an example of a provider describing how a Veteran's diabetes have permanently aggravated his already diagnosed hypertension.

Please address the following for <u>any</u> condition indicated in question 3C above as permanently aggravated beyond a normal progression by diabetes mellitus:

Please describe the baseline manifestations which are due to the effect of the original disease or injury prior
to any aggravation by diabetes mellitus.

The veteran has a longstanding history of essential hypertension diagnosed years before he became diabetic. His blood pressure was stable for the ten years before he became diabetic as evidenced by normal blood pressure readings while taking the same dose of one anti-hypertensive medication.

Please describe the objective evidence of increased manifestation which, in the examiner's opinion, are proximately due to diabetes mellitus based on medical considerations.

Two years after he became diabetic his blood pressure readings slowly escalated to the point his doctor increased the dose of his original antihypertensive medication. When that failed to control his blood pressure a second antihypertensive agent was added. His blood pressure remains somewhat labile.

Please describe the medical considerations supporting an opinion (i.e. rationale) that increased manifestations of the original disease or injury are proximately due to the diabetes mellitus.

Documentation in the veteran's medical records confirm that his blood pressure remained stable for the ten years prior to his diagnosis of DM type II, as well as the escalation of his blood pressure after said diagnosis. High glucose levels can over time damage the blood vessels and cause them to be overworked – which in turn can cause an increase in blood pressure. Considering that his blood pressure was well controlled for years prior to his diabetes diagnosis, it's clear that his diabetes has aggravated his hypertension.

#### LOCATIONS ASSOCIATED WITH AGENT ORANGE EXPOSURE

If a Veteran served in any of the below locations, and ever develops one of the recognized presumptive conditions, the VA will concede this connection and will expect these conditions to be diagnosed with this etiology.

Exposure to Agent Orange in Vietnam	Exposure on land in Vietnam or on a ship operating on the inland waterways of Vietnam between January 9, 1962 and May 7, 1975.
C-123 Airplanes and Agent Orange Residue	Possible exposure of crew members to herbicide residue in C-123 planes flown during and after the Vietnam War.
Blue Water Veterans	Possible exposure on open sea ships off the shore of Vietnam during the Vietnam War.
U.S. Navy and Coast Guard Ships in Vietnam	Ships and boats with operations in Vietnam between January 9, 1962 and May 7, 1975.
Korean Demilitarized Zone	Exposure along the demilitarized zone in Korea between April 1, 1968 and August 31, 1971.
Thailand Military Bases	Possible exposure on or near the perimeters of military bases between February 28, 1961 and May 7, 1975.
Herbicide Tests and Storage outside Vietnam	Possible exposure due to herbicide tests and storage at military bases in the United States and locations in other countries.

The above list is retrieved from:

http://www.publichealth.va.gov/PUBLICHEALTH/exposures/agentorange/locations/index.asp

For the most up-to-date information regarding this topic please visit this link.

#### DESCRIPTION OF DISEASES ASSOCIATED WITH AGENT ORANGE

Presumptive diseases due to Agent Orange include:

- **1. AL Amyloidosis.** A rare disease caused when an abnormal protein, amyloid, enters tissues or organs.
- **2. Chronic B-cell Leukemias.** A type of cancer which affects white blood cells.
- **3. Chloracne (or similar acneiform disease).** A skin condition that occurs soon after exposure to chemicals and looks like common forms of acne seen in teenagers. Under VA's rating regulations, it must be at least 10 percent disabling within one year of exposure to herbicides.
- **4. Diabetes Mellitus Type 2.** A disease characterized by high blood sugar levels resulting from the body's inability to respond properly to the hormone insulin.
- **5. Hodgkin's Disease.** A malignant lymphoma (cancer) characterized by progressive enlargement of the lymph nodes, liver, and spleen, and by progressive anemia.
- **6. Ischemic Heart Disease.** A disease characterized by a reduced supply of blood to the heart that leads to chest pain.
- **7. Multiple Myeloma.** A cancer of plasma cells, a type of white blood cell in bone marrow
- **8. Non-Hodgkin's Lymphoma.** A group of cancers that affect the lymph glands and other lymphatic tissue.
- **9. Parkinson's Disease.** A progressive disorder of the nervous system that affects muscle movement.
- **10. Peripheral Neuropathy, Early-Onset.** A nervous system condition that causes numbness, tingling, and motor weakness. Under VA's rating regulations, it must be at least 10 percent disabling within one year of herbicide exposure.
- **11. Porphyria Cutanea Tarda.** A disorder characterized by liver dysfunction and by thinning and blistering of the skin in sun-exposed areas. Under VA's rating regulations, it must be at least 10 percent disabling within one year of exposure to herbicides.
- **12. Prostate Cancer.** Cancer of the prostate; one of the most common cancers among men.

- **13. Respiratory Cancers (includes lung cancer).** Cancers of the lung, larynx, trachea, and bronchus.
- **14. Soft Tissue Sarcomas (other than osteosarcoma, chondrosarcoma, Kaposi's sarcoma, or mesothelioma).** A group of different types of cancers in body tissues such as muscle, fat, blood and lymph vessels, and connective tissues.

The above list is retrieved from:

http://www.publichealth.va.gov/PUBLICHEALTH/exposures/agentorange/conditions/index.asp

For the most up-to-date information regarding this topic please visit this link.

#### IMPORTANT REMINDERS FOR DIABETES EXAMS

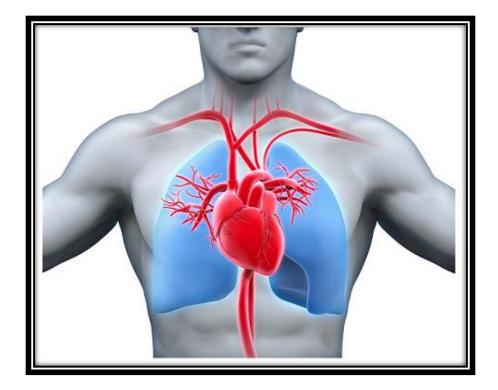
- All diabetes exams (new claims and service connected claims) will require a
  medical records review. Please ensure that the Veteran's c-file and/or pertinent
  records are reviewed, and that this is noted in your report.
- Conditions cannot be both secondary to <u>AND</u> aggravated by diabetes. The same condition cannot be addressed in 3A/B and 3C.
- Please remember to complete all necessary "triggered" worksheets at the time of the original examination. This will prevent us from having to reschedule the Veteran for a follow up exam to address those additional conditions.
- In order for the VA to accept hypertension as a direct complication of diabetes (under Question 3B.), the Veteran must also have diabetic kidney disease that preceded the onset of the hypertension. If there is no kidney disease, or the hypertension preceded the onset of the diabetes or kidney disease, then it can only be aggravated by diabetes (addressed under Question 3C.) and not directly due to diabetes.
  - Here is the correct onset order:

# DIABETES $\rightarrow$ DIABETIC KIDNEY DISEASE $\rightarrow$ HYPERTENSION

• Diabetes Mellitus Type II is a presumptive condition of Agent Orange. This simply means in the absence of any other obvious etiology, if the Veteran served in areas that were affected by Agent Orange\*, the VA will concede the connection and expect the diabetes to be diagnosed with this etiology. However, Diabetes Type 1 cannot be presumptively connected to Agent Orange.

\*For a list of locations associated with Agent Orange exposure as well as a list of diseases associated with Agent Orange, please see pages 38 and 39 of this guide.

# **HEART EXAMS**



#### INTERVIEW-BASED METS SECTION

# **INTERVIEW-BASED METS**

From VES Medical Director, Dr. Jeffrey Middeldorf:

For these questions, the VA is interested to know how the Veteran's heart is functioning and impacting his/her day-to-day activities, and whether the Veteran has non-cardiac conditions which contribute to any decrease in functioning. We are all aware that many of the Veterans have multiple health issues. Commonly, we see heart conditions combined with respiratory and or musculoskeletal issues. The VA wants you to interview the Veteran using the questions within the DBQ and determine what his/her METS are. Once established, they then need apportionment. To the best of your ability, the VA wishes to know how much limitation is due to the heart, as opposed to any other medical conditions. Sometimes it is hard to parse this out as the Veteran may, for instance, have peripheral neuropathy but also radiculopathy and COPD. As another example, it could be that the Veteran's heart condition was an arrhythmia that has now resolved and 0% of the METS is heart related. In other cases, the ejection fraction may be 20% with a history of CABG or stenting that has left the Veteran severely impaired, so 90% of the limitation is for the heart, and maybe 10% is from a back condition. As you know, this is more art than science, but the VA does want your considered opinion, so do not be afraid to fill this section out.

Please feel free to contact me at middelj@vesservices.com with any questions.

Jeffrey Middeldorf, D.O. VES Medical Director

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#### COMPLETING THE METS SECTION

For VA purposes, all heart exams require METs testing (either exercise-based or interview-based) to determine the activity level at which symptoms such as dyspnea, fatigue, angina, dizziness, or syncope develop (except exams for supraventricular arrhythmias).

#### SECTION XIV - METS TESTING

**NOTE:** For VA purposes, all heart exams require METs testing (either exercise-based or interview-based) to determine the activity level at which symptoms such as dyspnea, fatigue, angina, dizziness, or syncope develop (except exams for supraventricular arrhythmias.)

If a laboratory determination of METs by exercise testing cannot be done for medical reasons (e.g. chronic CHF or multiple episodes of acute CHF within the past 12 months), or if exercise-based METs test was not completed because it is not required as part of the veteran's treatment plan, or if exercise stress test results do not reflect veteran's current cardiac function, perform an interview-based METs test based on the veteran's responses to a cardiac activity questionnaire and provide the results below.

14A. Indicate all testing completed; providing only most recent results which reflect the Veteran's current functional status (*Check all that apply*): 

THIS IS ONLY IF THEY HAVE A STRESS TEST IN THEIR RECORDS, SINCE VES DOES NOT PERFORM OR ORDER EXERCISE STRESS TESTS.

☐ Exercise stress test ← IF AN EXERCISE STRESS TEST IS FOUND IN THE RECORDS, THIS SECTION CAN BE COMPLETED. IF NO STRESS TEST IS FOUND, THE BELOW YELLOW HIGHLIGHTED SECTION CAN BE LEFT BLANK.

Date of most recent exercise stress test:
Results:
METs level the Veteran performed, if provided:
Did the test show ischemia?
[] Yes [] No
If no, was the test terminated due to symptoms related to the cardiac condition?
[] Yes, the test terminated due to symptoms related to the cardiac condition.
[] No, the test was terminated due to symptoms not related to the cardiac condition.
(Examiner needs to complete 14C thru 14F.)
If the test terminated due to symptoms not related to the cardiac condition, please provide the reason for termination.
14B. If an exercise stress test was not performed, provide reason.
[] Veteran has a medical contraindication, describe:
[] Left ventricular ejection fraction is 50% or less
[] Veteran has chronic CHF
[] Veteran has had multiple episodes of acute CHF within the past 12 months
[] Veteran's previous exercise stress test reflects current cardiac function
[] Exercise stress testing is not required as part of the Veteran's current treatment plan and this test is not without

[] Other, describe:		
	4	
	ETs test $\leftarrow$ THIS !	SECTION IS REQUIRED BY THE VA AND SHOULD BE DONE AT THE
TIME OF THE EXAM.		
Date of interview-base	d METs test:	DATE OF YOUR EXAM
Symptoms during activity	v:	
• • •		the lowest activity level at which the Veteran reports any of the
		s that the Veteran reports at the indicated METs level of activity):
• • •	• •	ANY HEALTH CONDITION, AND NOT JUST THE HEART
CONDITIONS.		,
[] Dyspnea		
[] Fatigue		
[] Angina		
[] Dizziness		
[] Syncope		
[] Other, describe:		
Results of interview-bas	ed MFTs test:	
METs level on most rec		d METs test:
[] (1-3 METs)		evel has been found to be consistent with activities such as eating, dressing,

(weeding), mowing lawn (power mower), brisk walking (4 mph)

This METs level has been found to be consistent with activities such as walking 1 flight of

This METs level has been found to be consistent with activities such as light yard work

stairs, golfing (without cart), mowing lawn (push mower), heavy yard work (digging)

[] (>7-10 METs) This METs level has been found to be consistent with activities such as climbing stairs

quickly, moderate bicycling, sawing wood, jogging (6 mph)

[] The Veteran denies experiencing symptoms attributable to a cardiac condition with any level of physical activity. IF THIS OPTION IS CHOSEN, THEN NO SYMPTOMS SHOULD BE SELECTED ABOVE.

14D. Has the Veteran had both an exercise stress test and an interview-based METs test? ← MATCH UP WITH 14A. AND 14C.

[] Yes | No ← TYPICALLY THIS WILL BE ANSWERED "NO" AS VES DOES NOT DO EXERCISE STRESS TESTING, BUT IF A STRESS TEST WAS FOUND IN RECORDS SELECT "YES" AND CHOOSE AN OPTION BELOW.

If yes, indicate which results most accurately reflect the Veteran's current cardiac functional level:

[] Exercise stress test [] Interview-based METs test [] N/A

14E. Is the METs level provided above due solely to the heart condition(s) that the Veteran is claiming in the diagnosis section?

[] Yes [] No ← IF THE VETERAN HAS COMORBID CONDITIONS THAT COULD ALSO CAUSE FATIGUE, DIZZINESS, ANGINA, ETC. THEN THE METS MIGHT NOT BE DUE SOLELY TO THE HEART CONDITION. IF THAT IS THE CASE, THEN SELECT "NO" AND COMPLETE SECTION 14F. PLEASE PROVIDE YOUR RATIONALE BELOW UNDER "14G. COMMENTS…"

If "No," complete Section 14F.

[] (>3-5 METs)

[] (>5-7 METs)

#### If "Yes," skip Section 14F.

14F. What is the estimated METs level due solely to the cardiac condition(s) listed above? (If this is different than METs reported above because of co-morbid conditions, provide METs level and rationale below).

THE METS LEVEL DUE SOLELY TO THE HEART CONDITION SHOULD BE EQUAL TO OR GREATER THAN THE METS LEVEL GIVEN ABOVE UNDER QUESTION 14C.

#### MET level

METs level on most recent interview-based METs test:

[] (1-3 METs) This METs level has been found to be consistent with activities such as eating, dressing,

taking a shower, slow walking (2 mph) for 1-2 blocks

[] (>3-5 METs) This METs level has been found to be consistent with activities such as light yard work

(weeding), mowing lawn (power mower), brisk walking (4 mph)

[] (>5-7 METs) This METs level has been found to be consistent with activities such as walking 1 flight of

stairs, golfing (without cart), mowing lawn (push mower), heavy yard work (digging)

[] (>7-10 METs) This METs level has been found to be consistent with activities such as climbing stairs

quickly, moderate bicycling, sawing wood, jogging (6 mph)

[] Regarding 14F: The Veteran denies experiencing symptoms attributable solely to a cardiac condition with any level of physical activity. ← THIS IS ONLY SELECTED WHEN THE VETERAN DENIES ANY METS LIMITATIONS.

[] Regarding 14F: I am unable to determine the METs level due solely to the cardiac condition without resorting to speculation. ← THIS IS SELECTED IF YOU CANNOT DETERMINE THE METS LEVEL DUE SOLELY TO THE HEART CONDITION. IF YOU SELECT THIS OPTION, QUESTION 14H MUST BE ANSWERED EITHER "YES" OR "NO."

R <mark>ationale:</mark>		
14G. Comments, if any:		

14H. If revised METs solely due to cardiac function cannot be provided without resorting to mere speculation, does the Veteran's LVEF testing render a more accurate finding regarding cardiovascular manifestations alone?

I Yes I No []  $N/A \leftarrow$  The only time you would select "n/A" for this question is when the METs due to the Cardiac condition <u>can</u> be estimated.

Please provide a rationale for either a "Yes" or "No" response.

#### **Activities for METs levels:**

- 1 Eating, getting dressed, working at a desk
- Taking a shower, walking down eight steps
- Walking slowly on a flat surface for one or two blocks; a moderate amount of work around the house, like vacuuming, sweeping the floors or carrying groceries
- Light yard work, (i.e. raking leaves, weeding or pushing a power mower,) painting or light carpentry
- Walking briskly, (i.e. four miles in one hour)
- Playing nine holes of golf and carrying your own clubs; heavy carpentry; mowing lawn with a push mower
- Performing heavy outdoor work, (i.e. digging, spading soil, etc.) Playing tennis (singles); carrying 60 pounds
- 8 Moving/jogging slowly, climbing stairs quickly, carrying 20 pounds upstairs
- Bicycling at a moderate pace, sawing wood, jumping rope (slowly)
- Briskly swimming, bicycling up a hill, walking briskly uphill, jogging six miles per hour

If you are ever in doubt about your METs estimate, use the lower number. Furthermore, when METs cannot be estimated, rather than resorting to speculation, provide a thorough explanation as to why this is the case.

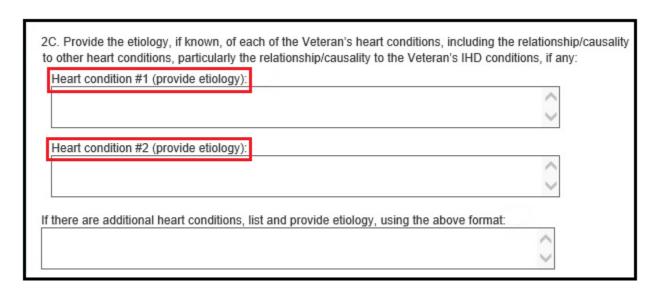
Additionally, if the Veteran has multiple heart conditions and some are opined as serviced connected while others are not, it is a best practice to specify the METs level due solely to the service-related heart conditions whenever possible.

#### IMPORTANT REMINDERS FOR HEART EXAMS

- Ischemic Heart Disease (IHD) is a presumptive Agent Orange condition that includes, but is not limited to:
  - Acute, subacute, and old myocardial infarction
  - Atherosclerotic cardiovascular disease ASCD (only in the presence of myocardial infarction, stent placement, CABG, or <u>specific</u> abnormal EKG/echo results)
  - **Coronary artery disease** CAD (only in the presence of myocardial infarction, stent placement, CABG, or <u>specific</u> abnormal EKG/echo results)
  - **Coronary bypass surgery** (such as Coronary Artery Bypass grafting CABG or PCI with stent placement)
  - Coronary spasm
  - Stable, unstable and Prinzmetal's angina
  - **Stent placement** (aka PCI with stent placement)

#### Heart Condition Etiologies

• Each diagnosed heart condition should have an etiology provided if possible. If an etiology is unknown, please state so.



If there are additional conditions, please list them here.

Provide the etiology, if known, of each of the Veteran's horizontal to other heart conditions, particularly the relationship/causality.	
Heart condition #1 (provide etiology):	
	^
	~
Heart condition #2 (provide etiology):	^
	~
If there are additional heart conditions, list and provide etiolog	y, using the above format:

If the Veteran is taking medications for his or her heart condition(s), please list all medications here and specify the underlying condition for each.

2D. Is continuous medication required for control of the Veteran's heart con Yes No If "Yes," list medications required for the Veteran's heart condition (incluof medication and heart condition it is used for, such as atenolol for myocardial infarction or atrial fibrillation)	de name
	^
	~

# MUSCULOSKELETAL EXAMS



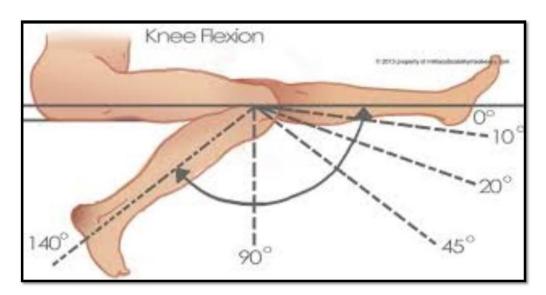
#### RANGE OF MOTION TESTING

- What is ROM? Range of motion is a measurement of movement around a joint.
- Our work is mostly with synovial joints, of which there are 6 types:
  - Gliding joints move against each other on a single plane. Major gliding
    joints include the intervertebral joints and the bones of the wrists and
    ankles.
  - **Hinge joints** move on just one axis. These joints allow for flexion and extension. **Major hinge joints include the elbow and finger joints.**
  - A pivot joint provides rotation. At the top of the spine, the atlas and axis form a pivot joint that allows for rotation of the head.
  - A condyloid joint allows for circular motion, flexion, and extension. The
    wrist joint between the radius and the carpal bones is an example of a
    condyloid joint.
  - A saddle joint allows for flexion, extension, and other movements, but no rotation. In the hand, the thumb's saddle joint (between the first metacarpal and the trapezium) lets the thumb cross over the palm, making it opposable.
  - The ball-and-socket joint is a freely moving joint that can rotate on any axis. The hip and shoulder joints are examples of ball and socket joints.
- We deal primarily with hinge joints, gliding joints, and ball-and-socket joints.

#### ROM FOR HINGE JOINTS (KNEE, ELBOW, FINGER, ETC.)

• For our purposes the most common hinge joint is the knee. In hinge joints, the two bones only move along one axis, like folding and unfolding a wallet. When the wallet (or knee) is completely unfolded/straight, that is the knee at 0 degrees of both flexion and extension. When it is being bent, that is FLEXION motion, with a normal endpoint of 140. Once it reaches its flexion endpoint, the next motion is EXTENSION, which is the act of straightening it back out again. Extension counts backwards from 140 (or whatever the flexion endpoint was) back down to 0 (or whatever the flexion starting point was). THE KNEE FLEXION AND EXTENSION SHOULD ALWAYS MATCH DIAGONALLY ON THE WORKSHEET. THE ENDPOINT OF FLEXION IS THE STARTING POINT OF EXTENSION, AND VICE VERSA.



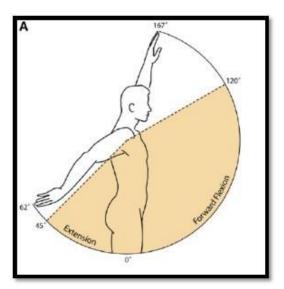


• Below is an example ROM for a Veteran who has lost 20 degrees of flexion (i.e. cannot fully bend to 140), but still has full extension (i.e. can still fully straighten out their knee).

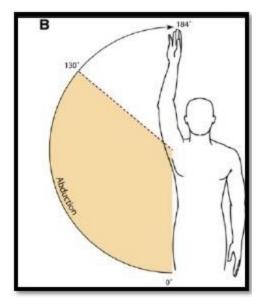
Flexion (0 - 140 degrees):	0	to	120	degrees
Extension (140 – 0 degrees):	120	to	0	degrees

## ROM FOR BALL-AND-SOCKET JOINTS (SHOULDER, HIP, ETC.)

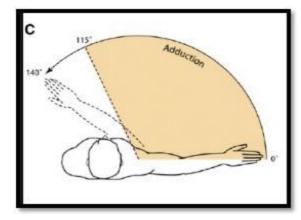
• Ball and socket joints are a bit more complex than hinge joints, since they can move in multiple directions. Imagine a normal person, standing up straight, with their arms down to their sides. THAT IS 0 DEGREES OF ROM IN ALL DIRECTIONS. THIS IS THE NORMAL START-POINT. If you report a Veteran's shoulder flexion as 30-75, that means the Veteran is physically unable to put their arm down to their side. While not impossible, it would be a strange situation and would also mean that the Veteran is probably unable to extend the arm at all, since that's the exact opposite of flexion. Notice in this picture the person's left arm is at 167 degrees of flexion (raising it in front of him) and the right is in 45 degrees of extension (raising his arm behind his back).



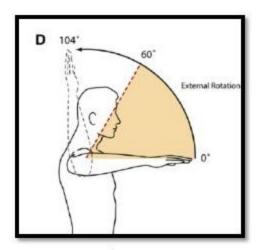
In addition to flexion and extension, ball-and-socket joints have adduction, abduction, internal rotation, and external rotation ROMs. Again, the normal starting point is 0 and would be the Veteran with the arm by their side.
 Abduction would be the measure of them raising their arm AWAY from their body (i.e. the movement involved in flapping one's arms) Adduction is crossing your arm across your body or -for the hips- crossing your legs. Hence the "Is adduction limited such that the Veteran cannot cross legs" question on the Hip DBQ.



**B.** Abduction



C. Adduction



# D. Internal/External Rotation

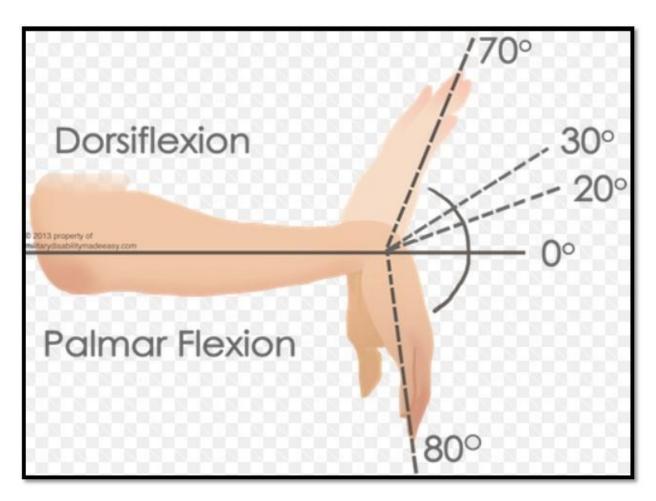
Below is example ROM for a Veteran who has lost a bit of ROM in every direction.
 Note that all of the ROMs start out at 0 since the Veteran can still move it in all

# directions. WHILE POSSIBLE, IT WOULD BE PRETTY RARE THAT THESE DO NOT START AT 0.

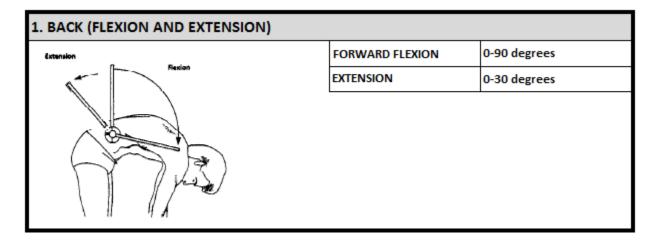
Flexion (0-125 degrees)	_0	to	95	degrees
Extension (0-30 degrees)	0	to	20	degrees
Abduction (0-45 degrees)	0	to	35	degrees
Adduction (0-25 degrees)	0	to	15	degrees
External Rotation (0-60 degrees)	0	to	50	degrees
Internal Rotation (0-40 degrees)	0	to	30	degrees

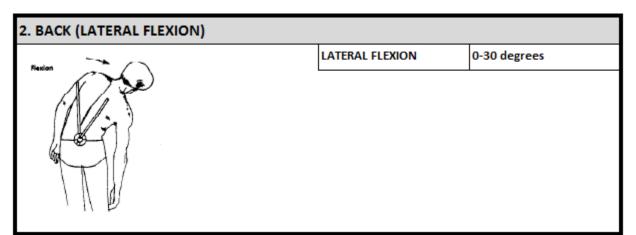
## ROM FOR GLIDING JOINTS (ANKLE, WRIST, ETC.)

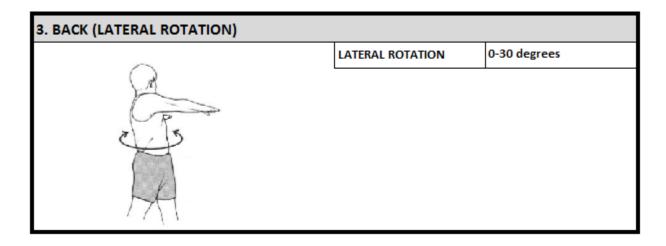
- It is *slightly* more common to have endpoints here that do not start at 0. For example, if a Veteran broke his wrist and it healed poorly, causing it to be permanently-bent, that ROM would start at something other than 0.
- Flexion and dorsiflexion are typically opposite movements, with perfectly straight being the 0 point. For example, flexing your wrist is bending it towards your palmar side, while dorsiflexion is bending it back as if you were doing a push-up.



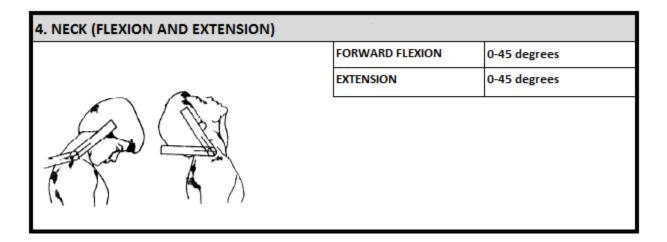
# BACK RANGE OF MOTION CHART

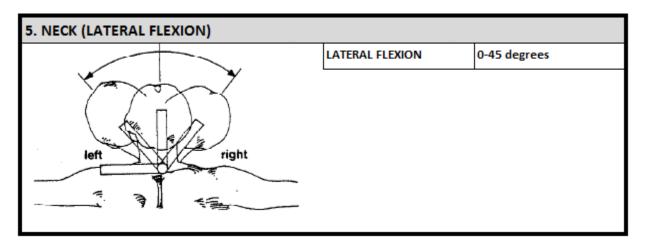


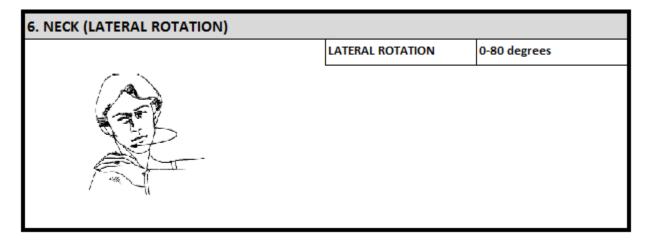




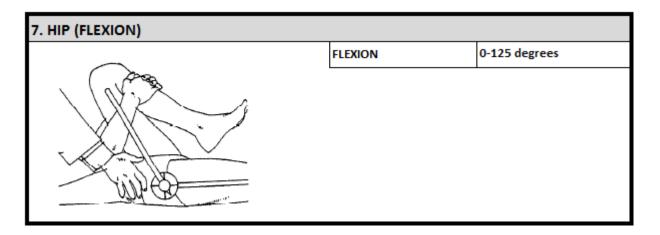
# **NECK RANGE OF MOTION CHART**

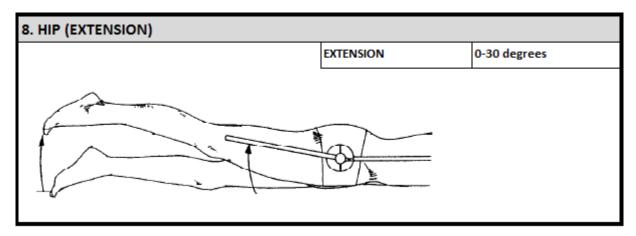


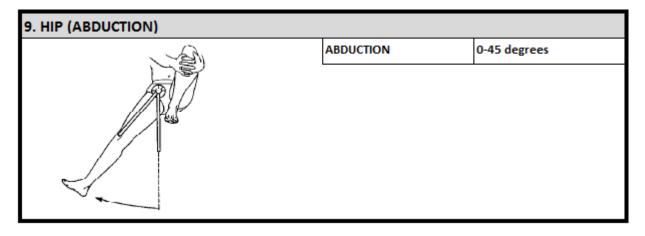


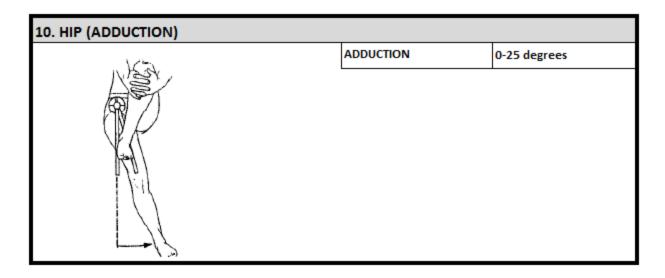


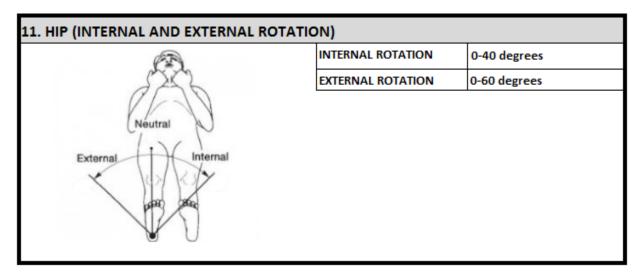
# HIP RANGE OF MOTION CHART



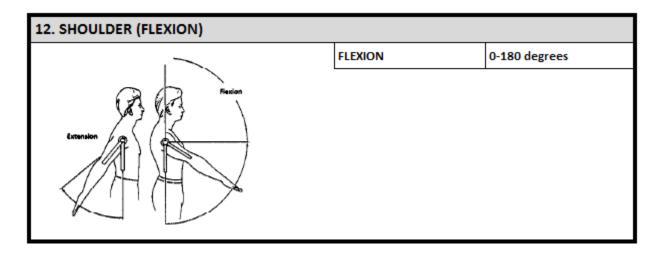


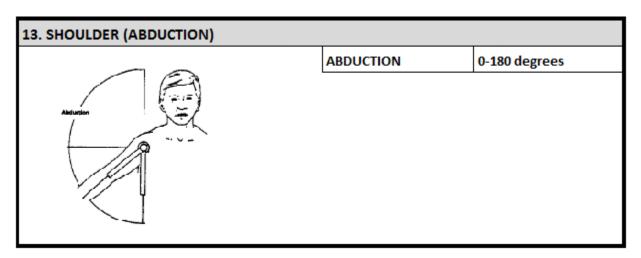


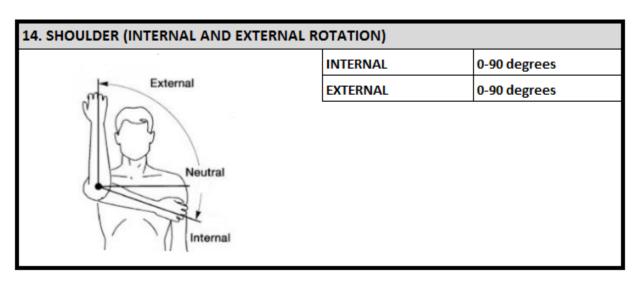




# SHOULDER RANGE OF MOTION CHART

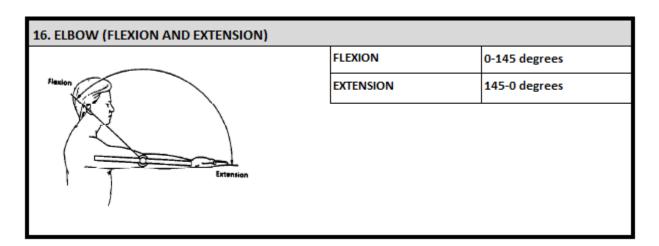


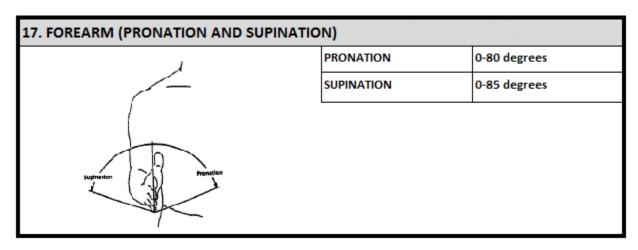




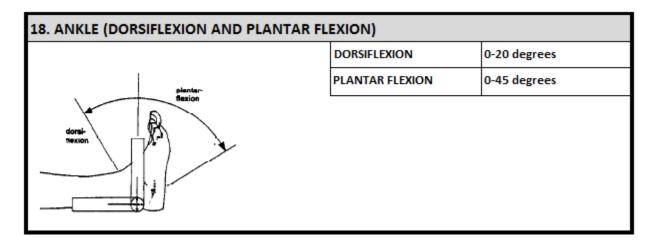
# KNEE AND ELBOW/FOREARM RANGE OF MOTION CHART

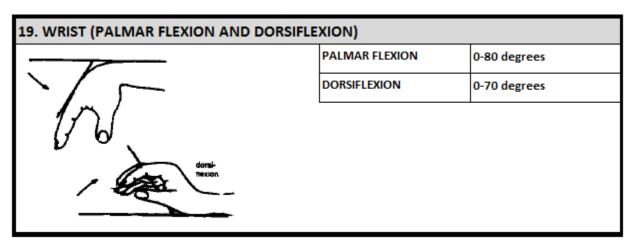
15. KNEE (FLEXION AND EXTENSION)		
	FLEXION	0-140 degrees
	EXTENSION	140-0 degrees
flexion		

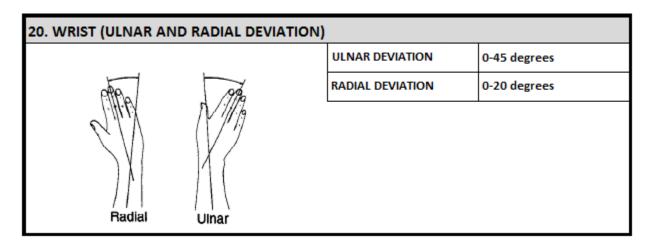




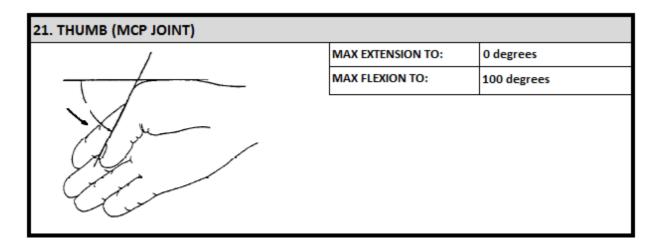
## ANKLE AND WRIST RANGE OF MOTION CHART

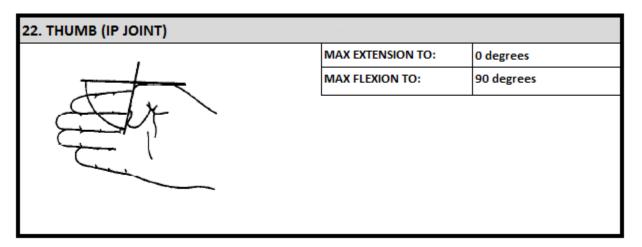


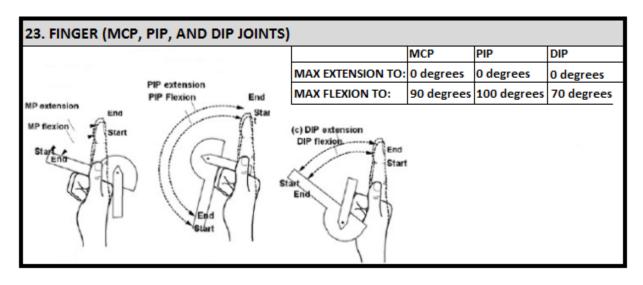




# THUMB AND FINGER RANGE OF MOTION CHART







#### TIPS FOR OBTAINING MUSCLE STRENGTHS

0/5 – No muscle movement

1/5 – Palpable or visible muscle contraction, but no joint movement

2/5 – Active movement with gravity eliminated

3/5 – Active movement against gravity

4/5 – Active movement against some resistance

5/5 – Normal strength

- Imagine you have a painful shoulder condition and I asked you to hold your arm straight out in front of you. I then asked you to resist me while I pulled down on your arm in order to test strength. You'd probably give way and drop your arm due to pain rather than resist me and endure pain. This is how an exam can easily result in 3/5 (or lower) abnormal muscle "strength" being reported due to pain (i.e. giving in when I pull your arm) rather than true weakness.
- If any lower extremity strength is 3/5 or lower and the Veteran is walking without a constant assistive device or brace, this would be suspicious. A lack of atrophy in that situation could also be an indicator of inconsistent muscle strength values. Please make sure this low rating is not due to pain or other factors. If this is the case, please indicate if muscle strength may instead be reported as 4/5 ("Active movement against some resistance") in order to more accurately reflect the Veteran's actual strength.
- Please acknowledge in the comments section any special circumstances that might not merit a low rating, but have an effect on the rating nonetheless.

#### VA VERSIONS OF ARTHRITIS

• As mentioned in previous sections, the VA always requires x-ray confirmation of arthritis-related conditions unless the condition has already been service connected. Below is a list of some of the conditions which the VA associates as arthritis.

Ankylosing Spondylitis
Degenerative Arthritis
Degenerative Changes
Degenerative Facet Disease
Degenerative Joint Disease
Hypertrophic Spurring
Joint Space Narrowing
Myxoid Degeneration
Osteoarthritis
Osteoarthrosis
Osteophyte
Osteophytosis
Productive Changes
Psoriatic Arthritis
Reiter's Syndrome aka Reactive Arthritis
Rheumatoid Arthritis
Spondylosis
Spurring in a joint space (NOT Calcaneal / Foot Spurs and NOT spurs that are not in
joints)
Spurs in a joint space (NOT Calcaneal / Foot Spurs and NOT spurs that are not in
joints)
Hallux Rigidus. (Please note: Hallux limitus is also often accompanied by arthritis, but
in those situations the hallux limitus and the arthritis should be diagnosed separately)

This is not an exhaustive list. Please use your clinical judgment when diagnosing arthritis. If the condition is not in this list but is considered arthritis according to the medical literature, simply note this in your report.

Please note: The VA <u>does not</u> consider Degenerative Disc Disease (DDD) to be a form of arthritis.

#### VA CRITERIA FOR IVDS

From VES Medical Director, Dr. Jeffrey Middeldorf:

IVDS is a group of signs and symptoms resulting from displacement of an intervertebral disc or disc fragments at any level of the spine. There are usually pain and other signs and symptoms at or near the site of the disc, and there may be pain referred to more remote areas, plus neurologic abnormalities due to irritation or pressure on adjacent nerves or nerve roots.

Other names used to describe IVDS are slipped, herniated, ruptured prolapsed, bulging, or protruding disc, degenerative disc disease, sciatica, discogenic pain syndrome, herniated nucleus pulposus, pinched nerve, etc. There may be some differences, but these terms are not well-defined and are often used interchangeably.

Veterans with IVDS commonly experience back or neck pain as well as symptoms traveling down a nerve root(s). This would manifest itself by pain, numbness, and/or paresthesias into the limb(s). Classic exam findings for this diagnosis would be limited ranges of motion, muscle spasms, tenderness to palpation, altered sensation, asymmetric reflexes, focal motor weakness as well as positive provocative orthopedic tests such as straight leg or femoral stretch testing for the lumbar spine and Spurling's test for the cervical spine. It should be noted that these tests are not considered positive if they cause neck or back pain only. They must cause radicular symptoms to be considered positive.

An example would be a Veteran with a focal, left lateral herniated disc at L5/S1, who has pain and numbness down the left posterior thigh to the lateral foot. The Veteran has decreased sensation in the L5/S1 dermatomes, weakness of the great toe extensor, a decreased left Achilles reflex. If the diagnosis is chronic, you will almost always see calf muscle atrophy, along with a positive left straight leg raise test.

If the IVDS is compressing the cauda equina, you may also expect to see bladder and or bowel dysfunction. Sexual dysfunction is often also seen in this scenario. In those cases where you identify additional complications of the IVDS, such as erectile dysfunction for example, you must then complete the appropriate related DBQ form, such as the Male Reproductive System or Urinary Tract.

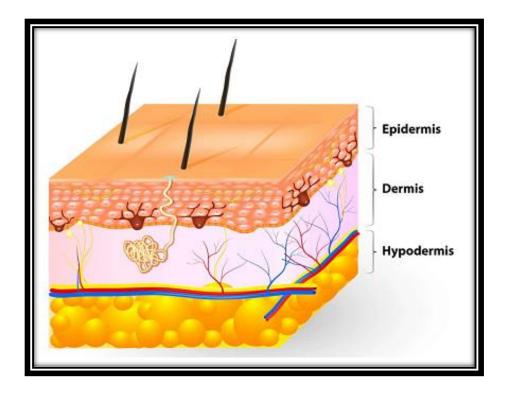
It should be pointed out that many of us have abnormalities of our discs, particularly once the discs degenerate. In order to have IVDS you must have clinical findings, not just imaging pathology. Many people have disc pathology which is totally asymptomatic

(recent studies have shown that 1/3 of patients over the age of 40 who have never had back or leg symptoms have disc herniation on MRI imaging). Thus, without clinical findings as described above, would not define IVDS.

The biggest problem will occur when the Veteran has all the symptoms of radiculopathy, yet the exam is normal. Of course, we look at all possible explanations for the radiating symptoms (facetogenic, piriformis syndrome, lumbar plexus injury, etc.) If we have no explanation for the symptoms, and no imaging studies that implicate the discs as the problem, we are unable to diagnose IVDS.

Questions? E-mail Dr. Middeldorf at middelj@vesservices.com.

# SKIN EXAMS



# SKIN - PHYSICAL EXAM

#### SECTION IV - PHYSICAL EXAM

4A.Indicate the Veteran's visible characteristic lesions due to the skin condition(s); indicate the approximate total body area and approximate total **EXPOSED** body area affected on current examination (check all that apply):

Click here: VA's Skin % Chart for Compensation & Pension Exams

\*NOTE: PLEASE NOTE THAT PHOTOS ARE REQUIRED FOR ANY SKIN CONDITION ON THE HEAD, FACE, OR NECK, REGARDLESS OF DISFIGUREMENT.

One of the most important aspects of the skin exam is reporting how much of the total body and the head/face/neck/hands is affected by the condition.

☑ Dermatitis Total body area EXPOSED area	<ul> <li>None &lt; 5%</li> <li>S% to &lt; 20%</li> <li>✓ 20% to 40%</li> <li>&gt; 40%</li> <li>None</li> <li>✓ &lt; 5%</li> <li>S% to &lt; 20%</li> <li>20% to 40%</li> <li>&gt; 40%</li> </ul>
-------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Please remember that if the Veteran has a skin (or scar) condition on the head, face, or neck, (and it is related to your exam) the VA requires that you take photographs. In at least one of the photos, please include the Veteran's VES #.

#### SECTION IV - PHYSICAL EXAM

4A.Indicate the Veteran's visible characteristic lesions due to the skin condition(s); indicate the approximate total body area and approximate total **EXPOSED** body area affected on current examination (check all that apply):

Click here: VA's Skin % Chart for Compensation & Pension Exams

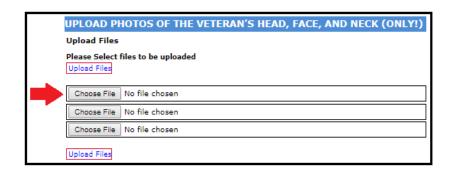
\*NOTE: PLEASE NOTE THAT PHOTOS ARE REQUIRED FOR ANY SKIN CONDITION ON THE HEAD, FACE, OR NECK, REGARDLESS OF DISFIGUREMENT.

When completing this section and providing the approximate total body area and approximate total exposed body area, please refer to the detailed charts beginning on page 84 for assistance in determining the percentages of the affected areas of the body.

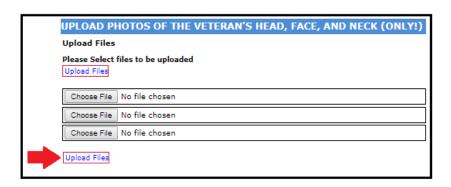
#### SUBMITTING SCAR PHOTOS

You have the option of either photographing the scar(s) with your cell phone and emailing them directly to us, or uploading them to us via the provider portal.

- Email: You may email the photographs to <u>vesphysicianshelp@vesservices.com</u>.
   The body of the email should only contain the photographs and none of the Veteran's Protected Health Information. Please include the Veteran's VES # in the subject line of the email so that we can easily get the photos to the correct Veteran's records.
- 2. Upload: Save the photographs to your computer and log in to the provider portal.
  - Once on the Veteran's Information page, scroll down to the Upload
     Photos section at the bottom of the screen.
  - Click on Choose file to access the folders on your computer.



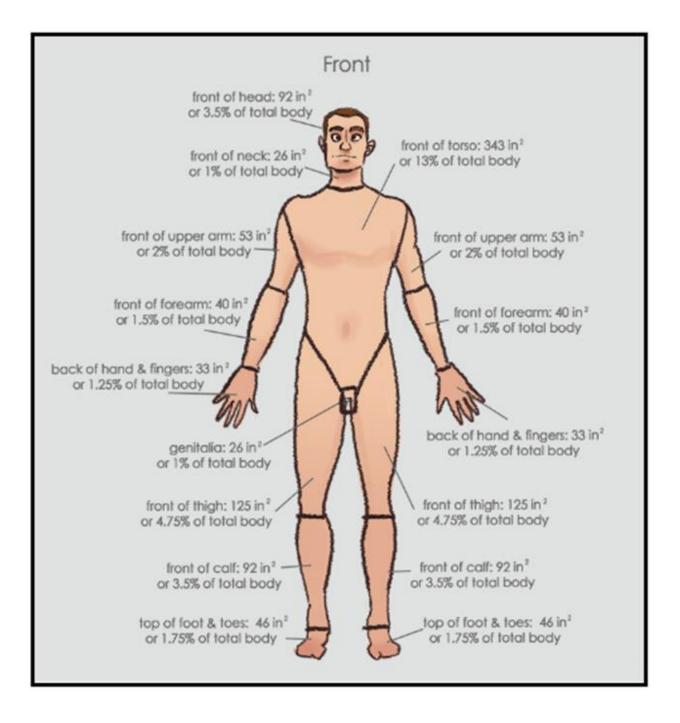
- Choose the photo and repeat the process until all of the photos have been selected.
- Once all photos have been chosen, click on Upload Files.

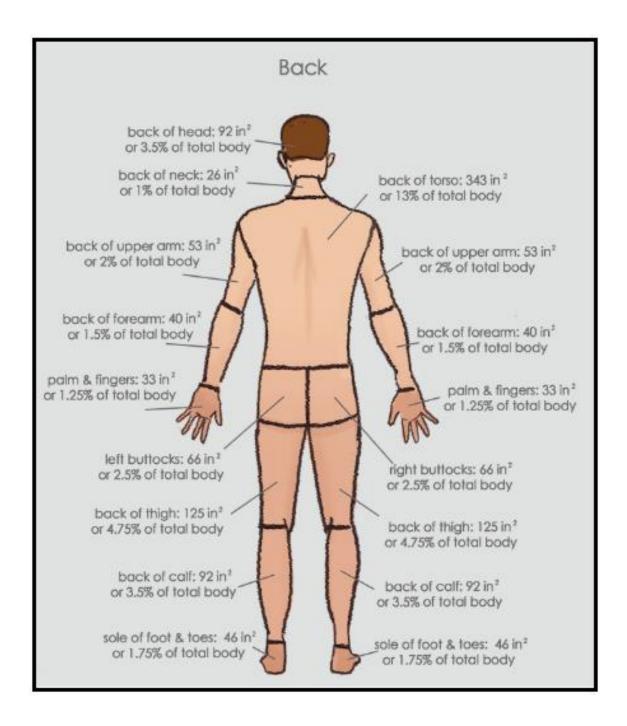


**PLEASE NOTE:** This section is for uploading photos only. Please do not try and upload any diagnostic reports, sign-in sheets, hand-written reports, etc. as we will not be able to receive them through here. Any of those documents can either be faxed to 1-800-355-7205 or emailed to <a href="mailto:vesphysicianshelp@vesservices.com">vesphysicianshelp@vesservices.com</a>.

<u>Scar photos should be of the head, face, and neck only. Any photos that are not of the head, face, and/or neck will not be submitted to the VA with the Veteran's report.</u>

## SKIN PERCENTAGE CHARTS





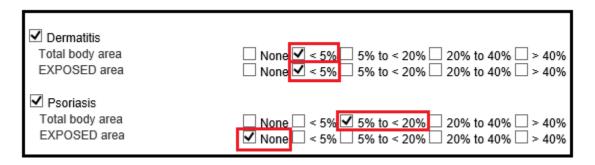
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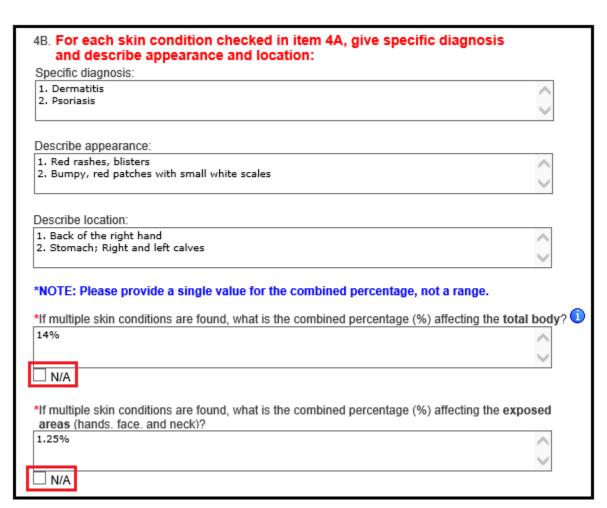
http://www.militarydisabilitymadeeasy.com/theskin.html

For more information regarding this topic please visit the above link.

When multiple skin conditions are diagnosed, they will all need to be addressed in **Section IV – Physical Exam.** 

## For example:





If only one skin condition is diagnosed, **N/A** can be selected above.

#### **VA DIAGNOSTICS**

- Diagnostics for these exams do differ from private practice in that some conditions don't require diagnostic testing due to the VA's rating criteria.
- For new claims of arthritis and fracture we know that the VA requires x-ray confirmation, thus, for these claims we will order x-rays up front.
- For non-arthritis and non-fracture claims we will not order an x-ray unless you suspect one of these conditions is present.
- For certain exams we will order diagnostics upfront. (For example, for Diabetes exams we will always order a CMP, and a UA. For Heart exams we will always order either an ECHO or an EKG and a chest x-ray if necessary).

# Diagnostic Tests Ordered

Below is a list of diagnostic tests commonly associated with the C&P examination(s) requested. Please approve or cancel as indicated in your clinical judgement keeping in mind the objective is to limit testing to that which is necessary for VA rating purposes and not otherwise clinically contraindicated.

Description	Test Date	Approve	Cancel	Reason For Cancel
ECHOCARDIOGRAM TO INCLUDE EJECTION FRACTION	12/10/2018	0	0	<b>\$</b>
CHEST XRAY 2 VIEWS	12/18/2018	0	0	<u></u>

- If, based on your medical expertise, a diagnosis cannot be rendered without additional diagnostic testing, please make a note of that in your report and notify us so that we can ask the VA for approval to have those diagnostics scheduled.
- Please note: The VA will not approve invasive or expensive diagnostic testing such as MRIs or CTs.
- Diagnostics should never be ordered for treatment purposes.
- If a diagnosis cannot be rendered without the specialized testing that the VA does not cover, you can state so in the **Remarks** section of the DBQ.

- For example: "It is beyond the context of the claim to determine the etiology for the Veteran's (unusual neurological or abdominal symptoms usually) without further specialized testing."
- If diagnostics are ordered, the results will be uploaded into your portal for your review. They are located under the **Diagnostic Results** section on the Veteran's Information page.



• If you order diagnostics during your exam and are awaiting the results before making a final diagnosis, please still complete the DBQ and submit it. Once the results have been uploaded into your portal, you will be notified by the Quality Analyst, and at that point you can go back into your report and make any necessary updates. Please never hang on to your report because you are waiting for diagnostics. You will always have the opportunity to update it, and the report will never be submitted to VA without your final approval.

# **GUIDANCE ON ORDERING X-RAYS**

- X-ray studies are only required for claimed arthritis, fracture, cold injury, shell fragment wound or gunshot wound (*when specifically claimed*).
- Once arthritis, fracture, cold injury, shell fragment wounds or gunshot wounds are service connected the VA does not require further imaging studies.
- The following chart describes scenarios when obtaining x-ray studies may be indicated.

Scenario	X-rays Indicated	X-rays Not Indicated
Arthritis claimed, and records show the Veteran was previously diagnosed with arthritis and prior x-ray results are positive for arthritis.		X
Arthritis is claimed and the records show the Veteran was not previously diagnosed with arthritis and there are no prior x-ray studies.	x	
Arthritis is claimed, and the records show the Veteran was not previously diagnosed with arthritis and prior x-ray results are negative for arthritis. Current x-ray studies <b>are</b> required.	x	
The Veteran is service connected for arthritis. (Subsequent evaluations of the condition do not require x-rays. X-ray studies are only needed as part of the determination of service connection.)		х
Arthritis not claimed, however the Veteran claims arthritis during the examination. The records show the Veteran has not been diagnosed with arthritis and no prior x-ray results are available.	х	
Arthritis was not claimed upfront, however, the Veteran claims arthritis during the examination. The records show the Veteran has been previously diagnosed with arthritis and prior x-ray results are positive for arthritis.		х
Arthritis was not claimed up front; however the history and physical examination clinically indicate possible arthritis.	x	
Arthritis was not claimed up front and history and physical examination do not clinically indicate arthritis.		X

# MEDICAL RECORDS



## REVIEWING VETERANS' MEDICAL RECORDS

There are many types of claims which will require the Veteran's records to be reviewed. When required by the VA's rating criteria, we download Veterans' claim files, or medical records, from the VA's online database called "VBMS." You will have two options in your portal for reviewing Veterans' records: the Complete C-file, which includes all records available for a Veteran, or the Pertinent Records which include only the records that are relevant to the Veteran's current claim.



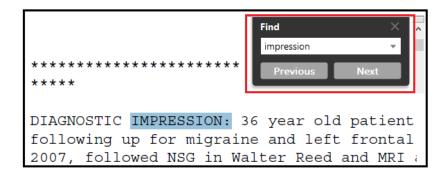
• If you do not see medical records available in your portal for a particular Veteran's exam you can rest assured we've determined they are not necessary for the current exam based on the VA's rating criteria; however, if you determine records are necessary in order to render a diagnosis, please simply request these through the **Physician Help** link in your portal.



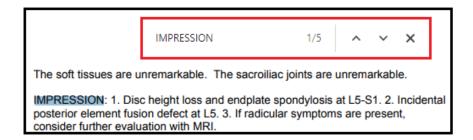
• When a records review is required for a Veteran's exam and the c-file exceeds 1000 pages, we will bookmark the pertinent records for you. However, if the c-file is under 1000 pages, the records will not be bookmarked, and at that point the complete c-file will need to be reviewed.

#### SEARCHING FOR SPECIFIC RECORDS

- Since the medical records are in a PDF format, you can search for specific words or phrases by using the FIND feature.
  - If you are using a P.C., hold down the **Control** (CTRL) key on your keyboard while simultaneously pressing the letter **'F'**. This will open up the search box. From there you can enter specific words or phrases and it will highlight the first time it is used in the file.
  - If you are using a MAC, hold down the **Command** key on your keyboard while simultaneously pressing the letter **'F'**. This will open up the search box. From there you can enter specific words or phrases and it will highlight the first time it is used in the file.
- Internet Explorer example:



Google Chrome example:



 The search feature will not be able to recognize hand written notes, or extremely faded type, so it is recommended that you scroll through the file to ensure all relevant information has been reviewed.

# LIST OF HELPFUL KEYWORDS AND PHRASES

Below is a list of keywords and phrases that will help you efficiently navigate/review the records when using the **FIND** feature.

C&P (Compensation and Pension),	when searching for prior C&P exams/DBQs
DBQ (Disability Benefits	(if present)
Questionnaire), Questionnaire	
Certificate of Release, Discharge	when searching for the Veteran's DD214
Certificate, Record of Service,	form
Statement of Service	
Chronological Record (of Care)/Health	when searching for Active Duty
Record	treatment/handwritten notes
Clinical Evaluation, Purpose of Exam,	when searching for Enlistment/Separation
Report of Medical	exams
Impression/Imaging/MRI/Summary/	when searching for previous diagnostic
X-ray/etc.	results
Pre/Post-Deployment	when searching for Pre- and Post-
	Deployment Health Assessments and
	information regarding specific deployments
Rating Decision	when searching for prior rating decisions
Statement in Support of Claim	when searching for Veteran lay statements

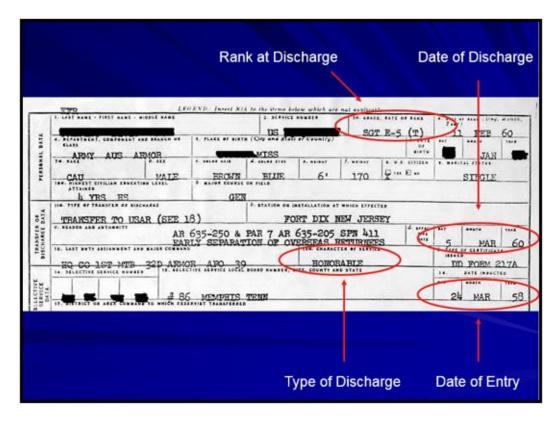
#### DD214 GUIDE

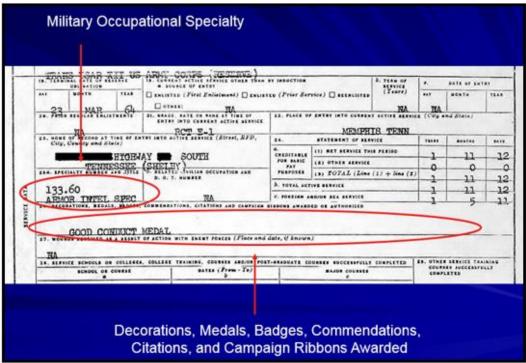
- The Department of Defense issues to each Veteran a DD214 (*Report of Separation*).
- The Report of Separation contains information normally needed to verify military service for benefits, retirement, employment, and membership in Veterans' organizations. Information shown on the Report of Separation may include the Service Member's:
  - Date and place of entry into active duty
  - Date and place of release from active duty
  - Last duty assignment and rank
  - Military occupational specialty (M.O.S.)
  - Military education
  - Decorations, medals, badges, citations, and campaign awards
  - Total creditable service
  - Foreign service credited
  - Separation information (type of separation, character of service, authority and reason for separation, separation and reenlistment eligibility codes).
- Information found on this form can be helpful when completing medical opinion rationales, as the Veteran's M.O.S. and certain badges/medals can be used as evidence to help support a positive relationship between a diagnosed condition and the Veteran's time in service. Please see the example form on page 99.

#### DD2807 GUIDE

- Form DD2807 is the medical form used by the Military Entrance Processing Station (MEPS) to document a potential Service Member's report of medical history prior to entrance into the military.
- Information found on this form can be helpful when completing medical opinion rationales, as it can assist you in determining the onset of a condition and can be used as evidence to help support a positive relationship between a diagnosed condition and the Veteran's time in service. Please see the example form on page 100.

#### DD214 FORM





## DD2807 FORM

#### REPORT OF MEDICAL HISTORY

(This information is for official and medically confidential use only and will not be released to unauthorized persons.)

OMB No. 0704-0413 OMB approval expires Aug 31, 2014

The public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 1155 Defense Pentagon, Washington, DC 20301-1155 (0704-0413). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

#### PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ORGANIZATION. RETURN COMPLETED FORM AS INDICATED ON PAGE 2.

#### PRIVACY ACT STATEMENT

AUTHORITY: 10 U.S.C. 136, DoD Instruction 6130.03, and E.O. 9397, as amended (SSN).

PRINCIPAL PURPOSE(S): The primary collection of this information is from individuals seeking to join the Armed Forces. The information collected on this form is used to assist DoD physicians in making determinations as to acceptability of applicants for military service and verifies disqualifying medical condition(s) noted on the prescreening form (DD 2807-2). An additional collection of information using this form occurs when a Medical Evaluation Board is convened to determine the medical fitness of a current member and if separation is warranted. Completed forms are covered by recruiting, medical evaluation board, and official military personnel file SORNs maintained by each of the Services.

maintained by each of the Services.

ROUTINE USE(5): The Blanket Routine Uses found at <a href="http://privacy.defense.gov/blanket\_uses.shtml">http://privacy.defense.gov/blanket\_uses.shtml</a> apply to this collection.

DISCLOSURE: Voluntary. However, failure by an applicant to provide the information may result in delay or possible rejection of the individual's application to enter the Armed Forces. An applicant's SSN is used during the recruitment process to keep all records together and when requesting civilian medical records. For an Armed Forces member, failure to provide the information may result in the individual being placed in a non-deployable status. The SSN of an Armed Forces member is to ensure the collected information is filed in the proper individual's record.

WARNING: The information you have given constitutes an official statement. Federal law provides severe penalties (up to 5 years confinement or a \$10,000 fine or both), to anyone making a false statement. If you are selected for enlistment, commission, or entrance into a commissioning program based on a false statement, you can be tried by military courts-martial or meet an administrative board for discharge and could receive a less than honorable discharge that would affect your future.

LAST NAME, FIRST NAME, MIDDLE NAME (SUFFIX)      4.a. HOME ADDRESS (Street, Apartment No., City, State, and ZIP Code)			2. 5	OCIAL SECURITY NUMBER	3. TODAY'S DATE (YY)	YMMDD)		
				5. E	XAMINING LOCATION AND ADDRESS	i (Include ZIP Code)		
b. HOME TELEPHONE (Include A	Area Code)			!				
X ALL APPLICABLE BOXES:						7.a. POSITION (Title, Gra	nde Compone	ant)
		c. PURPOSE O	- EV	A BAILE	ATION	7.4. 7 00111011 (1180, 010	ide, compone	.iii)
Army Coast	Regular	Enlistment	- EX	- IVIIIV				
Guard		Commissio			Medical Board Other (Specify)  Retirement	b. USUAL OCCUPATION	NN .	
Marine Corps	Reserve National Guard	Retention	"		U.S. Service Academy	b. 030AL OCCOPATIO	/N	
<b>→</b> · · ⊢	INAUOITAI GUAIG	_			*			
8. CURRENT MEDICATIONS (Pre		Separation			ROTC Scholarship Program  LLERGIES (Including insect bites/stings)	fddi-i		
HAVE YOU EVER HAD OR D	O YOU NOW HAVE	: YES	NO		12. (Continued)		YES	NO
10.a. Tuberculosis		0	0	Н	f. Foot trouble (e.g., pain, coms, bur	ions, etc.)	0	0
<ul> <li>b. Lived with someone who had</li> </ul>	d tuberculosis	0	0		g. Impaired use of arms, legs, hands	, or feet	0	0
c. Coughed up blood		0	0	Н	h. Swollen or painful joint(s)		0	0
<li>d. Asthma or any breathing problem pollens, etc.</li>	ns related to exercise, weat	her,	0		i. Knee trouble (e.g., locking, giving out,		0	0
e. Shortness of breath		0	0		<ol> <li>Any knee or foot surgery including arthro to any bone or joint</li> </ol>	scopy or the use of a scope	0	0
f. Bronchitis		0	0		<ul> <li>k. Any need to use corrective devices such brace(s), back support(s), lifts or orthotic</li> </ul>	as prosthetic devices, knee s, etc.	0	0
g. Wheezing or problems with	wheezing	0	0		I. Bone, joint, or other deformity		0	0
h. Been prescribed or used an	inhaler	0	0		m. Plate(s), screw(s), rod(s) or pin(s)	in any bone	0	0
i. A chronic cough or cough at	night	0	0		n. Broken bone(s) (cracked or fracture	red)	0	0
j. Sinusitis	-	0	0	1	13.a. Frequent indigestion or heartburn		0	0
k. Hay fever		0	0		b. Stomach, liver, intestinal trouble, o	r ulcer	0	0
I. Chronic or frequent colds		0	0		c. Gall bladder trouble or gallstones		0	0
11.a. Severe tooth or gum trouble		0	0	1 1	d. Jaundice or hepatitis (liver disease	·)	0	0
b. Thyroid trouble or goiter		0	0		e. Rupture/hernia		0	0
c. Eye disorder or trouble		0	0		f. Rectal disease, hemorrhoids or blo	ood from the rectum	Ō	0
d. Ear, nose, or throat trouble		0	Ō		g. Skin diseases (e.g. acne, eczema,	psoriasis, etc.)	Ö	_
e. Loss of vision in either eye		O	0		h. Frequent or painful urination		0	0
f. Worn contact lenses or glas	ses	0	Ō		i. High or low blood sugar		O	0
g. A hearing loss or wear a hea	aring aid	Ö	0		j. Kidney stone or blood in urine		0	0
h. Surgery to correct vision (RI	-	Ö	Õ		k. Sugar or protein in urine		Õ	O
12.a. Painful shoulder, elbow or w			0		Sexually transmitted disease (syphilis, go warts, herpes, etc.)	norrhea, chlamydia, genital	Ö	0
b. Arthritis, rheumatism, or bur	sitis	0	0	ΙГ	14.a. Adverse reaction to serum, food, i	nsect stings or medicine	0	0
c. Recurrent back pain or any I	back problem	0	0		b. Recent unexplained gain or loss of	f weight	0	0
d. Numbness or tingling		0	Õ		c. Currently in good health (If no, exp	olain in Item 29 on Page 2.	) 0	0
e. Loss of finger or toe		0	0		d. Tumor, growth, cyst, or cancer		0	0
DD EODM 2007 4 AUG	2044	<u> </u>		SE 93	approved by ICMR August 3, 2000		Page 1 of 3	_

# LIST OF ACCEPTED BADGES/MEDALS/RIBBONS

- The following is a list of acceptable badges/medals/ribbons that may be used as potential evidence when helping validate a medical opinion rationale and a positive relationship of a diagnosed condition to an in-service injury, event, or illness.
- Combat Awards: Under 38 CFR 3.304(d) we are able to concede that lay or other
  evidence of an injury or disease was incurred or aggravated in combat will be
  accepted as sufficient proof of service connection if the evidence is consistent with
  the circumstances, conditions or hardships of such service even though there is no
  official record of such incurrence or aggravation. The following combat decorations
  meet this requirement:

Air Force Achievement Medal with "V" Device
Air Force Combat Action Medal
Air Force Commendation Medal with "V" Device
Air Force Cross
Air Medal with "V" Device
Army Commendation Medal with "V" Device
Bronze Star Medal with "V" Device
Combat Action Badge
Combat Action Ribbon
Combat Aircrew Insignia
Combat Infantry/Infantryman Badge
Combat Medical Badge
Distinguished Flying Cross
Distinguished Service Cross
Joint Service Commendation Medal with "V" Device
Medal of Honor
Navy Commendation Medal with "V" Device
Navy Cross
Purple Heart
Silver Star

## Parachutist Badge

If a Veteran has been awarded the Parachutist Badge the VA will accept service connection for any joint conditions noted to occur during parachuting in service, regardless of whether the complaints were specifically documented while in service.

(For example: The medical opinion is asking if the Veteran's currently diagnosed arthritis of the knees is at least as likely as not due to an in-service injury. If the Veteran was awarded the Parachutist Badge and the findings on exam are consistent with those that could reasonably develop from parachuting, you can give a positive opinion and cite the Parachutist Badge as evidence of injuries associated with parachuting conditions.)

- Translation: If the Veteran has any of the above awards noted in her/his records then anything they report as to have happened during combat can be accepted as fact as long as it's consistent with the "circumstances, conditions or hardships" of combat.
- Typically, this information will be found in Box 13 on the Veteran's DD214 form:

13. DECORATIONS, MEDALS, BADGES, CITATIONS AND CAMPAIGN
RIBBONS AWARDED OR AUTHORIZED (All periods of service)
IRAQ CAMPAIGN MEDAL W/FOUR CAMPAIGN STARS
//NATIONAL DEFENSE SERVICE MEDAL//GLOBAL WAR
ON TERRORISM SERVICE MEDAL//ARMY SERVICE
RIBBON//OVERSEAS SERVICE RIBBON (4TH
AWARD)//COMBAT ACTION BADGE//NOTHING FOLLOWS

#### PRESUMPTIVE SERVICE CONNECTION

The VA presumes that specific disabilities diagnosed in certain Veterans were caused by their military service. The VA does this because of the unique circumstances of their military service. If one of these conditions is diagnosed in a Veteran in one of these groups, the VA presumes that the circumstances of his or her service caused the condition, and disability compensation can be awarded.

#### WHAT CONDITIONS ARE "PRESUMED" TO BE CAUSED BY MILITARY SERVICE?

<u>Veterans in the groups identified below</u>: Entitlement to disability compensation may be presumed under the circumstances described and for the conditions listed.

<u>Veterans within one year of release from active duty</u>: Veterans diagnosed with chronic diseases (such as arthritis, diabetes, or hypertension) are encouraged to apply for disability compensation.

<u>Veterans with continuous service of 90 days or more</u>: Veterans diagnosed with amyotrophic lateral sclerosis (ALS/Lou Gehrig's disease) at any time after discharge or release from qualifying active service is sufficient to establish service connection for the disease, if the Veteran had active, continuous service of 90 days or more.

Former Prisoners of War	Vietnam Veterans	Atomic Veterans (Exposed
	(Exposed to Agent Orange)	to Ionizing Radiation)
(1) Imprisoned for any length of time, and disability at least 10 percent disabling:	Served in the Republic of Vietnam between 1/9/62 and 5/7/75:	Participated in atmospheric nuclear testing; occupied or was a POW in Hiroshima or
<ul> <li>Psychosis</li> <li>Any of the anxiety states</li> <li>Dysthymic disorder</li> <li>Organic residuals of frostbite</li> <li>Post-traumatic osteoarthritis</li> <li>Heart disease or hypertensive vascular disease and their complications</li> <li>Stroke and its residuals</li> </ul>	<ul> <li>Acute and subacute peripheral neuropathy*</li> <li>AL amyloidosis</li> <li>B-cell leukemias</li> <li>Chloracne or other acneiform disease similar to chloracne*</li> <li>Chronic lymphocytic leukemia</li> <li>Diabetes type 2</li> <li>Hodgkin's disease</li> <li>Ischemic heart disease</li> <li>Multiple myeloma</li> </ul>	Nagasaki; service before 2/1/92 at a diffusion plant in Paducah, Kentucky, Portsmouth, Ohio, or Oak Ridge, Tennessee; or service before 1/1/74 at Amchitka Island, Alaska:  • All forms of leukemia (except for chronic lymphocytic leukemia)  • Cancer of the thyroid, breast, pharynx, esophagus, stomach,

- (2) Imprisoned for at least 30 days, and disability at least 10 percent disabling:
- Avitaminosis
- Beriberi
- Chronic dysentery
- Helminthiasis
- Malnutrition (including optic atrophy)
- Pellagra
- Any other nutritional deficiency
- Irritable bowel syndrome
- Peptic ulcer disease
- Peripheral Neuropathy
- Cirrhosis of the liver

- Non-Hodgkin's lymphoma
- Parkinson's disease
- Porphyria cutanea tarda\*
- Prostate cancer
- Respiratory cancers (lung, bronchus, larynx, trachea)
- Soft-tissue sarcoma (other than osteosarcoma, chondrosarcoma, Kaposi's sarcoma or mesothelioma)
  - \*Must manifest to a degree of 10 percent or more within a year after the last date on which the Veteran was exposed to an herbicide agent during active military, naval, or air service.

- small intestine,
  pancreas, bile ducts,
  gall bladder, salivary
  gland, urinary tract
  (kidneys, renal pelves,
  ureters, urinary bladder
  and urethra), brain,
  bone, lung, colon, ovary
- Bronchiolo-alveolar carcinoma
- Multiple myeloma
- Lymphomas (other than Hodgkin's disease)
- Primary liver cancer (except if cirrhosis or Hepatitis B is indicated)

The above list is retrieved from:

https://www.benefits.va.gov/benefits/factsheets.asp

For the most up-to-date information regarding this topic please visit this link.

# QA ADDENDUMS



#### HOW TO PROCESS AN ADDENDUM

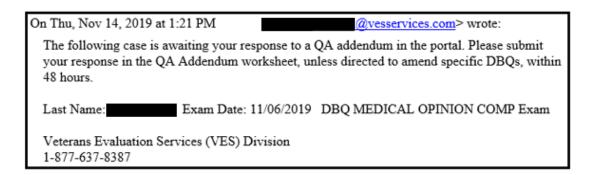
## When is an addendum sent?

An addendum will be sent when the reviewing Quality Analyst (QA) needs further explanation regarding information for your report you have submitted. This will usually include suggested changes or questions that will ensure the report will meet VA standards. Please keep in mind that not all of VA standards are congruent with usual medical practices.

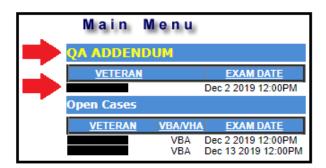
Please be advised that you are the sole author of your report and have final approval for all changes. The QA must <u>ALWAYS</u> ask your permission before making final edits to your report as well as provide an explanation as to why they think the edit is necessary.

# **Getting started:**

 You will receive an automated email alerting you there is an addendum in the portal.



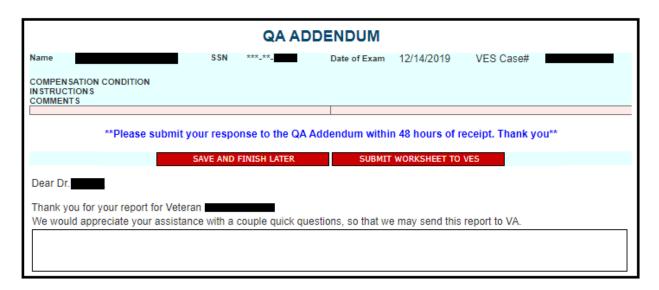
 Once you are on the main page of the portal, the Veteran's name will appear in the QA ADDENDUM section on the left side of the screen above your case list.



 Clicking on the Veteran's name in the QA ADDENDUM section will populate the Veteran's Information on the main page. The addendum will be located above the Examination section.



- Click on the RED box with the plus sign, titled VES QA ADDENDUM. The red box will indicate that this is a new addendum that has not been submitted yet by you, the provider.
- Once the addendum is open, it will look like the picture below. Generally, the addendum will start out with a greeting, and below that the questions or comments from the QA will be listed one by one.



 You will see the question/request, and directly below that a text box for you to respond in.

Peripheral Nerve DBQ- Please clarify if both wrists have a $5.5 \times 1$ cm scar. If not, please state the measurement for each scar.	
	//

Please respond in the box below the QA's question/request, unless the QA
specifically asks that you make an update to the DBQ. If you do make a change to
the DBQ, please make a note on the addendum so that the QA is aware.

Peripheral Nerve DBQ- Please clarify if both wrists have a 5.5 x 1 cm scar.

If not, please state the measurement for each scar.

Left wrist scar is 5.5 X 1 cm

Right wrist scar is 3.0 x 1 cm

- Please read all the questions completely before answering them, as sometimes one question will lead to the next and you may be able to answer them in one box.
- If you have any questions about what is being asked of you, please feel free to request further clarification from the QA.
- Continue to address each question or comment that is on the addendum. <u>Please</u> note that if a question is not answered or addressed the QA will send another addendum until they have all the information they need.

## Submitting your completed addendum back to VES:

 Once you have completed your addendum and are ready to send back to the QA for edits or to approve the suggested changes, you can submit it back to VES via the red SUBMIT WORKSHEET TO VES button at the top or bottom of the report.



If you are not ready to complete the addendum and want to save your work that
you have started, you can click the red SAVE AND FINISH LATER button next to
the submit button.

SAVE AND FINISH LATER

## Now that you have submitted your addendum:

- Once your addendum has been submitted back to VES, the QA will be notified via email. The QA will review your addendum answers and update the report as needed. If they have additional questions or suggestions they will either submit another addendum or give you a call. QAs try to avoid sending multiple addendums, so please try to respond to all questions or comments completely with as much information as you can the first time.
- Don't forget that you are the sole author of every report you submit. A QA
  cannot make any change to a report without your express consent, and they also
  must make it clear as to why they think the suggested change is needed.
- If you need assistance with any of the QA's requests, or require additional information before answering any questions, please reach out to the QA using their contact information at the bottom of the addendum.



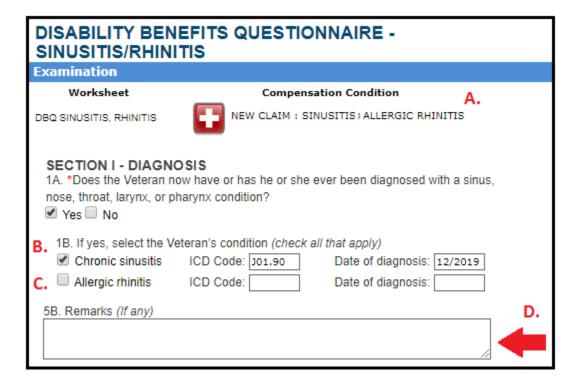
# INSUFFICIENT DIAGNOSIS LIST

• This is a short list of diagnoses that the VA considers insufficient for rating purposes. Please remember that symptoms cannot be diagnosed. The VA wants to know the underlying condition that is causing the symptoms.

# COMMON ERRORS ON GENERAL MEDICAL DBQS



## 1 – NOT ADDRESSING ALL OF THE VETERAN'S CLAIMED CONDITIONS



For example: The Veteran is claiming both chronic sinusitis and allergic rhinitis (A.). While you did diagnose chronic sinusitis (B.), you did not diagnose allergic rhinitis (C.), nor did you comment on the lack of diagnosis. It could be that there was no evidence found on the exam to support a diagnosis, or the symptoms of that claimed condition were attributable to another claimed condition, etc. Regardless, since the allergic rhinitis was being claimed, it would need to be addressed in some way. So, if there is no diagnosis, you will need to explain why. You can provide this explanation in the <u>Remarks</u> section (D.) at the end of the DBQ.

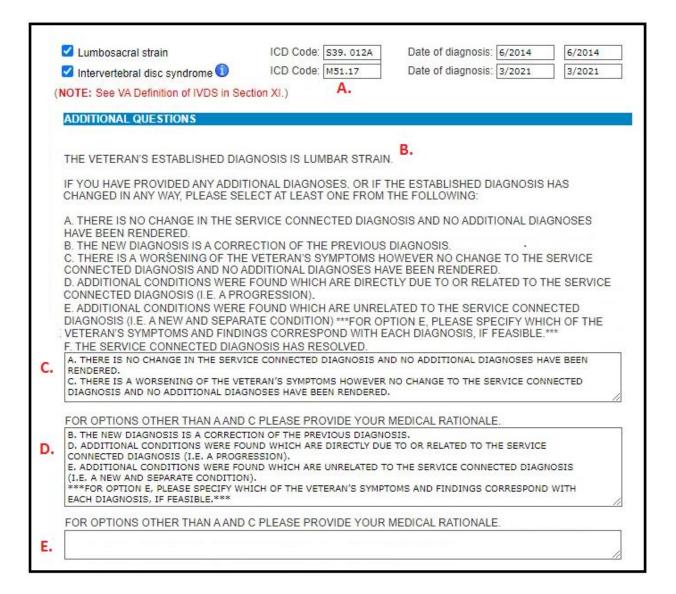
# 2 – NOT MATCHING UP FINDINGS ACROSS DBQS THAT HAVE REOCCURRING SECTIONS

BACK (THORACOLUMBAR SPINE) CONDITIONS					
SECTION IV - MUSCLE STRENGTH TESTING  4A. *Rate strength according to the following scale: 0/5 No muscle movement 1/5 Palpable or visible muscle contraction, but no joint movement 2/5 Active movement with gravity eliminated 3/5 Active movement against gravity					
4/5 Active n	4/5 Active movement against gravity 4/5 Active movement against some resistance 5/5 Normal strength				
Side	Flexion/Extension	Rate Stre	ngth A.		
	Knee Extension	4	/5		
LEFT All Normal	Ankle Plantar Flexion	5	/5		
Ankle Dorsiflexion 5 /5					

For example: On the Back DBQ you note the left knee extension as 4/5 (A.), yet on the accompanying Peripheral Nerves DBQ you mark it as 5/5 (B.). If you have multiple DBQs with overlapping questions, please ensure that the values match across all worksheets.

PERIPHERAL NERVES CONDITIONS				
SECTION IV - MUSCLE STRENGTH TESTING  4A. *Rate strength according to the following scale:  0/5 No muscle movement  1/5 Palpable or visible muscle contraction, but no joint movement  2/5 Active movement with gravity eliminated				
3/5 Active movement against gravity 4/5 Active movement against some resistance 5/5 Normal strength				
Knee extension:		)/5 )/5		
Ankle plantar flexion:		)/5 )/5		
Ankle dorsiflexion:		)/5 )/5		

# 3 – NOT ADDRESSING NEW DIAGNOSES IN THE ADDITIONAL QUESTIONS



For example: You diagnosed the Veteran with the new condition of Intervertebral disc syndrome (A.), and the Veteran is currently service connected for lumbosacral strain (B.). On the Additional Questions, you select 'A. There is no change in the service connected diagnosis and no additional diagnoses have been rendered,' or 'C. There is a worsening of the Veteran's symptoms however no change to the service connected diagnosis and no additional diagnoses have been rendered.' (C.) Because the IVDS is a new diagnosis, you are unable to select options 'A' or 'C' and instead will need to choose either 'B' 'D' or 'E' (D.) and then provide an appropriate rationale (E.) based on the option you choose.

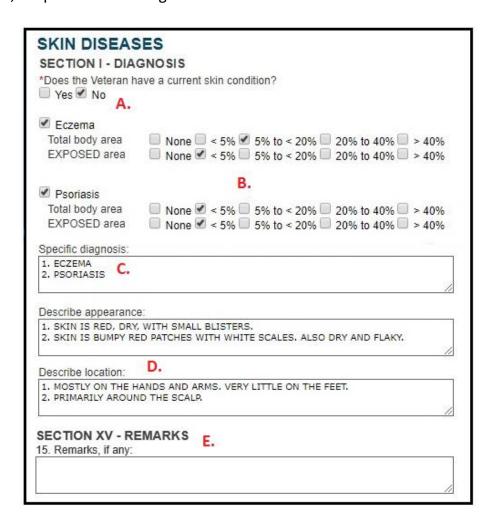
## 4 – NOT RENDERING A DIAGNOSIS WHEN DIAGNOSTICS ARE ABNORMAL

BACK (THORACOLUME	BAR SPINE) CO	NDITIONS
Report:     SPINE THORACOLUMBAR     Impression:     Significant chronic     and mild but signifi     loss is again noted	c degenerativ	
SECTION I - DIAGNOSIS  1A. *Does the Veteran now have or has he/sh  Yes No	ne ever been diagnose	ed with a thoracolumbar spine (back) condition?
Ankylosing spondylitis  Lumbosacral strain  Degenerative arthritis of the spine Intervertebral disc syndrome Sacroiliac injury  Spinal stenosis Spondylolisthesis Vertebral dislocation Vertebral fracture  Other (specify) Diagnosis #1:		ar spine (back) conditions: box(es) with ICD Code and Date of diagnosis:
SECTION XVII - REMARKS 17. Remarks, if any:		c.

For example: Upon review of the Veteran's medical records, you discover x-ray results which show degenerative joint disease of the thoracolumbar spine (A.), yet you do not diagnose DJD on the exam. Prior diagnostic testing results, (x-rays, MRIs, CTs, etc.) in the records that show evidence of a medical condition (e.g., arthritis, fracture, etc.) can and should be used as evidence to support a diagnosis. This applies not only to results found in the Veteran's records, but also to any abnormal findings on tests that you or VES has ordered. If appropriate, you may either check off the box in the diagnosis section, or select 'Other' to write in your own (B.). Please ensure that if there is an applicable preset diagnosis that you check the box, rather than select 'Other.' If for any reason, despite the diagnostic findings, you still feel like a diagnosis is not warranted, you will need to provide an explanation for why in the Remarks section (C.) at the end of the DBQ.

# 5 – NOT PROVIDING A DIAGNOSIS WHEN THERE ARE ABNORMAL FINDINGS IN AN EXAM

If any abnormal findings are documented in your report, they will need to be addressed; either with a diagnosis, or you will need to provide a reason why a diagnosis is not warranted, despite those findings.



For example: You note that the Veteran does not have a current skin condition (A.), however, later in the DBQ you describe how much of the Veteran's body area eczema and psoriasis cover (B.) You then go on to note both conditions as diagnoses (C.) when they were not diagnosed at the top and you give a specific location and appearance (D.). Consistency is very important, so please address any abnormal findings on your exam, and if necessary, provide an explanation for why a diagnosis is not warranted. You may do so in the **REMARKS** section (E.) at the end of the DBQ.

## 6 – DIAGNOSING SYMPTOMS RATHER THAN CONDITIONS

SECTION I - DIAGNOSIS				
A.   Erectile dysfunction	ICD code:			
Other male reproductive system condition (specify diagnosis, providing only diagnoses that pertain to the male reproductive system)				
Other diagnosis #1:	B. VOIDING DYSFUNCTION			
ICD code:				
Date of diagnosis:	9/2019			
2033	Shannon and a state of the stat			

For example: In addition to diagnosing the Veteran with "Erectile dysfunction" (A.), you also diagnose "Voiding dysfunction." (B.) Unfortunately, the VA will not accept "Voiding dysfunction" as a sufficient diagnosis for rating purposes, as this would be considered a symptom, and symptoms are unable to be diagnosed. The VA will need to know the underlying condition that is causing this voiding dysfunction.

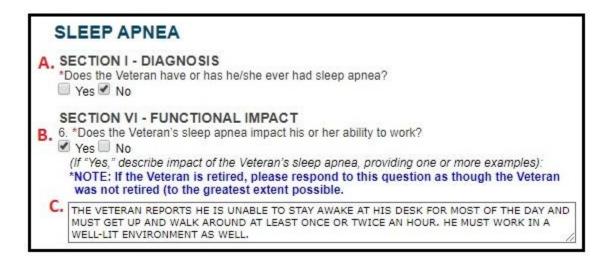
Please note: "Voiding dysfunction" would be accepted as a residual if attributed to an acceptable diagnosis, though you would not be required to do so. For example, you could diagnose "BPH with residual voiding dysfunction."

# 7 – NOT ADDRESSING ALL DIAGNOSES IN THE APPROPRIATE SECTIONS OF THE DBQ

SINUSITIS/RHINI	TIS AND	OTHER (	CONDITIONS	
SECTION I - DIAGNO 1A. *Does the Veteran no throat, larynx, or pharynx	w have or has l	he or she eve	been diagnosed with a sinus	, nose,
Yes No				
A 1B. If yes, select the Ve	teran's conditio	n (check all th	at apply)	
Chronic sinusitis	ICD Code: [	J01.90	Date of diagnosis: 12	/09/19
B. Allergic rhinitis	ICD Code:	330.9	Date of diagnosis: 12	/09/19
Yes No If no, proceed to Section If yes, check all that app				
C. Sinusitis	.0:	(If checked,	complete Part A below)	
Rhinitis		SECTION AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF T	complete Part B below)	200
Larynx or pharynx co	ondition	2007	complete Part C below)	
Deviated nasal septi	ım (traumatic)	- T	complete Part D below)	
Tumors or neoplasm			complete Part E below)	
Other nose, throat, la physical findings or scal conditions.			pertinent (If checked, complet or pharynx	e Part F below)

For example: You diagnose the Veteran with both "Chronic sinusitis" (A.) and "Allergic Rhinitis." (B.) Under Section III – Nose, Throat, Larynx or Pharynx Conditions, you inadvertently do not check off "Sinusitis," (C.) and because of this, the Sinusitis condition is not fully evaluated. Please double-check to ensure that any and all diagnosed conditions are addressed in the appropriate sections in the DBQ.

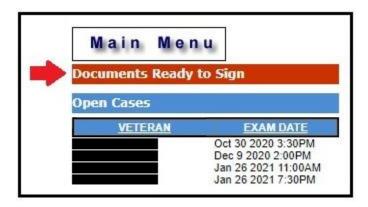
#### 8 – REPORTING A FUNCTIONAL IMPACT WHEN NO DIAGNOSIS IS RENDERED



For example: You do not diagnose the Veteran with sleep apnea (A.), though under Section VI – Functional Impact, they ask if the Veteran's sleep apnea impacts his or her ability to work, to which you answered "yes" (B.) and provided your opinion of how it would affect them in an occupational setting (C.). Because the VA is asking if the diagnosed condition impacts the Veteran's ability to work, and you do not render a diagnosis, then you are unable to give a positive opinion for this question.

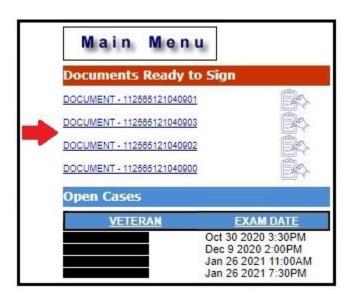
#### DOCUMENTS READY TO SIGN

Once your reports have been reviewed and all questions and requests from the QA have been addressed, you will have the opportunity to review the worksheet(s) and sign off on them before they are submitted to the VA.



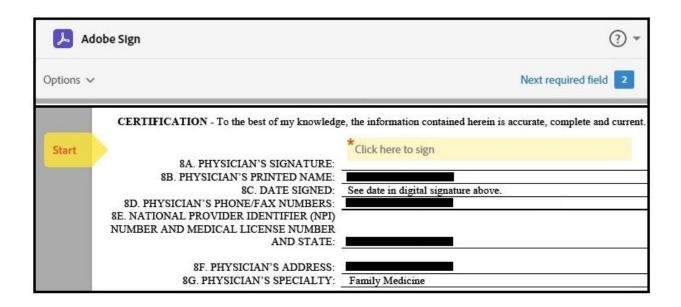
Batches of reports that are ready for your electronic signature will be gathered and sent to your portal throughout the day.

When you log into your portal they will appear above your list of **Open Cases**:

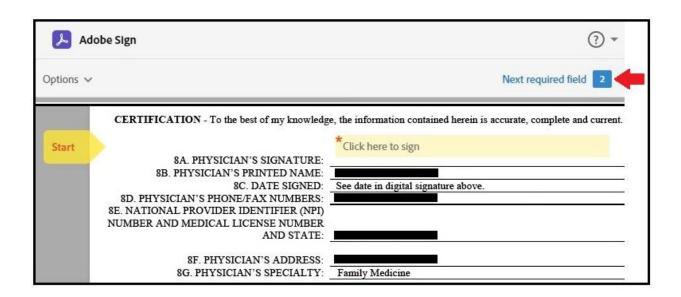


Each document represents a batch of reports requiring your electronic signature.

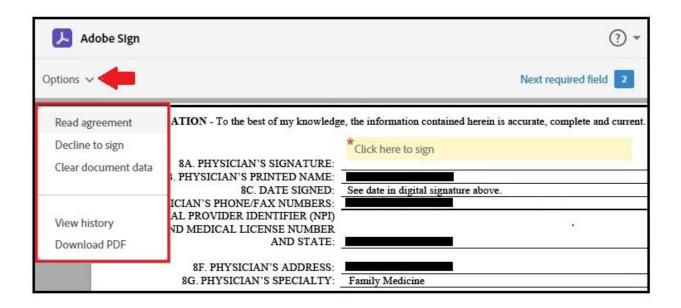
When you click on a document, you'll review the report and once you've reached the end you'll see the following:



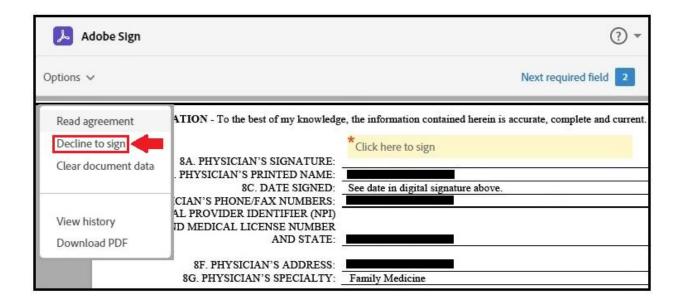
In the upper right corner, the number beside **Next required field** will tell you how many more electronic signatures are required for that batch of reports.



If you click on the down arrow in the upper left corner you are given the following options:

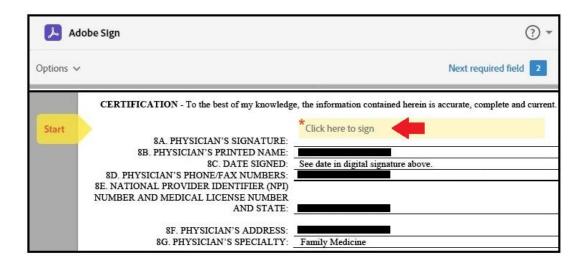


If you need to make any last updates to your report before it is submitted, or you have any questions for the QA, you can simply choose **Decline to sign**.

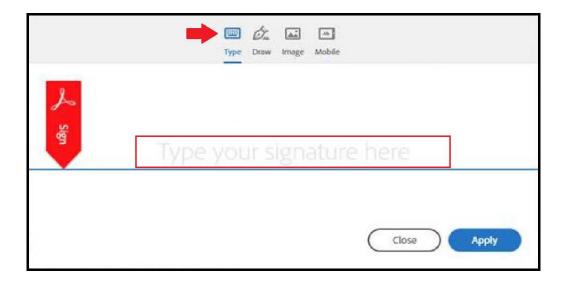


Despite there being a there being a box for you to document the reason you declined to sign, that information doesn't go to VES, so please email <a href="mailto:vesphysicianshelp@vesservices.com">vesphysicianshelp@vesservices.com</a>, or contact us through the **Physician Help** link in the portal so that we may have the QA assigned to the case contact you directly regarding any changes that need to be made to the report.

If you are satisfied with your report and you are ready for it to be submitted, simply click on \*Click here to sign:



A box will then pop up which gives you several options on how to enter your signature. Please select "**Type**" and enter your full name and credentials in the designated area.



You will continue until all reports for that case have been signed. Once you have finished the QA assigned to the case will be alerted and the report will be electronically submitted to the VA for you. The case will then disappear from your portal.

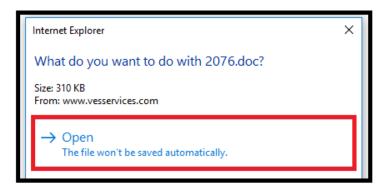
### FREQUENTLY ASKED QUESTIONS

## Q: How do I print the DBQs?

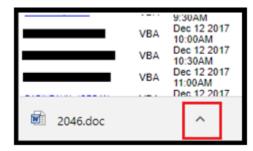
• Click on the Word Document icon.



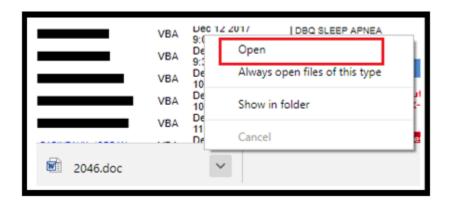
- You will get a pop up box that gives you the option to Open. The appearance of the pop up box will depend on what internet browser you are using.
- Internet Explorer example:



- Google Chrome example:
  - Click on the arrow on the bottom left side of your screen.



Select Open.



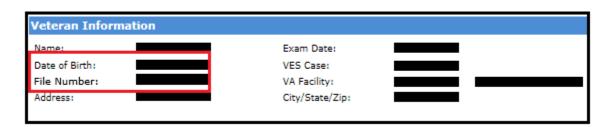
Please note: It is <u>strongly recommended</u> that the DBQs be completed electronically during the evaluation and paper copies only be used when unexpected circumstances may prevent you from having internet access. Filling the DBQ out by hand makes it easier to inadvertently miss adding additional DBQs and diagnostics if they are necessary.

#### Q: What if the Veteran is late? Do I need to cancel the exam?

• This can be determined on a case by case basis. We ask that you allow them 10 to 15 minutes, and if you are still able to see him or her, please do, as long as doing so will not compromise your other scheduled appointments for that day. If you are not able to see the Veteran due to their late arrival, please cancel the exam and contact us via Physician Help to let us know the Veteran's appointment was not able to be completed.

#### Q: Do I need to check the Veteran's I.D. or have them fill out any paperwork?

• When the Veteran arrives you can check their photo I.D., however, if they do not have a photo I.D. available you can verify their identity by using either their date of birth or the last four numbers of their Social Security (*File*) Number. This information can be found on the Veteran's page in the portal.



 The Veteran will not need to provide any health insurance or billing information, nor will they need to sign or fill out any paperwork on your end. You do not need to make a photo copy of their I.D. or have them sign any consent forms. We will send them all HIPAA information as part of their appointment packet.

## Q: What if the Veteran brings in records or results for me to review? Do I need to submit those to VES?

- Our contract prohibits examiners from reviewing outside records (as this can lead to incomplete claims folders), so if the Veteran brings in any records for you to review in conjunction with your exam, please encourage him or her to submit the records directly to the VA so they can be added to his or her claim file.
- If a Veteran leaves copies of records with you to review, please just follow HIPAA disposal protocols.

#### Q: What if the Veteran asks me for a copy of their report?

 As a third party, we are unable to provide the Veteran with a copy of their report, so please refer the Veteran to the VA's toll-free benefits hotline: 1-800-827-1000.

# Q: What if the Veteran decides that he or she wants to come back to see me as his or her Primary Care Physician?

• If the Veteran chooses to come see you as a private patient, that is completely fine, as long as it is understood between yourself and the Veteran that any further visits would be strictly for treatment purposes and have nothing to do with the VA and/or the Veteran's disability examinations. You are also unable to solicit the Veteran's business and any future doctor—patient relationship must be initiated by the Veteran. If the Veteran does come back to see you as a patient, please do not discuss anything relating to the VA and/or their disability claim.

#### Q: How can I change my portal password?

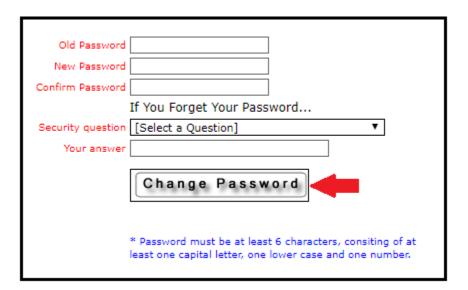
- If you would like to change your password to something more familiar to you, you can either contact us at <u>vesphysicianshelp@vesservices.com</u> for assistance, or you may change it yourself.
- When you are in the portal, click on the Account Access link.



• On the left side of the screen, under Main Menu, click on **Change Password**.

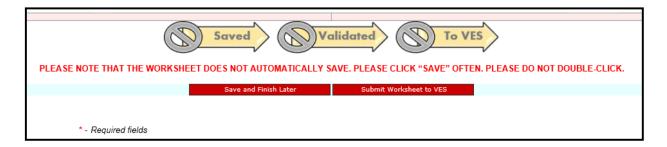


• Complete the template and click on **Change Password**.



#### Q: How do I save and submit my reports?

 Below the header of the worksheet you will see three arrows and two red buttons labeled Save and Finish Later, and Submit Worksheet to VES. These two red buttons will be found at the top and bottom of every DBQ.

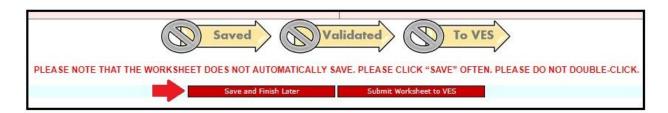


- Between the arrows and the red buttons are the following statements:
  - Please note that the worksheet does not automatically save.
  - Please click "SAVE" often.
  - Please do not double-click.
- The portal is a secure website, so it will log you out automatically after 18
  minutes if you are not saving your work during that time. After 16 minutes you
  will receive a pop-up message warning you that you will be automatically logged
  out in 2 minutes.



• To avoid this pop-up and to avoid potentially being logged out on accident, it is recommended that you save your report every **10** to **12 minutes**, or after you have entered a substantial amount of information. You will save by clicking on **Save and Finish Later**. (Note: the "...and Finish Later" does not mean it will log

- you out or stop you from filling out the DBQ. This is just a regular save button, and once you've saved it you can go back to working.)
- Please refrain from double-clicking on the Save and Finish Later button, as this
  will not only cause portal interruption, but it could potentially clear out your
  entire report.



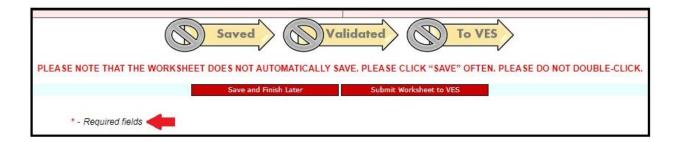
Once you have finished filling out the DBQ, click on Submit Worksheet to VES.



• You will see a pop-up box asking for confirmation. Click **OK** to finish submitting the report.



 Before clicking on Submit Worksheet to VES please ensure that all the Required fields have been answered. Questions and/or sections that have required fields will be marked accordingly with a red asterisk.



 If you happen to inadvertently miss any of the required fields, when you click on Submit Worksheet to VES you will be brought back to the beginning of the worksheet, and the yellow text will direct you to the question/section you need to address.



 The appropriate questions/sections will also be marked in the DBQ for your convenience.

SECTION I - DIAGNOSIS  1A. *Does the Veteran now have or has he/she ever been diagnosed with a thoracolumbar spine (back) condition?
Please make a valid selection.  ☐ Yes ☐ No
15A. *Have imaging studies of the thoracolumbar spine been performed and are the results available?
Please make a valid selection.
☐ Yes ☐ No
If yes, is arthritis documented?
☐ Yes ☐ No

- You can then complete the missing sections and resubmit the report again once you have finished updating.
- You will know that the worksheet has been submitted successfully, because the
  three arrows will light up, and the Save and Finish Later and Submit Worksheet
  to VES buttons will have disappeared.



- Once the Save and Submit buttons disappear you are no longer able to make or save any changes to your report. If you need to get back into the report to make any further updates, please use the Physician Help link located in the top right corner of the screen to request that the worksheet be unlocked. Once you receive an email telling you it's been unlocked, refresh your screen, and the Save and Submit buttons will have reappeared. You can then make any necessary changes to the report and then resubmit it like normal.
- Another way to verify that your report was submitted successfully is to go back to the Veteran's information page and look in the examination section.



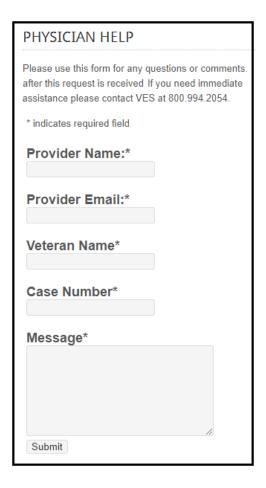
 Completed and submitted DBQs will now have a blue box with a white check mark, and once all of the worksheets on the case have gone from red to blue, that means the case has been submitted to VES and will soon begin to be reviewed by the QA.

#### TO CONTACT VES

The **Physician Help** link located on the main page of the provider portal.



Clicking on the link will open up the following email template:



Please complete all fields and click **Submit** when finished.

Please remember that when emailing Physician Help regarding a specific Veteran's case, that you give the Veteran's name, and even more importantly their entire VES case #.

The **Physician Help** email: <u>vesphysicianshelp@vesservices.com</u>

If you are emailing Physician Help from your personal email address, please refrain from including any of the Veteran's PII in the body of the email. You may use the veteran's last name and case number when identifying the veteran, and we will rarely need more than that to identify the case. If an inquiry does absolutely require PII to be shared, please contact us through either the Physician Help link in the portal, or the toll-free number below.

The Provider Assistance toll-free number: 1-800-994-2054

Any and all questions can go through Provider Assistance/Physician Help. Whether they be questions about a specific Veteran you will be seeing (e.g. their DBQs, their claims, medical records, etc.), or any general questions you may have (e.g. concerning your schedule, rescheduling, IT related issues in your portal, etc.)

Please note: our regular business hours are between 7:00am – 7:00pm (Central Time) Monday – Friday. Any emails or voicemails that are received after hours, on weekends, or holidays, will either be answered that day or the following business day.

Thank you for helping us serve our nation's Veterans and Active Duty Service Members!